



Student Reps and Forums at Coventry University

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The Student Rep Structure



Representation & Welfare Officer



Faculty Chair

(1 per Faculty)



Deputy Faculty Chairs

(1 per department)



Senior Reps

(2 per Student Forum)



Course Reps

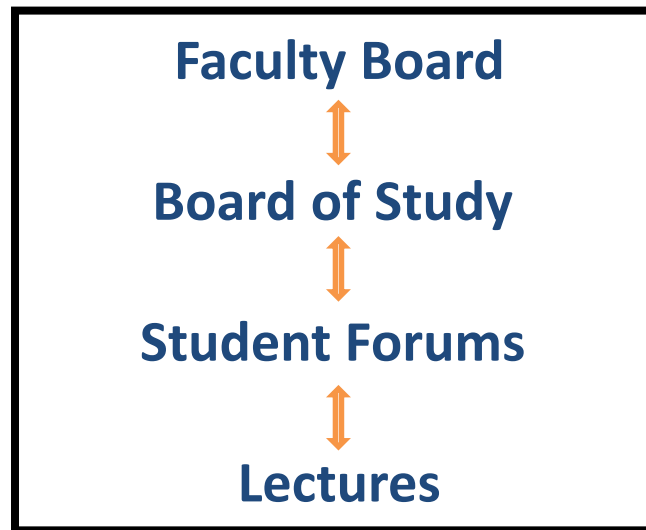
(unlimited)



Students



Student Rep Inclusion



Faculty Board

- Dean and Associate Dean
- Heads and Associates Heads of Departments
- Estates/Registry/Library contacts
- Faculty Chair and Deputy Faculty Chairs

Board of Study

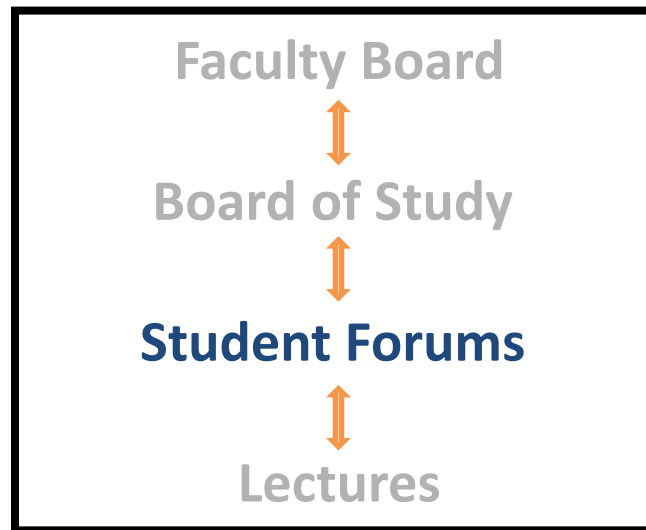
- Head of Department
- Department teaching staff
- Deputy Faculty Chair and Senior Reps

Student Forums*

- Senior Reps
- Course Reps
- Staff contacts



Student Forums



Student Ownership

- Chair and Minute-taker
- Easy conversation
- Encouraging

Gathering Feedback

- Conversation
- Facebook

Use

- 'Little niggles' and important issues
- Staff answer or research

Main Issues

- Lack of uniformity between lecturers/ tutors
- Lack of uniformity between years
- IT access

These cover:

- Late releasing of information
- Not enough registers
- Concept of lectures and tutorials
- Lecturers not arriving on time/ prepared
- Lack of notes online/ lecture slides
- Tutorial solutions (answers and worked solutions)
- Feedback on assessments – especially high marks (above 70%)



Are issues resolved?

It depends on the issues...

- IT access hard to resolve as not enough room/ capacity within building for more computers
- Uniformity can be achieved through discussions with lecturers and reminders of university policies - on the whole still an issue as lecturers have own views/ ways of doing things

Normally through the student forum system

Sometimes straight to senior lecturers



Do students arrive with particular expectations?

Expectations are formed from...

- Ideas of stereotypical university life
- Open days/ higher education events

Some expectations are...

- Definitive lecture and tutorial sessions
- Treated like adults/ equals
- Reasonable notice of things
- Practical course
- Prepared for industry
 - Working in a group and with different disciplines (like in industry)
 - 'Construction Industry Practice'
 - 'Contract and Project Management'



Do students arrive with particular expectations?

- Overall expectations are met
- Especially with positive and constructive use of the course rep system



Recently...

...we have raised a number of issues and concerns through initial feedback on how their expectations of second year have been met.

- Really pleased with how lecturers have taken feedback on board
- We have had a meeting with the course director to discuss how issues can be resolved further
- Students on the whole are really active through our Facebook group and are really pleased that their voices are heard
- Lecturers care about how the student body feels



Any questions?





Thanks for listening!

