

Is personalisation working in social care?

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HSMC's Jon Glasby will take part in an online live discussion on Wednesday 21 March. This discussion will look at personalised care approaches in social work and how they are being implemented across the country.



- Are systems and processes overtaking the principles of personalisation?
- Are service users receiving the right support in managing their personal budgets and direct payments?
- Are personal budgets achieving the right outcomes?

Further information

You can read more information about this live discussion and find details of how to join the panel which will be on Wednesday 21 March from 12 until 2.00 pm at The Guardian **[Is personalisation working in social care? Live discussion](http://www.google.com/url?sa=X&q=http://www.guardian.co.uk/social-care-network/2012/mar/20/personalisation-working-social-care-live-discussion%3Fnewsfeed%3Dtrue&ct=ga&cad=CAcQARgAIAAoATAAOABAttSh-wRIAVgBYgVlbi1VUw&cd=XyQatPX2lt8&usq=AFQjCNEX6w-xQ8DLfSW2JoyCt413Gc5Q1w)** (<http://www.google.com/url?sa=X&q=http://www.guardian.co.uk/social-care-network/2012/mar/20/personalisation-working-social-care-live-discussion%3Fnewsfeed%3Dtrue&ct=ga&cad=CAcQARgAIAAoATAAOABAttSh-wRIAVgBYgVlbi1VUw&cd=XyQatPX2lt8&usq=AFQjCNEX6w-xQ8DLfSW2JoyCt413Gc5Q1w>)