

## What our students say

At Birmingham we pay great attention to what our students think of us and are committed to continually improving the experience of all of our students. At the heart of what we offer is an elite academic experience that pushes the boundaries of knowledge and prepares our students for success. We feel confident that all our students will gain the best from their time spent studying at Birmingham.

### Times Higher Education Student Experience Survey

The Times Higher Education (THE) Student Experience Survey was in 2010 a survey of 13,000 full-time undergraduate students from 113 universities. The survey assessed students opinions of their university based on twenty-one attributes which a panel of 1,000 students decided upon as contributing to a positive and negative student experience. Further information about the survey and how it was compiled can be found at the [THE website \(http://www.timeshighereducation.co.uk/story.asp?sectioncode=26&storycode=415180&c=2\)](http://www.timeshighereducation.co.uk/story.asp?sectioncode=26&storycode=415180&c=2).

In 2010 the University was ranked as 15th in the United Kingdom this demonstrates the continual improvement of our student experience having risen nine places from our 2009 ranking of 24th in the UK.

In this survey we were also ranked 9th out of the 19 [Russell Group \(http://www.russellgroup.ac.uk/\)](http://www.russellgroup.ac.uk/) universities and second in the West Midlands.

### National Student Survey

The National Student Survey (NSS) is a survey of all final year undergraduate students at the University. The survey assesses students' opinions of the quality of their degree programmes. Further information about the survey and how it is compiled can be found at the [NSS website \(http://www.thestudentsurvey.com/\)](http://www.thestudentsurvey.com/).



In the 2009 survey the University was placed at 57th out of 261 institutions surveyed in terms of how satisfied students were with their course. We were also ranked 8th out of the 19 [Russell Group \(http://www.russellgroup.ac.uk/\)](http://www.russellgroup.ac.uk/) universities in this category.

Our overall satisfaction ranking in 2009 was 37th out of 261 institutions surveyed, placing us 4th out of the 19 Russell Group universities.

### International Student Barometer

The International Student Barometer (ISB) is a benchmark of the University's provision for new and continuing international students. Benchmarking is conducted against our Russell Group peers and other Higher Education Institutions (HEIs) in the United Kingdom and overseas. For further information about how the ISB is compiled and can be used as a measure of international student opinion of the University, please visit the ISB pages on [i-graduate international insight's website \(http://www.i-graduate.org/services/student\\_insight--student\\_barometer.html\)](http://www.i-graduate.org/services/student_insight--student_barometer.html).



A total of 123 HEIs were included in the ranking tables of the 2009 Autumn ISB, with 12 belonging to the Russell Group of universities.

Overall we ranked 29th out of the 123 HEIs in the ISB for our 'mean satisfaction' score. This also placed us in 20th place out of the 57 UK HEIs and 9th out of the 12 Russell Group universities surveyed.