

Ms Jackie Beavan SRN; BA (Hons); BSc (Hons); MA.

Teaching Fellow in Clinical Communication

Primary Care Clinical Sciences

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About

Jackie Beavan is a Teaching Fellow in the Interactive Studies Unit. She is involved in teaching Clinical Communication at undergraduate and postgraduate levels and she contributes to the teaching of Medicine in Society and Literature and Medicine. She also works with the Referred Doctors and Dentists programme organised by the West Midlands Deanery and with the Professional Support Unit for undergraduates. She has been an accredited facilitator for the Connected course (formerly Advanced Communications Skills Training) for senior cancer clinicians since 2005.

Her special interests are in cultural aspects of communication and working with medical interpreters.

Qualifications

- MA in Literary Linguistics, University of Birmingham 2002
- BSc (Hons) in Health Science, Coventry University 1995
- PGCE English, University of Birmingham 1988
- BA(Hons) in English, University of Birmingham 1986
- SRN Selly Oak Hospital 1971

Biography

Jackie trained as a nurse, qualifying in 1971, and worked in this field until she returned to education in 1983. She worked in further education as a lecturer in English and Health Sciences from 1988 to 2001, managing the Access to Higher Education programme for most of this time.

She moved into medical research and education in 2002 and researched and developed an educational package for health practitioners working with patients from diverse ethnic backgrounds who have cancer. She spent 3 years working for Pan-Birmingham Cancer Network, running Connected courses. In 2009, she was involved in research on how Birmingham GPs manage consultations with patients who speak little English. Since 2010, she has been a member of the Interactive Studies Unit, where she teaches Clinical Communication from undergraduate to postgraduate level.

In 2011, she was seconded to the West Midlands Health Innovation Education Cluster (HIEC), where she was involved in research into both the use of simulation in medical education and into chronic kidney disease and dialysis decision-making.

She has particular interests in cultural aspects of communication, the health of refugees and asylum seekers and the use of fiction and poetry in medical education.

Teaching

- **Medicine and Surgery MBChB**: Clinical Communication; SP1; SP2; Medicine in Society
- **Medicine and Surgery MBChB Graduate Entry Course**: Clinical Communication

Research

Research interests include:

- The use of simulation in medical education
- Decision-making in chronic kidney disease
- Cross-cultural and cross-linguistic consultations
- Ethnic diversity and cancer care

Other activities

- Accredited facilitator for Connected course: Advanced Communication Skills Training for senior cancer clinicians

- Contributor to eGP-Learning modules produced by RCGP

Publications

Kai J, Beavan J, Faull C. Challenges of mediated communication, disclosure and patient autonomy in cross-cultural cancer care. *British Journal of Cancer* 2011, 1-7

Gill PS, Beavan J, Calvert M, Freemantle N. The unmet need for interpreting provision in UK primary care. *PLoS ONE*. June 2011, Vol 6, Issue 6, e20837.

Beavan J, Fowler C, Russell S. (2011) "Communication skills and Advance Care Planning". In Thomas K, Lobo B (eds.) *Advance Care Planning in End of Life Care*. Oxford: Oxford University Press, pp 261-276.

Kai J, Beavan J, Faull C, Dodson L, Gill P, Beighton A. Professional uncertainty and disempowerment: Responding to ethnic diversity in health care: a qualitative study. *PLoS Medicine*. November 2007; Vol 4, Issue 11, e323.

Asker C, Stokes-Lampard H, Beavan J, Wilson S. What is it about intrauterine devices that women find unacceptable? Factors that make women non-users: a qualitative study. *Journal of Family Planning and Reproductive Health Care*. 2006: 32(2)

Beavan J. Responding to the needs of black and minority ethnic elders. *Nursing and Residential Care*. June 2006, Vol 8, No 6.

Contributor to: Kai J. (ed.) (2005) *PROCEED: Professionals responding to ethnic diversity and cancer*. University of Nottingham; Cancer Research UK

Contributor to: Kai J. (ed.) (2003) *Valuing Diversity: A resource for health professional training to respond to cultural diversity*. 2nd Edition. RCGP.