

## Professor Jon Glasby

Professor of Health and Social Care and Director of Health Services Management Centre (HSMC)

Health Services Management Centre

### Contact details

Telephone [+44\(0\)121 414 7068](tel:+44(0)121 414 7068) (tel:+44 121 414 7068)

Email [j.glasby@bham.ac.uk](mailto:j.glasby@bham.ac.uk) (mailto:j.glasby@bham.ac.uk)

School of Social Policy, Health Services Management Centre  
Park House  
University of Birmingham  
Edgbaston  
Birmingham  
B15 2RT, United Kingdom



### About

Jon is a qualified social worker by background and Director of the University of Birmingham's Health Services Management Centre. Specialising in joint work between health and social care, Jon is involved in regular policy analysis and advice. He is the author of a series of leading textbooks on health and social services, sits on the advisory board of The Policy Press, and is Editor-in-Chief of the Journal of Integrated Care. He is currently a Non-Executive Director of the Birmingham Children's Hospital and, from 2003 to 2009, was the Secretary of State's representative on the board of the UK Social Care Institute for Excellence (SCIE).

Jon specialises in research, teaching, consultancy and policy advice around:

- Partnership working in health and social care
- Strategic commissioning
- Personalisation
- Community Care services for older people

### Qualifications

- Postgraduate Certificate in Learning and Teaching in Higher Education (2003)
- PhD Social Policy, University of Birmingham (2001)
- MA/Diploma in Social Work, University of Birmingham (1999)
- BA (Hons), University of Birmingham (1997) (1st class)

### Biography

Jon joined HSMC in 2001 and has previously worked as a freelance researcher/trainer and an independent investigation officer for a social services complaints unit. Specialising in joint work between health and social care, Jon is involved in regular policy analysis and advice to a range of government and other national bodies, including the Department of Health, the Cabinet Office and the Downing Street policy unit.

He has previously been involved with policy advice to the NHS Future Forum, the Ministerial Working Group on Health and Social Care Integration, the development of personal health budgets and the policy teams responsible for the 2007 framework for commissioning for health and well-being, the 2006 NHS White Paper and the 2005 social care Green Paper. His recent work with Downing Street on the future reform and costs of adult social care was launched by the former Prime Minister and appeared in outlets such as the *BBC News/News 24*, the *New York Times* and *The Financial Times*. Jon has also been a regular contributor to practice-based publications such as *Community Care* and the *Health Service Journal*, and is the author of numerous articles and textbooks on health and social care. Jon has previously been identified as one of The Times Higher Education Supplement 'five ones to watch' for the future of the social sciences and is a previous winner of the Social Policy Association's 'best newcomer' award.

### Previous projects

- National, regional and local policy advice around direct payments and health care
- Research into the future of adult social care (commissioned by 10 Downing St)
- SDO-funded research into older people's experiences of service transitions and into the impact of joint commissioning
- EU-funded research into long-term care for older people

### Research

- [Community Hospitals Research Programme \(2014-2017\) \(/schools/social-policy/departments/health-services-management-centre/research/projects/2014/community-hospitals-research-programme.aspx\)](#)
- [Who knows best? Older people's contribution to understanding and preventing avoidable hospital admissions \(2014-2016\) \(/schools/social-policy/departments/health-services-management-centre/research/projects/2014/understanding-and-preventing-avoidable-hospital-admissions.aspx\)](#)
- [Chronic disease and integrated care \(2014-2019\) \(/schools/social-policy/departments/health-services-management-centre/research/projects/2014/chronic-disease-and-integrated-care.aspx\)](#)
- [Does Smaller Mean Better? Evaluating micro-enterprises in adult social care \(2013-2015\) \(/research/activity/micro-enterprises/index.aspx\)](#)

## Publications

Ellins, J. and Glasby, J. (2014) You don't know what you are saying 'Yes' and what you are saying 'No' to": hospital experiences of older people from minority ethnic communities. *Ageing and Society*, Published online: 26 September 2014; doi:10.1017/S0144686X14000919 (<http://journals.cambridge.org/action/displayAbstract?fromPage=online&aid=9362203&fileId=S0144686X14000919>).

