

Services



Whether you want to get married on campus or buy a University sweatshirt, there's a whole range of ways to keep your memories of Birmingham alive.

Here are answers to a few of the most frequently asked questions. If you have a query that is not answered here, contact us and we will be delighted to help. Email alumnioffice@contacts.bham.ac.uk (<mailto:alumnioffice@contacts.bham.ac.uk>) or phone +44 (0)121 414 2744.

Frequently asked questions

Where can I buy University gifts and merchandise?

Clothing and accessories, jewellery, stationery and prints of the University campus are among the merchandise available from our [Gifts and Souvenirs store](http://shop.bham.ac.uk/browse/department.asp?compid=1&modid=1&deptid=8) (<http://shop.bham.ac.uk/browse/department.asp?compid=1&modid=1&deptid=8>).

How do I obtain a copy of my degree certificate and a transcript of my grades?

Official copies of degree certificates are available from the University's [Online Shop](http://shop.bham.ac.uk) (<http://shop.bham.ac.uk>). For enquiries, please email certificates@contacts.bham.ac.uk (<mailto:certificates@contacts.bham.ac.uk>).

A transcript is a summary of a student's academic performance and progress to date and you will probably need one if you are moving on to further study. You can order a transcript from the University [Online Shop](http://shop.bham.ac.uk/browse/searchresults.asp). (<http://shop.bham.ac.uk/browse/searchresults.asp>) For further details, or to request a letter confirming your study at the University, call Student Services on +44 (0)121 414 3091 or visit the [website](http://www.as.bham.ac.uk/faq/transcripts.shtml) (<http://www.as.bham.ac.uk/faq/transcripts.shtml>).

I would like to keep my @bham.ac.uk email address, is this possible?

Unfortunately not, but signing up for an email forwarding address ending @bhamalumni.org is a simple way to ensure your friends know how to contact you. The @bhamalumni.org email address is recognised by Facebook and will enable you to join the Birmingham UK Network.

Due to the resources required we are unable to provide a mailbox but you can obtain a free mailbox by subscribing to online mail providers such as Hotmail, Yahoo! or Gmail, where you are able to change the address for your outgoing mail to your bhamalumni.org address. For further information, visit our online alumni community [your.bham](http://bhamalumni.org/NetCommunity/Page.aspx?pid=427) (<http://bhamalumni.org/NetCommunity/Page.aspx?pid=427>).

Can I still be a member of the University library after I graduate?

Alumni are eligible for free reference membership of the library for the first 12 months after graduation. An ID check will be carried out, so please bring your degree certificate or alumni card. If you don't have an alumni card, please email alumnioffice@contacts.bham.ac.uk (<mailto:alumnioffice@contacts.bham.ac.uk>).

When the 12 months free membership is complete, reference membership can be renewed at the concessionary rate of £25, or members can borrow up to six books for an annual rate of £37.50. Please contact [Library Services](http://www.library.bham.ac.uk) (<http://www.library.bham.ac.uk>) on +44 (0)121 414 5828 for further details.

How do I arrange life membership of the Guild of Students?

By becoming a life member of the Guild, you can continue to use and enjoy the Guild of Students and its many services for a one-off fee of £10. For further details, contact Lisa Clark on +44 (0)121 251 2308 or at l.clark@guild.bham.ac.uk (<mailto:l.clark@guild.bham.ac.uk>).

Can the University continue to offer me any career support after I graduate?

The University is committed to helping its present and past students pursue the career they want, so the Careers and Employability Service continues to offer its full range of services for the first year after graduation.

If you graduated from Birmingham more than one year ago, there are still ways we could help. Visit our events calendar to find out about professional networking events and guest lectures from alumni who have reached the peak of their profession. You could also join our online alumni community [your.bham](http://bhamalumni.org/NetCommunity/Page.aspx?pid=361) (<http://bhamalumni.org/NetCommunity/Page.aspx?pid=361>) and our alumni and friends [LinkedIn group](http://www.linkedin.com/groups?mostPopular=&gid=118866) (<http://www.linkedin.com/groups?mostPopular=&gid=118866>) to network with fellow Birmingham alumni and find out about job vacancies.

My fiancé and I would like to get married on campus. How do we arrange this?

From the magnificent Great Hall to the beautiful Winterbourne Botanic Gardens and the modern Hub, the University has an extensive range of wedding venues and locations. Our versatile facilities offer catering options from the smaller wedding breakfast to large sit-down meals for up to 520 guests, as well as approved premises for civil marriages and civil partnerships.

We can coordinate catering menus and flowers for all occasions (to suit all tastes and budgets) for a service that gives your guests a memorable experience. For more information or advice on size, suitability and all other aspects of your event, call Birmingham Conferences and Events on +44 (0)121 415 8400 or visit our [Weddings website](http://www.weddings.bham.ac.uk) (<http://www.weddings.bham.ac.uk>).

