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Helen Dickinson

Senior Lecturer

Health Services Management Centre

Contact details

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Edgbaston
Birmingham
B15 2RT

About

Helen is a Senior Lecturer in Health Care Policy and Management at HSMC and Director of the **Public Service Academy**. Helen heads the health and social care partnerships programme at HSMC and is Director of the MSc in Managing Integration for Health and Wellbeing. Helen is also Co-Editor of the *Journal of Integrated Care*.

As Director of the **Public Service Academy (PSA)** Helen has a key role in co-ordinating academic activities around the theme of public management and public policy across the College of Social Sciences. The PSA also plays an important part int he civic engagement role of the college and is a platform for strategic interaction with public service bodies within the city alongside other key national and international partners. This role seeks to span the research/policy/practice divide and encourage more effective interaction between academics, policy makers and public service professionals.

As head of health and social partnerships at HSMC, Helen leads a programme of research and development that has a national and international reputation. Based on a strong record of research and academic publications, the programme is also active in terms of teaching, policy advice and knowledge transfer work to aid translation of research expertise into practice. Helen specialises in the following areas:

- Inter-agency working
- Governance
- Public policy and public management
- Priority setting in health and social care

Qualifications

- PhD Social Policy (2010)
- MA (Distinction) Health Policy and Disease Prevention (2002)
- BA (2i) Geography, University of Manchester (2001)

Biography

Helen joined HSMC in 2005 to take up a PhD studentship examining health and social care collaboration and service user outcomes. Since this time Helen has been heavily involved in research projects around health and social care collaboration, leadership and priority setting and decision making, as well as being HSMC's Director of Academic Programmes (2009-2012) and heading the Third Sector Research Centre's health and social care research programme (2008-2012). Helen now splits her time between HSMC and a wider college role heading up the Public Service Academy.

Current and previous projects

Helen has just finished two major pieces of research on the topics of joint commissioning and medical leadership which were both funded by the NIHR's HS&DR programme. Additionally, through the Public Service Academy Helen is heading projects around the 21st century public servant, social inclusion, health and wellbeing and localisation in conjunction with Birmingham City Council and other key partners.

Other activities

- Co-editor of Journal of Health Organisation and Management
- Director of the Public Service Academy

Publications

Helen is the series editor (along with Jon Glasby) and an author on all five books in the *Better Partnership Working series published by Policy Press (see below for detail)* series published by Policy Press (see below for detail)

Authored Books

Dickinson, H (forthcoming), *Performing governance: culture, new Labour and partnerships*. Basingstoke: Palgrave Macmillan.

Glasby, J and Dickinson, H (forthcoming), *A-Z of interagency working*. Basignstoke: Palgrave Macmillan.

Williams, I, Robinson, S and Dickinson, H (2012), *Rationing in health care: The theory and practice of priority setting*. Bristol: Policy Press.

Dickinson, H and Mannion, R (2011) (eds), *The Reform of Healthcare: Shaping, Adapting and Resisting Policy Developments*, Palgrave Press (http://www.palgrave.com/products/title.aspx?pid=503138) .

Williams, I, Robinson, S and Dickinson, H (2011), *Rationing in health care: the theory and practice of priority setting.* Policy Press. (http://www.policypress.co.uk/display.asp?K=9781847427748&sf1=keyword&st1=rationing+in+health+care%3A+the+theory+and+practice+of+priority+setting&m=1&dc=2)

Peck, E. & Dickinson, H. (2009) *Leadership as performance: an exploration in three acts.* London: Palgrave Macmillan .

Edited books

Glasby J. & Dickinson H. (2009) *International perspectives on Health and Social Care: Partnership working in action*. Wiley-Blackwell, Oxford.

Book Chapters

Dickinson H. (2009) The outcomes of health and social care partnerships. In J.Glasby and H.Dickinson (Eds) *International perspectives on health and social care: partnership working in action.* Wiley-Blackwell, Oxford.

Jöel M.-E. & Dickinson H. (2009) The economics of integrated care. In J.Glasby and H.Dickinson (Eds) *International perspectives on health and social care: partnership working in action*. Wiley-Blackwell, Oxford.

Peck E. & Dickinson H. (2009) Partnership working and organisational culture. In J.Glasby and H.Dickinson (Eds) *International perspectives on health and social care: partnership working in action*. Wiley-Blackwell, Oxford.