Glasby, J. and Daly, G. (2014) Adult health and social care, in H. Bochel and G. Daly (eds) *Social policy* (3rd ed). London, Routledge

**Glasby, J. (2014) NHS staff do a fantastic job, it's time we gave them more credit. The Conversation, 17 January** (<http://theconversation.com/nhs-staff-do-a-fantastic-job-its-time-we-gave-them-more-credit-20804>).

Miller, R., Williams, I., Allen, K. and Glasby, J. (2014) Evidence, insight, or intuition? Investment decisions in the commissioning of prevention services for older people, *Journal of Care Services Management*, DOI: <http://dx.doi.org/10.1179/1750168714Y.0000000027> (DOI: <http://dx.doi.org/10.1179/1750168714Y.0000000027>)

**Needham, C. and Glasby, J. (2014) Debates in Personalisation, Bristol: Policy Press** (<http://www.policypress.co.uk/display.asp?K=9781447313427&>).

Tanner, D., Glasby, J. and McIver, S. (2014) Understanding and Improving Older People's Experiences of Service Transitions: Implications for Social Work, *British Journal of Social Work*. doi: 10.1093/bjsw/bcu095 (<http://bjsw.oxfordjournals.org/content/early/2014/09/14/bjsw.bcu095.abstract?keytype=ref&ijkey=7azv9o0z28udou2>)

**Glasby, J., Miller, R. and Lynch, J. (2013) 'Turning the welfare state upside down?' Developing a new adult social care offer. HSMC Policy Paper 15. Birmingham: University of Birmingham, Health Services Management Centre.** (/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/policy-paper-fifteen.pdf)

**Glasby, J. Dickinson, H (2013), Partnership working in health and social care (2nd edition): What is integrated care and how can we deliver it? Bristol: Policy Press** (<http://www.policypress.co.uk/display.asp?K=9781447312819&sf1=keyword&st1=what+is+integrated+care+and+how+can+we+deliver+it&m=1&dc=1>)

**Glasby, J. (2013) Personal budgets let patients care for themselves. The Conversation, 25 November** (<http://theconversation.com/personal-budgets-let-patients-care-for-themselves-20618>).

Glasby, J., Alakeson, V. and Duffy, S. (2013) Doctor knows best? The use of evidence in implementing self-directed support in health care. Birmingham, HSMC (**Policy Paper No. 16** (/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/policy-paper-sixteen.pdf)).

Glasby, J., Miller, R. and Posaner, R. (2013) SSCR Scoping Review: New Conversations Between Old Players? The Relationship between General Practice and Social Care in an Era of Clinical Commissioning. *NIHR School for Social Care Research, London* ([http://www.sscr.nihr.ac.uk/PDF/SSCR-Scoping-Review\\_6.pdf](http://www.sscr.nihr.ac.uk/PDF/SSCR-Scoping-Review_6.pdf))

Miller, R. And Glasby, J. (2013) New dawn or false. The College of Social Work Magazine, November 2013.

Miller, R., Allen, K., Mangan, C. And Glasby, J. (2013) Singing from the same hymn sheet? Commissioning of preventative services from the third sector, *Journal of Integrated Care*, 21 (5), 288 – 299. DOI: 10.1108/JICA-07-2013-0026 (<http://www.emeraldinsight.com/journals.htm?articleid=17100548&show=abstract>)

Glasby, J. (2013) There's no 'one size fits all' solution to health and social care integration, *The Guardian*, 28 October. **Available online at** <http://www.theguardian.com/social-care-network/2013/oct/28/solution-health-social-care-integration> (<http://www.theguardian.com/social-care-network/2013/oct/28/solution-health-social-care-integration>)

**Glasby, J. and Dickinson, H. (2013) A-Z of inter-agency working. Basingstoke, Palgrave-Macmillan** (<http://www.palgrave.com/products/title.aspx?pid=574961>)

