

Help and support for IT Services

The first point of contact for help and support for any IT service or application is the **IT Service Desk (<http://www.itservicedesk.bham.ac.uk>)** (Tel: +44 (0)121 414 7171).

University of Birmingham students, researchers, staff, prospective students and employees can use the IT Service Desk to get comprehensive IT support for all their computing needs when carrying out University-related activity.

Log a call with the IT Service Desk to have questions answered, get help and access to additional services, and deal with computing system faults.