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National Student Survey

The National Student Survey (http://www.thestudentsurvey.com/) (NSS) asks mainly final year undergraduates to provide feedback on their courses in a nationally recognised format. There are 23 questions, relating to the following aspects of the student learning experience:

- Teaching on course
- Assessment and Feedback
- Academic Support
- Organisation and Management
- Learning Resources
- Personal Development
- Overall Satisfaction
- Students' Union (Association or Guild)

Survey results

The results from the main 23 questions are made available for prospective students and their advisors on the **Unistats (http://unistats.direct.gov.uk/)** website to help them make informed choices of what and where to study.

Complete data can also be found: **Higher Education Funding Council for England (HEFCE) (http://www.hefce.ac.uk/whatwedo/lt/publicinfo/nationalstudentsurvey/)** .

The tables below summarise the results for **BA History of Art (/undergraduate/courses/histart/history-art.aspx)** at the University of Birmingham as they are published on the **Unistats (http://unistats.direct.gov.uk/subjects/satisfaction/10006840-K0249)** website.

Table of scores (NSS 2012)

Q1-Q4 Teaching on course

1. Staff are good at explaining things	100%
2. Staff have made the subject interesting	100%
3. Staff are enthusiastic about what they are teaching	100%
4. The course is intellectually stimulating	100%

Q5-Q9 Assessment and Feedback

5. The criteria used in marking have been clear in advance	92%
6. Assessment arrangements and marking have been fair	83%
7. Feedback on my work has been prompt	83%
8. I have received detailed comments on my work	96%
9. Feedback on my work has helped me clarify things I did not understand	79%

Q10-Q12 Academic Support

10. I have received sufficient advice and support with my studies	92%
11. I have been able to contact staff when I needed to	92%
12. Good advice was available when I needed to make study choices	96%

Q13-Q15 Organisation and Management

13. The timetable works efficiently as far as my activities are concerned	92%
14. Any changes in the course or teaching have been communicated effectively	88%
15. The course is well organised and is running smoothly	92%

Q16-Q18 Learning Resources

16. The library resources and services are good enough for my needs	96%
17. I have been able to access general IT resources when I needed to	88%
18. I have been able to access specialised equipment, facilities, or rooms when I needed to	83%

Q19-Q21 Personal Development

19. The course has helped me to present myself with confidence	96%
20. My communication skills have improved	92%
21. As a result of the course, I feel confident in tackling unfamiliar problems	92%

Q22 Overall Satisfaction

22. Overall, I am satisfied with the quality of the course	100%

Q23 Students' Union (Association or Guild)

23. I am satisfied with the Students' Union (Association or Guild) at my institution	71%

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