**Glasby, J. (2013) Turn the welfare state on its head to fix social care. The Conversation, 10 October** (<http://theconversation.com/turn-the-welfare-state-on-its-head-to-fix-social-care-19046>)

**Allen, K., Glasby, J & Rodrigues, R. (2013) 'Joint Working Between Health and Social Care' in Long-Term Care in Europe Improving Policy and Practice. Palgrave Macmillan. Editors: Leichsenring, K., Billings, J. & Nies, H.** (<http://www.palgrave.com/products/title.aspx?pid=601806>)

Dickinson, H. and Glasby, J. (2013) How effective is joint commissioning? A study of five English localities, *Journal of Integrated Care*, 21(4), 221-232

**Dickinson, H., Glasby, J. and Nicholds, A. (2013) Making sense of joint commissioning: three discourses of prevention, empowerment and efficiency. BMC Health Research, 13 (Suppl 1): S6 (advance online publication).** (<http://www.biomedcentral.com/1472-6963/13/S1/S6>)

**Dickinson, H, Jeffares, S, Nicholds, A and Glasby, J (2013), Beyond the Berlin Wall? Investigating joint commissioning and its various meanings using a Q methodology approach. Public Management Review (In Press).** (<http://eprints.bham.ac.uk/1281/>)

**Glasby, J. (2013) Leading the way to a different mindset, Public Servant, 23 May** (<http://www.publicservice.co.uk/publicservant/content/june-2013>)

**Glasby, J. (2013) Distinction between 'sick', 'frail' and 'disabled' has to go, The Conversation, 3 July** (<http://theconversation.com/distinction-between-sick-frail-and-disabled-has-to-go-15735>)

Williams, I, Bovaird, T, Brown, H, Allen, K, Dickinson, H, Kennedy, J and Glasby, J (2013), Designing whole-systems commissioning: lessons from the English experience, *Journal of Care Services Management*, 6(2), 83-92.

Glasby, J. and Miller, R. (2012) Ten years of Care Trusts: six key findings, *Health Service Journal*, 28 June. Available online via [www.hsj.co.uk](http://www.hsj.co.uk) (<http://www.hsj.co.uk>)

Glasby, J (2012) The controversies of choice and control: why some people might be hostile to English social care reform, *British Journal of Social Work*, 1-15.

Glasby, J (2012) Whose risk is it anyway? Risk and regulation in an era of personalisation, *Journal of Care Services Management*, 5(4), 173-183.

**Glasby, J (2012) Understanding health and social care (2nd edition). Bristol: Policy Press.** (<http://www.policypress.co.uk/display.asp?K=9781847426246&sf1=keyword&st1=understanding+health+and+social+care&m=3&dc=82>)

Glasby, J (2012) Key lessons from integrated care in Europe (editorial), *International Journal of Integrated Care*, 30 January.

Glasby, J (2012) Personalisation: friend or foe?, *Social Work Matters*, January 18-19.

Glasby, J. (2012) Social care, in Alcock et al (eds) *The student's companion to social policy* (4<sup>th</sup> ed.). Oxford, Wiley-Blackwell

**Glasby, J. (ed.) (2012) Commissioning for health and well-being: An introduction. Bristol, The Policy Press** (<http://www.policypress.co.uk/display.asp?K=9781847427922&>)

**Duffy, S., Glasby, J and Needham, C (eds) (2011) *Positively Local - C2 a model for community change*. Authors John Gillespie and Susanne Hughes. HSMC/Centre for Welfare Reform. (/Documents/college-social-sciences/social-policy/HSMC/publications/2011/positively-local.pdf)**

**Glasby, J. (ed.). (2011) *Evidence, policy and practice: a critical introduction*. Bristol, The Policy Press. (<http://www.policypress.co.uk/display.asp?K=9781847422842&sf1=keyword&st1=evidence%2C+policy+and+practice&m=3&dc=433>)**

