



[It's not] 'All about money': Attempting to maximise older people's use of personal budgets (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2015/01/attempting-to-maximise-older-peoples-use-of-personal-budgets.aspx)



Concerns have been raised about the extent to which personal budgets, and particularly direct payments, achieve the same benefits for older people as they have for younger disabled adults and people using mental health services.

Tuesday 6th January 2015

Research (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/195). **Social Sciences** (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)

No more hero leaders (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/no-more-hero-leaders.aspx)

Across all public services, including health, the skill sets of leaders in the future need to be different, and the type of leadership approach also needs to change.

Thursday 18th December 2014

Research (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/195). **Social Sciences** (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)

The art of door slamming: Compassionate care and leadership (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/the-art-of-door-slamming-compassionate-care-and-leadership.aspx)



I was collecting a parcel from a post office sorting office and watched a receptionist engaged in emotional labour.* She was signing four workmen in, all of whom were belligerent because they were unable to access the site through the most convenient entrance. Each expressed their frustration individually to the receptionist as they signed in, as well as collectively whilst waiting for their colleagues.

Monday 15th December 2014

Social Sciences (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)

Why we need to keep talking about gender and leadership (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/gender-and-leadership.aspx)



In 1987, like generations of NHS graduate management trainees, I made my way to Harrogate for the 2-day assessment centre which determined which bright-eyed and bushy-tailed graduates were to be admitted to the national scheme. I can still recall how surprised and impressed I was that the final appointments panel was chaired by a woman chief executive, and that she took time during the interview to talk to me about the NHS' opportunities and support for women managers.

Thursday 11th December 2014

Social Sciences (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)

Leading Patient Safety: Berwick, Blades and Birds (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/blades-birds.aspx)



Since patient safety was propelled to the top of the NHS agenda with the Berwick and Keogh reviews last year, healthcare organisations have had good reason to re-evaluate how confident they are about the safety of care and treatment experienced by patients.

Tuesday 9th December 2014

Social Sciences (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)

Clinical leadership: One Man, Two Guvnors (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/clinical-leadership.aspx)



Thursday 4th December 2014

Social Sciences (/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)

[Leadership in health and care \(/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/leadership-in-health-and-care.aspx\)](/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/leadership-in-health-and-care.aspx)



HSMC publishes its latest Newsletter on the theme of Leadership in health and care.

Thursday 4th December 2014

[Research \(/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/195\)](/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/195) **[Social Sciences \(/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196\)](/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)**

[HSMC in Australia: Setting health priorities \(/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/hsmc-in-australia-setting-health-priorities.aspx\)](/schools/social-policy/departments/health-services-management-centre/news/viewpoint/2014/hsmc-in-australia-setting-health-priorities.aspx)



Last week was the biennial meeting of the International Society for Priorities in Health Care, and it took place in the glorious setting of the South Wharf of the Yarra river in sunny Melbourne Australia.

Wednesday 19th November 2014

[Research \(/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/195\)](/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/195) **[Social Sciences \(/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196\)](/schools/social-policy/departments/health-services-management-centre/news/viewpoint/index.aspx?stylemediatype=print&TaxonomyKey=0/1/187/196)**

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