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Safety and security

The University of Birmingham is in general a very safe campus where both students and staff can feel secure. However, should you encounter any difficulties it is important to know where to go to seek assistance. This page explains the security services available both on and off the University campus and where you can seek help if you have been a victim of crime.

Emergencies

If you are on University property call campus security: **+ 44 (0)121 414 4444.**

If you are not on campus property or can not get hold of campus security call the emergency services on **999** (you will then be asked which service you require eg police, ambulance or fire brigade). This call is free from any telephone.

Safety and security in the UK

Just as in your home country, it is important that you take steps to protect yourself and your property whilst in the UK, please read the **British Council Safety First booklet (PDF - 1.60 MB) (http://www.britishcouncil.org/accreditation-safety-first.pdf)** . This leaflet provides advice on how to prepare for coming to the UK and how to remain safe while you are here.

Sources of help

Security

The University of Birmingham has a Security service that works 24-hours a day 365 days a year throughout the Edgbaston and Selly Oak campuses, and all main student residences.

If you need emergency help from security dial 44444 from internal phones or +44 (0)121 414 4444 from any phone.

West Midlands Police campus drop in

West Midlands Police hold a drop in at the Police Room in University Centre (close to Spar). The office is open every Wednesday between 12.00pm to 3.00pm and the Campus Liaison Officer will be available for general advice including any issues relating to Crime Prevention. Bicycle security locks are also available for purchase at the subsidised rate of £15 per lock for students and £20 for staff.

Counselling and Guidance

If you have been affected by a criminal incident you can seek confidential support from trained counsellors at the **University Counselling and Guidance (http://www.as.bham.ac.uk/counselling)** service.

Victim Support

Victim Support is a nationwide charity that helps both victims and witnesses of crime. They offer confidential and free help through emotional support, practical advice and information. For contact details and further information please see the **Victim Support website (http://www.victimsupport.org.uk/)** .

We would love to hear your feedback on our site. Please fill out this form or email us at welcome@contacts.bham.ac.uk.

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