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Professional Services in The College of Arts and Law

"The College Operations team are central to ensuring that the College achieves its strategic objectives. The partnership between academic colleagues and the Operations team enables the College to enhance our research and provide an outstanding student experience."

Charlotte Jarvis, Director of Operations
College of Arts and Law

The College of Arts and Law is home to over 6,000 students from the UK and across the world, making it the second largest on campus. It is home to world-renowned research centres and hosts the College of Arts and Law Graduate School to support postgraduate students.

As Director of Operations, Charlotte Jarvis is responsible for directing and developing the College's operations and administration and is part of the College's Senior Management Team and a member of the Registrar's Leadership Group. The Operations team deliver the Professional Services to support academic colleagues in their teaching and research activities.

The team also provides support services for our students, from application to graduation, and to visitors and external partners. This includes providing specialist expertise across a range of activities including: research support to identify, develop and deliver funding opportunities; educational technology support for teaching, including for distance learning; developing a range of activities for current and prospective students to provide an enhanced student experience; and marketing and recruitment activities.

Open all sections

Teams

- **College Graduate School (/schools/calgs/index.aspx)**
- **College Educational Technology Team (https://intranet.birmingham.ac.uk/arts-law/ett/index.aspx)**
- College Quality team
- **Student Experience (/university/colleges/artslaw/student-experience/index.aspx)**
- College Research and Knowledge Transfer Office
- **Heritage and Culture Learning Hub (/facilities/digitalhumanitieshub/staff/index.aspx)**

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