Registration: contact us

Find the right people to help you with your problems and questions during registration.

Help filling out the registration form - Web Registration Team

The Web Registration Team will help you with all manner of queries regarding registration. Please be aware that the telephone helpline will only operate from July to November. If you are registering outside of these dates you should contact either the IT Service Desk or Enquiry Services (details below).

- Online: **Registration Help (https://intranet.birmingham.ac.uk/student/student-hub/menu.aspx?nodeId=493)**
- Phone: +44 (0)121 414 9009

Changes to your details - Enquiry Services

The Enquiry Services team can change your details if they are incorrect. For some changes, such as to your name, you will need to show us proof.

- In person: Enquiry Services are based on the ground floor of C Block in the Aston Webb building.
- Online: **www.studenthelp.bham.ac.uk (http://www.studenthelp.bham.ac.uk)**
- Phone: +44 (0)121 414 3091

Technical problems - IT Service Desk

The IT Service Desk can help you with any technical query you may have. They can also help with username and password queries when the Web Registration Helpline is closed.

- In person: The IT Service Desk are based in the Main Library and in the Learning Centre.
- Online: **www.itservicedesk.bham.ac.uk (http://www.itservicedesk.bham.ac.uk/)**
- Phone: +44 (0)121 414 7171

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