University of Birmingham

Robin Miller

Senior Fellow

Health Services Management Centre

Contact details

Telephone +44(0)121 414 8018

Email r.s.miller@bham.ac.uk

School of Social Policy, HSMC and TSRC
Park House
University of Birmingham
Edgbaston
Birmingham
B15 2RT

About

Robin is a Senior Fellow at HSMC, the Health & Social Care Delivery Lead within the Third Sector Research Centre and a Fellow of the School for Social Care Research. His research interests build on his practical experiences in the field, and centre on commissioning and management of integrated services, the role and impact of the Third Sector, and personalisation. He is lead tutor for the Integrated Care Specialisms at HSMC, convenes modules on the Organisational Development, Procurement & Contracting, and Partnership Working, and is cohort director on the NHS Elizabeth Garrett Anderson Leadership Programme. He leads on a variety of knowledge transfer projects with health and social care organisations, with a particular focus on evaluating and learning from change initiatives.

Robin specialises in the commissioning and provision of community based services, with a focus on:

- Integration between health, social care and wider public, third and private sector partnerships;
- Organisational development and change;
- Third sector delivery of health and social care services;
- Personalisation and social value in procurement;
- Evaluating external and internal impacts of projects and services.

Qualifications

His relevant qualifications and memberships are:

- Fellow of the Higher Education Academy (2013)
- PG Cert in Learning and Teaching in Higher Education, University of Birmingham (2013)
- Fellow of the School for Social Care Research (2011)
- Future Directors Programme, Social Care Institute of Excellence (2010)
- MSc in Public Sector Management (Distinction), University of Birmingham (2004)
- MA in Social Work, University of Edinburgh (1994)
- Diploma in Social Work, University of Edinburgh (1994)
- BSc (Upper Second), University of Glasgow 1990

Biography

Outside of his University role, Robin is a non-executive director on the Board of Trident Social Investment Group and the chair of the board of trustees of Reach, one of the leading charities in the west Midlands providing housing, health and social care to vulnerable people. He has won awards in relation to his management of integrated services (APSE Award for Public-Public Partnerships) and his academic publications (Highly Commended Award Winner at the Literati Network Awards for Excellence 2012). Robin is Co-Editor of the Journal of Integrated Care and an Associate Editor of the International Journal of Integrated Care.

Prior to taking up post at the University, Robin was a frontline social work practitioner in disability and mental health services before moving into operational management of integrated health and social care teams. He worked as a Commissioning Manager for Vulnerable Adults & People with a Learning Disability before taking on the leadership of an Integrated Service for children and adults with a disability. His final operational post was Deputy Director of Community Services within a Care Trust with a lead for Children's health services and adult disability and mental health. Through his consultancy work he has maintained a direct link with the realities of health and social practice, and seeks to support managers to use research and theory to improve patient experience and outcomes.

Research

Current research and evaluation projects include:

- Improving integrated working between general practice and adult social work (West Midlands Academic Health Science Network)
- Social Value and Health Care Improvement (SW Social Enterprise Network)
- Support for people who are homeless with complex needs (Midland Heart Housing Association)
- Managing Organisational Change in social care: A review for practitioners and managers (National Institute for Health Research School for Social Care Research)
- Understanding the impact of patient led councils in secure settings (Black Country Mental Health Partnership Foundation NHS Trust)

- Reviewing the workforce development model within adult social care (Birmingham City Council)
- Evaluation of the Person Centred Change Programme (Real Life Options)
- Commissioning of Third Sector mental health services (Economic and Social Research Council (ESRC), the Office of the Third Sector (OTS) and the Barrow Cadbury UK Trust)
- Evaluation of the Gloucestershire Long-term Support Model (Stroke Association)

Publications

Miller, R. (2014) Is integration or fragmentation the starting point to improve prevention? HSMC Policy Paper 17. Birmingham: University of Birmingham, Health Services Management Centre

Miller, R., Combes, G., Brown, H. and Harwood, A. (2014) Interprofessional workplace learning: a catalyst for strategic change? *Journal of Interprofessional Care*, Published online 15 January 2014.

Glasby, J., Miller, R. and Lynch, J. (2013) 'Turning the welfare state upside down?' Developing a new adult social care offer. HSMC Policy Paper 15. Birmingham: University of Birmingham, Health Services Management Centre.

Glasby, J., Miller, R. and Posaner, R. (2013) SSCR Scoping Review: New Conversations Between Old Players? The Relationship between General Practice and Social Care in an Era of Clinical Commissioning. ***NIHR School for Social Care Research, London***.

Mangan, C. and Miller, R. (2013) *Home Truths. Have we found the key to integration?* London: iMPOWER.

Miller, R. (2013) "Care trusts." In Santini, S., Barbabella, F. and Lamura, G. (2013) *Deliverable 2.1: Album of European Good Practices*. Anacoa, Italy: INRCA. pp.11-23.

Miller, R., Mangan, C. and Allen, K. (2013) *Older people's prevention services: Comparing perspectives of local authorities and the third sector*. London: NIHR School for Social Care Research.