Littlechild, R. and Glasby, J. with Niblett, L. and Cooper, T. (2011) Risk and personalisation, in H. Kemshall and B. Wilkinson (eds) *Good practice in assessing risk: current knowledge, issues and approaches*. London, Jessica Kingsley

**Glasby, J., Dickinson, H. and Miller, R. (2011) *All in this together? Making best use of health and social care resources in an era of austerity*. Birmingham, HSMC (policy paper no. 9) (/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/Policy-paper-9.pdf)**

Glasby, J., Dickinson, H. and Smith, J. (2010) Creating NHS local: the relationship between English local government and the NHS, *Social Policy and Administration* 44(3), 244-264.

Duffy, S., Waters, J. and Glasby, J. (forthcoming) Personalisation and adult social care: future options for the reform of public services, *Policy and Politics*.

Duffy, S., Waters, J. and Glasby, J. (2010) Personalisation and adult social care: future options for the reform of public services, *Policy and Politics*, 38(4), 493-508.

Williams, I. and Glasby, J. (2010) Making 'what works' work: the use of knowledge in UK health and social care decision-making, *Policy and Society*, 29, 95-102

Dickinson, H. and Glasby, J. (2010) 'Why partnership working doesn't work': pitfalls, problems and possibilities in English health and social care, *Public Management Review*, 12(6), 811-828

Lester, H. and Glasby, J. (2010) *Mental health policy and practice* (2<sup>nd</sup> ed.). Basingstoke, Palgrave Macmillan

**Duffy, S., Glasby, J. and Needham, C. (eds) (2010) *A fair start – a personalised pathway for disabled children and their families* (author: Pippa Murray). Birmingham/Sheffield, HSMC/Centre for Welfare Reform (/Documents/college-social-sciences/social-policy/HSMC/publications/2010/A-Fair-Start.pdf)**

**Allen, K. and Glasby, J. (2010) *'The billion dollar question': embedding prevention in older people's services – 10 high impact changes*. Birmingham, HSMC (Policy Paper 8) (/Documents/college-social-sciences/social-policy/HSMC/publications/PolicyPapers/Policy-paper-8.pdf)**

**Glasby, J., Ham, C., Littlechild, R. and McKay, S. (2010) *The case for social care reform – the wider economic and social benefits* (for the Department of Health/Downing Street). Birmingham, HSMC/Institute of Applied Social Studies (/Documents/college-social-sciences/social-policy/HSMC/publications/2010/The-case-for-social-care-reform.pdf)**

**Dickinson, H. and Glasby, J. (2010) *The personalisation agenda: implications for the third sector*. Birmingham, Third Sector Research Centre (/Documents/college-social-sciences/social-policy/HSMC/publications/2010/The-personalisation-agenda.pdf)**

Duffy, S., Waters, J. and Glasby, J. (2010) *Personalisation and the social care 'revolution': future options for the reform of public services*. Birmingham, HSMC/Centre for Welfare Reform/In Control.

**[Follow this link for further publications by Professor Jon Glasby \(pdf; 161KB; opens in new window\) \(/Documents/college-social-sciences/social-policy/Publications-HSMC/glasby-jon-publications.pdf\)](#)**

## Expertise

Health and adult social care - including services for older people, inter-agency working and personalisation

## Languages and other information

Jon is Director of the University's Health Services Management Centre (HSMC)

## Media experience

Jon is a regular commentator in the print and broadcast media on a wide range of issues relating to health and social care including individual budgets, health and social care reform. He has also provided a number of in depth commentary pieces for outlets including the **Guardian**. (<http://www.guardian.co.uk/commentisfree/2010/jul/07/public-service-policy-welfare-support>)

Alternative contact number available for this expert: **contact the press office** (<http://www.birmingham.ac.uk/news/contacts/index.aspx>)

[Privacy](#) | [Legal](#) | [Cookies and cookie policy](#) | [Accessibility](#) | [Site map](#) | [Website feedback](#) | [Charitable information](#)

© University of Birmingham 2015

