

International Perspectives on Health and Public Management

MODULE PROGRAMME 2016

Day 1	29/11/16: The People Challenge
9.30 – 11.00	(Re)designing the public servant
11.00 – 11.30	Break
11.30-13.00	Emotional labour
13.00-14.00	Lunch
14.00-15.30	The people challenge: the political perspective
15.30 – 16.00	Break
16.00-17.00	Working collaboratively
Day 2	30/11/16: The Engagement Challenge
9.30 - 11.00	Engaging citizens in non-democratic societies
11.00 – 11.30	Break
11.30 – 13.00	Priority-Setting: the REACH exercise
13.00-14.00	Lunch
14.00 – 15.30	Community Engagement
15.30 – 16.00	Break
16.00-17.00	Community Engagement continued
Day 3	01/12/16: The Strategy Challenge
9.30 - 11.00	Managing strategically – a live case study
11.00 – 11.30	Break
11.30 – 13.00	Managing strategically continued
13.00-14.00	Lunch
14.00 – 15.30	Commissioning public services
15.30	Finish