

## News

### Latest news

#### **[Stick child Lampoons the Process Paradigm \(/schools/public-service-academy/news/2014/Stick-child-Lampoons-the-Process-Paradigm.aspx\)](/schools/public-service-academy/news/2014/Stick-child-Lampoons-the-Process-Paradigm.aspx)**

Social work managers enjoyed a lively debate at yesterday's seminar on "Systems, targets and performance management in public services".

Wednesday 11th June 2014

#### **[Why the system approach means better services: Stick child Lampoons the Process Paradigm \(http://www.birmingham.ac.uk/schools/social-policy/departments/applied-social-studies/news-and-events/2014/06/stick-child-lampoons-the-process-paradigm.aspx\)](http://www.birmingham.ac.uk/schools/social-policy/departments/applied-social-studies/news-and-events/2014/06/stick-child-lampoons-the-process-paradigm.aspx)**

The University of Birmingham is pleased to invite you to attend this seminar and networking event on Leading Social Work Practice, led by Simon Guilfoyle, Police Inspector and Systems Thinker, 10 June 2014, 4 pm, Park House

Wednesday 28th May 2014

#### **[What do councillors want from their future council officers? \(http://21stcenturypublicservant.wordpress.com/2014/05/28/what-do-councillors-want-from-their-future-council-officers/\)](http://21stcenturypublicservant.wordpress.com/2014/05/28/what-do-councillors-want-from-their-future-council-officers/)**

Written by Catherine Mangan: Councillors will know better than any of us that the behaviours and expectations of citizens are changing, as they become more assertive and more interested in working with professionals.

Wednesday 28th May 2014

### Other related news

#### **[2nd Public Service Academy Speed Networking Employability Event - 26 February 2014 \(/schools/social-policy/departments/applied-social-studies/news-and-events/2014/04/psa-speed-networking-employability-event.aspx\)](/schools/social-policy/departments/applied-social-studies/news-and-events/2014/04/psa-speed-networking-employability-event.aspx)**

After the success of last year's Public Service Academy Employability Event, the Schools of Government and Society and Social Policy, in conjunction with the Public Service Academy (PSA) and the College of Social Science Careers Network, held its second employability event on 26 February 2014.

Monday 28th April 2014

**[Alumni \(/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/188\)](/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/188)**, **[Social Sciences \(/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196\)](/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)**, **[Students \(/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/198\)](/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/198)**

#### **[National and international experts discuss citizen involvement in health and social care decision making \(/schools/social-policy/departments/health-services-management-centre/news/2013/06/citizen-involvement-in-health-and-social-care-decision-making.aspx\)](/schools/social-policy/departments/health-services-management-centre/news/2013/06/citizen-involvement-in-health-and-social-care-decision-making.aspx)**

On June 4th leaders from across the NHS and Local Government attended an HSMC/Public Service Academy (PSA) event focussing on the challenges of involving citizens in a time of public sector austerity. Attendees heard presentations from Dr Marion Danis from the National Institutes of Health at the US Department of Health and Human Services, Professor Derek Bolton from Citizens UK and Mr Saidul Haque from Birmingham Citizens.

Thursday 13th June 2013

**[Social Sciences \(/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196\)](/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)**, **[Vice Chancellor \(/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/200\)](/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/200)**

#### **[Video: Catherine Needham - Politics, government and public policy \(/schools/government-society/departments/local-government-studies/news/2013/02/politics-government-and-public-policy.aspx\)](/schools/government-society/departments/local-government-studies/news/2013/02/politics-government-and-public-policy.aspx)**

Dr Catherine Needham Senior lecturer in Public Policy talks about Politics, government and public policy.

Tuesday 12th February 2013

**[Social Sciences \(/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196\)](/schools/public-service-academy/news/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)**

Displaying 1 to 3 of 3

### Discussion papers

#### **The Twenty-first century public servant: developing our response**

The nature of public services is changing and this has significant implications for those who work in them. The localism agenda and the devolution of power promise to dramatically alter systems of public services. Added to this, the increased involvement of private and third sector providers in the delivery of public services means that we are seeing a radical programme of public service reform. Taken together these changes could mean a significant shift in terms of what public servants do, where they do it, what skills they may need and what their career trajectories might look like.... **[Read more \(/schools/public-service-academy/themes/twentyfirst-century-public-servant.aspx\)](/schools/public-service-academy/themes/twentyfirst-century-public-servant.aspx)**