Miller, R. And Glasby, J. (2013) New dawn or false. *The College of Social Work Maganize*, November 2013.

Miller, R., Allen, K., Mangan, C. And Glasby, J. (2013) Singing from the same hymn sheet? Commissioning of preventative services from the third sector, *Journal of Integrated Care*, 21 (5), 288 – 299. **DOI: 10.1108/JICA-07-2013-0026**

Miller, R. & Larkin, N. (2013) *Personalisation: a new dawn or the end of the road for third sector support for carers? Working Paper 104*. Birmingham: University of Birmingham, Third Sector Research Centre.

Miller, R. (2013) Third sector organisations: unique or simply other qualified providers? *Journal of Public Mental Health*, 12(2): 103-112

Miller, R., Coombes, G., Brown, H. & Harwood, A. (2013) "Interprofessional education: a potential bridge over the commissioner–provider divide?" *13th International Conference on Integrated Care*, Berlin, 11-12 April 2013.

Miller, R., Allen, K. & Glasby, J. (2013) "A wing and a prayer? Evidence for integration within social care prevention services." *13th International Conference on Integrated Care*, Berlin 11-12 April 2013.

Powell, M. and Miller, R. (2013) Behind the Jargon. Privatising the British National Health Service: an irregular verb? Journal of Health Politics, Policy and Law, 38(5): 1051-1059.

Ward, C., Mangan, C. & Miller, R. (2013) *Health & Wellbeing Boards: orchestrating the possible for integrated care*. London: OPM Group.

Miller, R. & Allen, K. (2013) *Prevention services, social care and older people: much discussed but little researched?* Research Findings 17. London: National Institute for Health Research, School for Social Care Research.

Ellins, J., Glasby, J., Tanner, D., McIver, S., Davidson, D., Littlechild, R., Snelling, I., Miller, R., Hall, K., Spence, K. & the Care Transitions Project co-researchers. (2012) *Understanding and improving transitions of older people: a user and carer centred approach*. London: The Stationery Office, The National Institute for Health Research.

Miller, R. & Glasby, J. (2012) "Partnership". In Worsley, A., Mann, T., Olsen, A. & Mason-Whitehead, E. (eds.) *Key concepts in social work practice*. London: Sage Publications Ltd. pp.161-165

Miller, R. & Brown, H. (2012) *A lifeline: the impact of attending stroke groups on stroke survivors and their family carers: Year 1 interim report from Long Term Support Group Model Evaluation*. Birmingham: University of Birmingham, Health Services Management Centre.

Millar, R., Hall, K. & Miller, R. (2013) A story of strategic change: becoming a social enterprise in English health and social care. *Journal of Social Entrepreneurship*, 4(1): 4-22

Miller, R., Hall, K. & Millar, R. (2012) Right to request social enterprises: a welcome addition to third sector delivery of health care? *Voluntary Sector Review*, 3(2): 275-285

Hall, K., Miller, R. & Millar, R. (2012) Jumped or pushed: what motivates NHS staff to set up a social enterprise? *Social Enterprise Journal*, 8(1): 49-62

Miller, R. Millar, R. & Hall, K. (2012) New development: spin-outs and social enterprise: the'right to request' programme for health and social care services. *Public Money & Management*, 32(3): 233-236

Dickinson, H. & Miller, R. (2011) GP commissioning: implications for the third sector. *Voluntary Sector Review*, 2(2): 165-273

Miller, R., Dickinson, H. & Glasby, J. (2011) The care trust pilgrims. *Journal of Integrated Care*, 19(4): 14-21

Dickinson, H., Glasby, J., Miller, R. & McArthy, L. (2009) Whose outcomes are they anyway? Report of the pilot evaluation of a joint service. *Journal of Integrated Care*, 17(1): 37-44

Miller, R., Dickinson, H. & Glasby, J. (2011) *The vanguard of integration or a lost tribe? Care trusts ten years on. Policy Paper 10*. Birmingham: University of Birmingham, Health Services Management Centre.

Miller, R. & Millar, R. (2011) *Social enterprise spin-outs from the English health service: a right to request but was anyone listening? Working Paper 52*. Birmingham: University of Birmingham, Third Sector Research Centre.

Glasby, J., Dickinson, H. & Miller, R. (2011) *All in this together? Making best use of health and social care resources in an era of austerity. HSMC Policy Paper 9*.

Birmingham: University of Birmingham, Health Services Management Centre.

Miller, R., Glasby, J., Cox, B. & Trimble, A. (2010) A liberated NHS: but will it lead health and social care together or force us apart? *Journal of Integrated Care*, 18(6): 42-44

Miller, R. & Dickinson, H. (2010) Integrated care in local areas. *Community Care*, (11)10: 32-33

Expertise

- integration in health and social care
- the role of the third sector (i.e. voluntary organisations, charities and social enterprises) in health and social care
- social care and community health services (in particulat learning disability and mental health)
- Commissioning of health and social care services

Alternative contact number available for this expert: **contact the press office**

Expertise

Health and social care policy in genera; social enterprise; commissioning; partnerships; community services; services for people with a learning disability

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