

Twitter Crib Sheet



1. Setting up your Twitter Account

Go to <http://www.twitter.com> and enter your name, email and set up a password.



2. Twitter by numbers! What it all means....

The screenshot shows the Twitter profile for HSMC Library. The profile picture is a building, which is circled in red and labeled '1'. The name 'HSMC Library' is circled in red and labeled '2'. The handle '@HSMC_Library' is circled in red and labeled '3'. The bio 'University Library, health policy, management & leadership supporting academics, students & Public Health Birmingham Birmingham UK · birmingham.ac.uk/facilities/hsm...' is circled in red and labeled '4'. The statistics bar shows '1,196 TWEETS' circled in red and labeled '5', '193 FOLLOWING' circled in red and labeled '6', and '223 FOLLOWERS' circled in red and labeled '7'. The 'Tweets' section shows three tweets: one from Nuffield Trust, one from NHS Employers, and one from HSMC Library.

1,196	193	223
TWEETS	FOLLOWING	FOLLOWERS

Tweets

Nuffield Trust @NuffieldTrust 23m
In advance of our #nhscompetition event, listen to Catherine Davies audio about NHS providers - is bigger better? ow.ly/l1aMq
Retweeted by HSMC Library
Expand

NHS Employers @nhsemployers 30m
The NHS is changing - recruiters need to be aware of new values & culture to find future workforce, via @RecruiterMag [recruiter.co.uk/analysis/2013/...](http://recruiter.co.uk/analysis/2013/)
Retweeted by HSMC Library
Expand

HSMC Library @HSMC_Library 40m
Care Ministers says that systems for caring for the elderly are getting worse.
(via@Independent) buff.ly/13yzEHm
[View summary](#)

1. **Your full name:** Remember to upload a good quality photograph or abstract image as well.
2. **Your username:** pick something that people will recognise e.g. @HSMC_Library. You will also need to put in a 1 line biography of up to 160 characters. This is really important, so think about what you write and use descriptive keywords if possible.
3. **Your location. E.g. where you are based.**
4. **Your URL:** this will point your followers in the right direction to get more information about you/your organisation. E.g. our links to our library URL.
5. **Following:** click here to see the people who you are following
6. **Followers:** click here to see who is following you.
7. **Tweets:** these are the messages (known as "tweets") that you are sending out to your followers.

3. How to "follow" people:

Once you've set up your account you need to make yourself known by firstly starting to "follow" other people.

To do this, look at the left hand column you will have the option to "find friends"



From here you can search your email address books for specific people, invite friends via email or search Twitter for people, as below.

- You might find it useful to follow some *established* Twitter celebrities if you wish in your field. E.g. HSMC Library, Chris Ham, Judith Smith, Kieran Walshe, Department of Health, Jeremy Hunt. BBC news, NAPC, Community Care, JISC etc, etc.
- Once you have found the person you want to follow simply click on the "Follow" button.

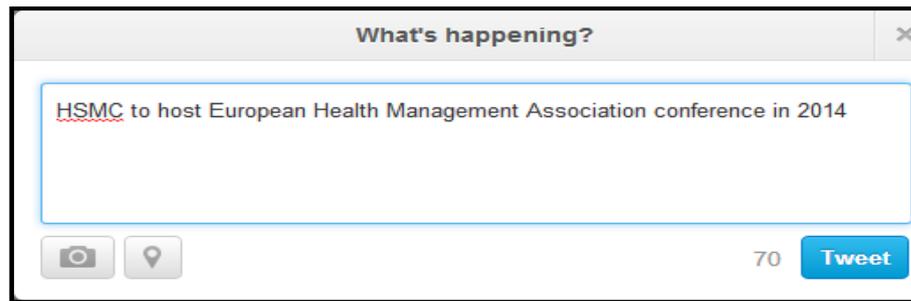


4. Tweeting:

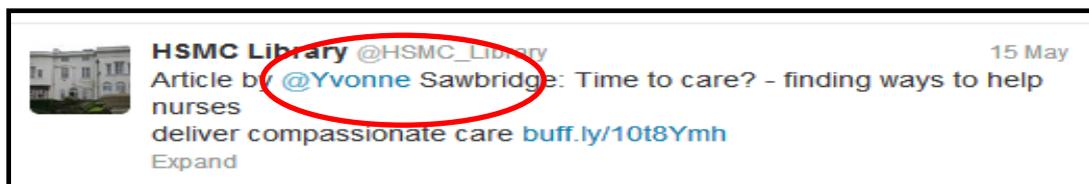
- Now that you've set yourself up and found some followers, it's time to get tweeting!



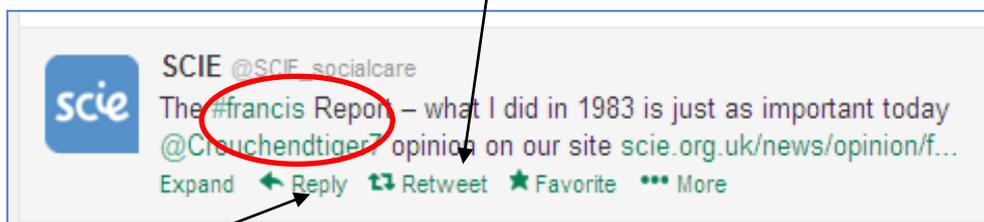
- To do this, simply click on the "compose new Tweet" icon, which can be found at the top of the page, say what you want in up to **140** characters and click on "**Tweet**". For example:



- To address a tweet and/or to identify a specific person use their Twitter username e.g. **@HSMC_Library**. (as below)



- “**Re-tweet**” a message to your followers, by simply clicking on the “re-tweet” button as below.



- Reply to someone else’s tweet, by clicking on the “**Reply**” button.
- Make your words searchable by putting a **hashtag #** immediately in front of the word e.g. **#FrancisReport** (as above).

Other Twitter functions:

- Send a private tweet (**DM or direct message**) to someone by using their username (lower case, no @)
- Upload audios to Twitter using Audioboo: <http://audioboo.fm/>
- Use Twitter as a news search engine by:
 - ❖ Using “**double quotes**” for phrase searching e.g. “Francis Inquiry”
 - ❖ Using the – (**minus**) **symbol** as the **NOT** word e.g. –USA
 - ❖ Using the word **NEAR** for location searching e.g. hospitalnear:Solihull within:5ml