

Frequently asked questions on our summer language courses

How do I enrol?

You need to click on 'Enrol now' and follow the on-screen instructions in order to reserve a place on a course.

Are there any places left on the course?

When you go through the booking process it will only allow you to book courses which have places left. If a course is fully booked it will not appear on the booking screen.

Can I pay over the phone?

Unfortunately we are unable to accept payment either over the phone or in person - enrolment is only available online.

What level am I?

We offer courses at 4 different levels - Beginners, Near Beginners, Intermediate and Advanced (we also have some Lower and Upper Intermediate and Advanced classes). Beginners' classes are aimed at students who have no experience of the language, so you should only enrol on this level if you have never studied the language before. Near Beginners is for students who have perhaps learned the language at a beginners level before or who have completed levels 1 or 2 of our Open Access courses. Intermediate courses are aimed at students who have around GCSE level of language knowledge and are also appropriate for students who have completed level 3 or 4 Open Access. Advanced courses are for anyone who has a good overall knowledge of the language, for instance students who hold an AS or A level - as well as learners who have completed Open Access levels 5, 6, 7 or 8. If you are unsure please contact the Languages for All office at [**Contact us \(/facilities/cml/contact/index.aspx\)**](mailto:Contact us (/facilities/cml/contact/index.aspx)) or call 0121 414 3324.

What is the difference between Beginners and Near Beginners?

Beginners' classes are for students who have never learned the language before whereas Near Beginners' classes are for students who already have some experience of the language, for instance students who have previously studied at a Beginners level (at any institution). If you are in doubt please contact the Languages for All office at [**Contact us \(/facilities/cml/contact/index.aspx\)**](mailto:Contact us (/facilities/cml/contact/index.aspx)) or call 0121 414 3324.

Is there a discount for University Of Birmingham students or staff?

As our language courses are priced extremely competitively we are unable to offer any concessionary prices.

Where will the class be held?

The room allocations will be available online around 4-5 days prior to the first lesson. All summer course classes will be held on the main Edgbaston campus, postcode for sat nav users: B15 2TT

Where can I park?

Blue badge holders will be able to park free of charge in the car park adjacent to the Ashley Building (space permitting) - you will need to be 'buzzed' through the main parking barriers, located by the Barber institute or the University train station. All other drivers need to use the public Pay & Display car parks - North Car Park is closest to the buildings that lessons will be held in. South Car Park and Pritchatts Road Car Park are also easily accessible. There is no charge for parking after 4.30 pm, however if you plan to arrive prior to 4.30 pm you will need to pay a £1.00 parking fee. Please let the Languages for All office know that you will require a parking sticker as without the sticker you will be liable to pay the full £3.00 parking fee for a period of 1-3 hrs. You can contact us on [**lfa@contacts.bham.ac.uk**](mailto:lfa@contacts.bham.ac.uk) ([**mailto:lfa@contacts.bham.ac.uk**](mailto:lfa@contacts.bham.ac.uk))

Is there a waiting list if a course is showing online as full?

If a course is showing as full, please contact the Summer Course Administrator at Contact us or on 0121 414 3324 so that your name and contact details can be added to a waiting list.

What is the latest date I can enrol for classes?

The summer courses are only 8 weeks in duration so you are putting yourself at a disadvantage if you join the course too late. For this reason you will not be able to enrol on a summer course after the second lesson.

What if I find I'm in the wrong level group?

If you start a class and either you, or your tutor, feel that you are in the wrong level, you will be able to change to a more appropriate group, provided there are spaces in the group. All group changes must be organized via the Summer Course Administrator at Contact us or 0121 414 3324.