Journal Articles

Dickinson, H., Glasby, J. and Nicholds, A. (2013) Making sense of joint commissioning: three discourses of prevention, empowerment and efficiency, BMC Health Research, 13 (Suppl 1): S6 (advance online publication). (http://www.biomedcentral.com/1472-6963/13/S1/S6)

Williams, I. Bovaird, T., Brown H., Allen, K., Dickinson, H., Kennedy, J., Glasby, J. (2013) Designing whole-systems commissioning: lessons from the English experience Journal of Care Services Management (forthcoming)

'Robinson, S., Dickinson, H., Freeman, T., Rumboldt, B. and Williams, I. (2012) Structures and processes for priority setting by healthcare funders: a national survey of primary care trusts in England. Health Services Management Research 25(3): 113-20.

Dickinson, H, Jeffares, S, Nicholds, A and Glasby, J (2013) Beyond the Berlin Wall? Investigating joint commissioning and its various meanings using a Q methodology approach. *Public Management Review*. (In Press) (http://eprints.bham.ac.uk/1281/)

Dickinson, H and Larkin, M (2011) Personalisation: what will the impacts be for carers? *Third Sector Research Centre, Working Paper 64.* (/Documents/college-social-sciences/social-policy/HSMC/publications/2011/personalisation-and-carers.pdf)

Dickinson, H and Miller, R (2011) GP commissioning: implications for the third sector. *Voluntary Sector Review, Vol.2(2), 265-273.* (/Documents/college-social-sciences/social-policy/HSMC/publications/2011/gp-commissioning-implications-third-sector.pdf)

Dickinson, H, Freeman, T, Robinson, S and Williams, I (2011), Resource scarcity and priority-setting: from management to leadership in the rationing of health care?, *Public Money and Management*.

Miller, R, Dickinson, H and Glasby, J (2011) The care trust pilgrims, *Journal of Integrated Care, Vol. 19(4) pp 14-21.* (/Documents/college-social-sciences/social-policy/HSMC/publications/2011/care-trust-pilgrims.pdf)

Robinson, S, Dickinson, H, Freeman, T and Williams, I (2011), Disinvestment in health - the challenges facing general practitioner (GP) commissioners, *Public Money and Management*, Vol 31(2):139.

Williams, I, Dickinson, H, and Robinson, S (2011), Joined-up Rationing? An Analysis of Priority Setting in Health and Social Care Commissioning, *Journal of Integrated Care*, Vol 19(1).

Peck, E and Dickinson, H (2010) 'Pursuing legitimacy: conceptualising and developing leaders' performances'. *Leadership and Organisation Development Journal*. Vol. 31, No. 7, pp 630-642.

Williams, I and Dickinson, H (2010) Can knowledge management enhance technology adoption in health care? A review of the literature. *Evidence and Policy*. Vol 6, Issue 3, 309-331.

Dickinson, H, Peck, E, Durose, J and Wade, E (2010), Efficiency, effectiveness and efficacy: towards a framework for high-performance in health care commissioning. *Public Money and Management.* Vol. 30, issue 3 pp 167-174.

Dickinson, H and Glasby, J (2010) 'Why partnership working doesn't work': pitfalls, problems and possibilities in UK health and social care. *Public Management Review.* Vol 12, No. 6, pp 811-828.

Glasby, J, Dickinson, H and Smith, J (2010), Creating NHS local - the relationship between English local government and the National Health Service. *Social Policy & Administration*. Vol 44, Issue 3, pp 244-264.

Allen, B.A., Wade, E. & Dickinson, H. (2009) Bridging the divide – commercial procurement and supply chain management: are there lessons for health care commissioning in England? *Journal of Public Procurement,* Vol 9, Issue 1, pp. 505-534.

Peck, E., Freeman, T., 6, P. & Dickinson, H. (2009) Performing leadership: towards a new research agenda in leadership studies? *Leadership*, Vol 5, Issue 1, pp. 25-40.

Williams I, Dickinson H, Robinson S, Allen C (2009) 'Clinical Microsystems and the NHS: A sustainable method for improvement?' *Journal of Health Organisation and Management* (In Press).

Further publications for Helen Dickinson (pdf; 110KB; opens in new window) (/Documents/college-social-sciences/social-policy/Publications-HSMC/dickinson-helen-publications.pdf)

Prizes

- Winner of Social Policy Association 'Best Newcomer' award 2010.
- Helen won first prize in the 'outstanding paper by an emerging researcher' category at the 2007 Health Services and Policy Research Conference in Auckland for her paper evaluating English health and social care partnership

Expertise

How health and social care organisations work together and with other agencies; clinical leadership and how this impacts on performance of healthcare organisations

Alternative contact number available for this expert: **contact the press office (http://www.birmingham.ac.uk/news/contacts/index.aspx)**

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