Contact the accommodation office

Please feel free to contact us about any accommodation matter.

By phone: +44 (0)121 414 8000

By fax: +44 (0)121 415 8501

By email: **living@contacts.bham.ac.uk (mailto:living@contacts.bham.ac.uk)**

In person: You'll find us in **building R23 on the University map (/contact/directions/edgbaston-directions.aspx)** ; our address is:

LIVING
Accommodation Services
Ground Floor, University Centre
The University Of Birmingham
Edgbaston
Birmingham, B15 2TT

(http://www.facebook.com/pages/University-of-Birmingham-Accommodation-Services/131091140266888) On Facebook: **University accommodation services Facebook group (http://www.facebook.com/pages/University-of-Birmingham-Accommodation-Services/131091140266888)**

On Twitter at **www.twitter.com/livingatbham (http://www.twitter.com/livingatbham)** - come and say hello and ask us anything you want to know.

Private landlord accommodation

email **birminghamstudentpad@contacts.bham.ac.uk (mailto:birminghamstudentpad@contacts.bham.ac.uk)** or phone: +44 (0)121 414 8000

Feedback and complaints:

If you have a problem, there's always someone on hand to help you resolve it. Of course we do everything we can to ensure you get the best possible service, but sometimes we may not get things right. When this happens, please do tell us about your issue so that we can put matters right.

If you're not satisfied with any aspect of our service, you can tell us about your concerns using:

- Our **online accommodation feedback form (http://www.birmingham.ac.uk/forms/has/Accommodation-feedback.aspx)** .
- a printable version of the **accommodation complaint form (PDF - 20KB) (http://www.birmingham.ac.uk/Documents/students/accommodation/complaints/Accommodationcomplaintform.pdf)** available, as well as some **guidance notes (PDF - 60KB) (/Documents/students/accommodation/complaints/AccommodationComplaintsGuidev2.PDF)**

In compliance with the Data Protection Act 1988, the University is unable to divulge information relating to your account to a third party unless we are in possession of your signed consent with a completed **3rd Party Disclosure Form (/Documents/students/accommodation/Contacts/3rd-Party-Dislcosure-form.pdf)** .

Apply for Accommodation **(/postgraduate/accommodation/Apply-for-accommodation/apply.aspx)**

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