

Ross Millar

Lecturer in Health Policy and Management

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About

Ross arrived at HSMC in 2008 after completing his doctoral research in healthcare service improvement at the University of Manchester. Since then he has been involved in a variety of research projects that include a comparative study of healthcare reform, the promotion of social enterprise in health and social care and the study of hospital board governance of patient safety.

More recently, Ross has been developing a research interest in comparative health policy. He is leading the development of a 'China-UK Health Policy Group' which builds on a collaboration between HSMC and Peking University Health Science Centre in Beijing.

Ross is involved in the delivery of the HSMC teaching programme. He is a module coordinator for Health and Healthcare Policy, Quality Improvement and Innovation, and Study Skills. He also contributes to modules related to Quality Improvement, Researching Social Policy, and Research Design and Methods.

Ross is the Editor of 'Viewpoints' for the Journal of Health Organization and Management.

Ross is also Co-Director of Postgraduate Research. For any enquiries regarding PhD study at HSMC please feel free to contact him.

Qualifications

- PhD, University of Manchester (2009)
- MRes, University of Manchester (2003)
- B.Soc.Sci (Hons), University of Manchester (2002)

Research

- Health Policy in the UK
- Health Policy in China
- Social Enterprise
- Quality improvement
- Qualitative Research Methods

Ross is interested in making sense of the experiences and practices of those delivering healthcare services. In doing so he also draws on a variety of theoretical frameworks and ideas emanating from public policy, organisation studies and sociology.

Ross is interested in any PhD proposals connected to these research areas.

Publications

2015

Hall, K, Miller, R and Millar, R (2015) Public, Private or Neither? Analysing the publicness of healthcare social enterprises, *Public Management Review*, DOI: 10.1080/14719037.2015.1014398.

Millar, R, Jian, W, Mannion, R, Miller, R (forthcoming), Healthcare reform in China: making sense of a policy experiment? *Journal of Health Organisation and Management*.

Millar, R, Freeman, T and Mannion, R (forthcoming), Hospital board oversight of quality and safety: a stakeholder analysis exploring the role of trust and intelligence, *BMC Health Services Research*.

Millar, R and Dickinson, H (forthcoming), Planes, Straws and Oysters: the use of metaphors in the reform of healthcare, *Journal of Health Organisation and Management*.

Mannion, R, Davies, HTO, Freeman, T, Millar, R, Jacobs, R, Kasteridis, P (2015), Overseeing oversight: hospital board governance for quality and safety in the NHS, *Journal of Health Services Research and Policy*, (http://hsr.sagepub.com/content/20/1_suppl/9.full) **20(1) 9-16** (http://hsr.sagepub.com/content/20/1_suppl/9.full)

2014

McLeod, H, Millar, R, Goodwin, N and Powell, M (2014), Perspectives on the policy 'black box': a comparative case study of orthopaedic services in England, *Health Economics, Policy and Law* (<http://journals.cambridge.org/action/displayAbstract;jsessionid=35440B8F42B3AC128517573893C5D48E.journals?aid=9337303&fileid=S1744133114000048>), Vol. 9(4), pp. 383-405 (<http://journals.cambridge.org/action/displayAbstract;jsessionid=35440B8F42B3AC128517573893C5D48E.journals?aid=9337303&fileid=S1744133114000048>).

2013

Millar, R., Mannion, R., Freeman, T. and Davies, H. (2013) Hospital Board Oversight of Quality and Patient Safety: A Narrative Review and Synthesis of Recent Empirical Research, *The Milbank Quarterly*, Vol. 91 (4) 738–770.

Millar, R and Hall, K (2013) 'Social Return on Investment (SROI) and Performance Measurement: The Opportunities and Barriers for Social Enterprises in Health and Social Care', *Public Management Review*, 15:6, 923-941

Millar, R. (2013) 'Framing quality improvement tools and techniques in healthcare: the case of Improvement Leaders' Guides'. *Journal of Health Organization and Management*, Vol 27 (2) pp. 209-224

Millar, R Hall, K, and Miller, R (2013) 'A story of strategic change: Becoming a social enterprise in English health and social care', *Journal of Social Entrepreneurship*, 4 (1), pp. 4-22.

Millar, R, Mulla, A, and Powell, M (2013) 'Delivering reform in English healthcare: an ideational perspective'. *Public Policy and Administration*, 28 (3), pp.233-252.

Assangha, A, Brown, H.I. and Millar, R (2013) Foundation Trust Governors: a survey of patient safety and quality of care, *Foundation Trust Governors' Association*, London.

