

## Student Mentor Scheme



Our Mentor Scheme supports you with advice and guidance on any welfare-related issues you may face during your time in University accommodation. All our student mentors are fully trained and available to help you, from when you know you're coming to Birmingham, to when you move in and throughout your time with us.

The Scheme can help you with a wide variety of issues including:

- Shared living and accommodation-related issues, including advice on finding a house for your second year
- Your academic course, including support with the transition to independent learning, extenuating circumstances, exam stress and plagiarism
- Financial matters, including help with budgeting, extra sources of funding and employability
- Your general wellbeing, including emotional support to help you through any issues you experience, help settling in, advice on personal safety or simply someone to talk to

The Scheme also offers a variety of services throughout the academic year, including: a timetable of activity during Welcome Week; individual mentoring support; drop-ins during important times of the year; and mediation to help you work through any flat issues. And you'll receive useful information to help you tackle important student issues.

To find out more about our timetable of events for Welcome Week or any aspect of the Scheme, please visit [Facebook \(https://www.facebook.com/studentmentorscheme\)](https://www.facebook.com/studentmentorscheme) or the [Guild of Students website \(http://www.guildofstudents.com/studentmentors\)](http://www.guildofstudents.com/studentmentors).

### Extra support when you need it most

Student Mentors can also provide you with extra support when you arrive at University to help with orientation around your new home and also throughout the year. This support can be a one off or on a more regular basis, depending on your needs. If you think that you would benefit from this support then please [email us \(mailto:mentorwelfare@guild.bham.ac.uk\)](mailto:mentorwelfare@guild.bham.ac.uk) anytime, either before or after you arrive at University.

### Contacting the Student Mentor Scheme

To access our service please phone +44 (0)121 251 8568, [email \(mailto:mentorwelfare@guild.bham.ac.uk\)](mailto:mentorwelfare@guild.bham.ac.uk) or visit the Mentor Welfare Office based in Shackleton on the [Vale \(/undergraduate/advice/guide/accommodation/halls/vale.aspx\)](#). The office is open Monday to Friday, 14:00 to 18:00 during term time. Outside these opening times please contact your accommodation reception for assistance.