

Accessible Summary of the Research



People with learning disabilities who are from black and minority ethnic groups often say they are not happy with the services they receive.

We want to find out why people are unhappy.

We want to find out ways we can make things better.



We are talking to:

- people from black and minority groups
- who have learning disabilities
- who are aged 18 years or over.

We are talking to people about services such as:

- day activities
- residential care
- help around the home
- support outside the home.

We would like 30 to 40 people to take part in this research.



We want to know what good things happened.



We want to know what things could be better.



We are asking people questions in interviews.

The interviews last about an hour.



We are recording the interviews.

We will use this recording to help us type out everything people say.



We will use this to write our report.

We hope the report will help to make services better.



We are going to hold a meeting after we have done all the interviews.

We are calling this the **partnership event**.

We want to invite people to come and talk about what we have found out. We want to think about ways we can make things better.