2012

Alcock, P., Millar, R., Hall, K., Lyon, F., Nicholls, A. and Gabriel, M. (2012) *Start up and growth: National Evaluation of the Social Enterprise Investment Fund (SEIF)*. Report submitted to the Department of Health Policy Research Programme. Birmingham: Third Sector Research Centre; & Health Service Management Centre; University of Birmingham.

Millar, R. (2012) 'Social Enterprise in Health Organization and Management: hybridity or homogeneity?', *Journal of Health Organization and Management*, 26 (2), pp.143-148.

Hall, K. Alcock, P. and Millar, R. (2012) 'Start Up and Sustainability: Marketisation and the Social Enterprise Investment Fund in England', *Journal of Social Policy*, 41 (4), pp.733-749.

Miller, R. Hall, K. and Millar, R. (2012) Right to Request Social Enterprises: a welcome addition to Third Sector delivery of health care?, *Voluntary Sector Review*, 3 (2), pp.275-285.

Hall, K. Miller, R. and Millar, R. (2012) 'Push or Pull: what motivates healthcare staff to spin out of the NHS?', *Social Enterprise Journal*, 8 (1), pp. 49-62.

Miller, R. Millar, R. and Hall, K. (2012) 'Spin outs and social enterprise: The Right to Request programme in the English NHS', *Public Money and Management*, 32 (3), pp.233-236.

Millar, R. Powell, M. and Dixon, A. (2012) 'What was the programme theory of New Labour's Health System Reforms?', *Journal of Health Services Research and Policy*, 17 (1), pp 7–15.

2011

Dickinson, H., Millar, R. & West, M. (eds.) (2011) Mind the gap: policy and practice in healthcare reform. *Journal of Health Organization & Management*, 25(3): 244-246.

Hall, K. and Millar, R. (2011) 'The Social Enterprise Investment Fund: Unlocking health and social care?', *Public Servant, November Issue*.

Powell, M., Millar, R., Mulla, A., Brown, H., Fewtrell, C., McLeod, H., Goodwin, N., Dixon, A. & Naylor, C. (2011) *Comparative case studies of health reform in England: Final Report*. Report submitted to the Department of Health Policy Research Programme. Birmingham: Health Service Management Centre; University of Birmingham.

Millar, R. Snelling, I. and Brown, H. (2011) 'Liberating the NHS: orders of change?', *HSMC Policy Paper Number 11*, University of Birmingham. Available at: <http://www.birmingham.ac.uk/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/Policy-paper-11.pdf> (<http://www.birmingham.ac.uk/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/Policy-paper-11.pdf>)

Miller, R. & Millar, R. (2011) *Social enterprise spin-outs from the English health service: a right to request but was anyone listening?* TSRC Working Paper 52. Birmingham: Third Sector Research Centre, University of Birmingham. http://epapers.bham.ac.uk/786/1/WP52_A_right_to_request_-_Miller%2C_Miller_Jan_2011.pdf (http://epapers.bham.ac.uk/786/1/WP52_A_right_to_request_-_Miller%2C_Miller_Jan_2011.pdf)

Hall, K. and Millar, R. (2011) *The Social Enterprise Investment Fund: The Phase Two Survey*. Third Sector Research Centre, University of Birmingham. Available at: <http://www.tsrc.ac.uk/LinkClick.aspx?fileticket=LEPt109odvc%3D&tabid=757>. (<http://www.tsrc.ac.uk/LinkClick.aspx?fileticket=LEPt109odvc%3D&tabid=757>)

2010

Millar, R. Lyon, F. and Gabriel, M. (2010), 'Understanding the programme theory of the Social Enterprise Investment Fund'. *Third Sector Research Centre, University of Birmingham*. Available at <http://www.tsrc.ac.uk/Research/SEIFEvaluation/tabid/757/Default.aspx> (<http://www.tsrc.ac.uk/Research/SEIFEvaluation/tabid/757/Default.aspx>).

Lyon, F. Gabriel, M. and Millar, R. (2010) 'Social Enterprise Investment Fund Evaluation - Phase one: scoping, review and methodology development'. *Third Sector Research Centre, University of Birmingham*. Available at: <http://www.tsrc.ac.uk/LinkClick.aspx?fileticket=sMTQx4DnXYM%3d&tabid=757> (<http://www.tsrc.ac.uk/LinkClick.aspx?fileticket=sMTQx4DnXYM%3d&tabid=757>)



