

The 21st Century public servant

The project focuses on The Twenty-First Century Public Servant and is a Knowledge Exchange project run in partnership with Birmingham City Council.

It considers how far people working to deliver public services across public, private and third sectors are getting support to develop the skills that they need. The Birmingham Policy Commission on The Future of Local Public Services, which reported in 2011, found that new sets of skills were needed to equip people working in public services to be storytellers, navigators, systems architects and resource weavers, alongside more traditional skills.

The project will start in August and run for a year. At the end of it, there will be an online repository of research materials to stimulate new approaches to skills acquisition across public services.

Date

August 2013 - July 2014

Funder

Economic and Social Research Council

Researcher(s)

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