

## Security Services

### Helping you Stay Safe

Security is an important aspect of University life. Security Services provide a safe and secure environment for students, staff and visitors and ensure that the University is an enjoyable place to study, work and visit.



Security Services operate 24 hours a day all year around and provide many vital services for the University community.

- **Advice on personal security and crime prevention (<https://intranet.birmingham.ac.uk/has/security/Keeping-safe-on-and-off-campus-.aspx>)**
- 24/7 security control room
- Regular security patrols
- Help and assistance during an incident
- Liaison with the **police (<http://www.birmingham.ac.uk/community/university-campus/security/pc-smith.aspx>)** and other emergency services
- Campus security
- **Traffic control and car parking (<https://intranet.birmingham.ac.uk/has/sustainable-travel/car-parking.aspx>)**
- **Lost and found property (<http://www.birmingham.ac.uk/contact/index.aspx>)**
- Security at events
- Emergency planning and management

We have 55 operational Security Staff who are all SIA Licensed and trained to a very high standard.

### Security Services - Excellence in what we do.

Excellence in Security means redefining the traditional and often pejorative perception of security staff. We provide a range of services that are essential for everyone's safety, security and peace of mind. Security staff look after the assets of the estate 24/7 as well as providing a community policing role for what is effectively a small town. Our services include responding professionally to incidents and emergencies, crime prevention awareness and ensuring that for students particularly their experience here is positive and enjoyable. Our staff are highly trained, well equipped, very motivated and resolute about providing you with a trouble free environment.



#### How to Contact Us

The Security Office is located at the rear of Aston Webb in B Block courtyard next to the Great Hall just off the Ring Road South (between R5 and R6 on the campus map) and is staffed 24/7.

• **Security Control (non emergencies)**  
Tel : +44 (0)121 414 3000 (43000 internally)

• **Security Control (emergencies)**  
Tel : +44 (0)121 414 4444 (44444 internally)

Email : [securityservices@contacts.bham.ac.uk](mailto:securityservices@contacts.bham.ac.uk) (<mailto:securityservices@contacts.bham.ac.uk>)

Staff and students of the University should see the **Security pages on the University intranet (<https://intranet.birmingham.ac.uk/has/security/Security.aspx>)** for further information.