

Guild of Students Lettings Agency



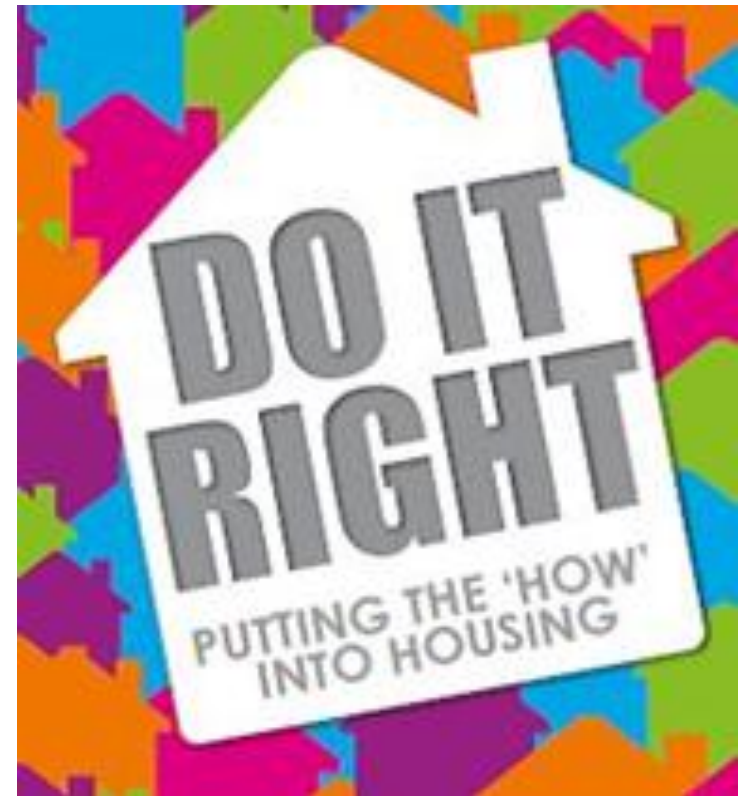
Kathryn Waterworth (SHAC Manager – Maternity Cover)

James Robertson (Vice President of Housing & Community)

History of the SHAC

- Originally the University decided when property lists were released but over recent years, as more and more agents set up on the Bristol Road and surrounding areas, this became difficult to manage.
- Annual house letting panic, despite supply of houses far exceeding demand
- Early release of property lists
- Standards of many student homes extremely poor
- Guild runs range of campaigns on housing issues – Road Shows, Housing Fairs, Mixing Events
- Urgent need to have a strong influence on the market

“The SHAC emerged out of the Guild’s desire to take a proactive approach in protecting its members”



SHAC

Based in the Guild, the **SHAC** is a dedicated lettings agent just for students, charging no fees and only advertising properties from accredited landlords and/or landlords who hold a valid HMO licence. SHAC can also offer you practical advice to help you find the right property. You can rent individual rooms or a house as a whole if you have a group of friends that you wish to move in with.



What makes us different?

“The SHAC is the first port of call for any student looking for private rented accommodation”



- **No Fees** – No reservation/administration fees etc.
- **Accredited Landlords** – MLAS Accredited (www.mlas-online.co.uk)
- **Inspections** - Every property inspected before placing the property on our books
- **Student Focus** – Located in the Guild, staffed by students, properties inspected by students etc.
- **Personable Service** – Able to place you in a property that matches your needs

What we can guarantee

- You will not be charged any fees
- That the landlord that owns the property is MLAS accredited and/or holds a valid HMO licence
- That the property you would be letting has been inspected by a trained member of SHAC student staff
- That all relevant certificates/licences have been seen, copies are on file and are valid
- That your Welfare is always at the forefront of our minds



ARC – Contract Checking

Advice & Representation Centre (ARC) offers free, impartial and confidential information, advice and representation on a wide range of issues.

In support of students with house hunting and housing queries the ARC:

- 1. Provides a contract checking service staffed by trained student volunteers and permanent professional advisers.**
- 2. Advises on any issues such as disrepair, harassment, deposit queries, your rights as a tenant.**
- 3. Advise you of your responsibility as tenants.**
- 4. Provide council tax exemption forms and advise on your liability.**

**Opening Hours - Diagnostic Drop in Service
(Term Time & Vacation)**

**Monday, Tuesday, Thursday & Friday: 12pm - 2pm
Wednesday: 2pm - 4pm (Vacation 12pm - 2pm)**



Contact details

Kathryn Waterworth (SHAC Manager – Maternity Cover)

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Call: 0121 251 2510

Opening hours –

Term Time; Monday to Friday - 09:00 to 17:00

Term Time; Monday to Friday in November to February - 09:00 to 18:00

Term Time; Saturday - 10:00 to 16:00

Out of Term; Monday to Friday - 10:00 to 14:00