Summary of curriculum vitae

Professor Jeffrey Braithwaite is a leading health services and systems researcher with an international reputation for his work investigating and contributing to systems improvement. He has particular expertise in the culture and structure of acute settings, leadership, management and change in health sector organisations, quality and safety in health care, accreditation and surveying processes in international context and the restructuring of health services. Professor Braithwaite is well known for bringing management and leadership concepts and evidence into the clinical arena and he has published extensively (more than 400 refereed contributions, and 600 total publications) about organisational, social and team approaches to care which has raised the importance of these in Australia and internationally. He has presented at or chaired international and national conferences, workshops, symposia and meetings on more than 600 occasions, including over 60 keynote addresses. Theories and ideas he has helped shape, formulate or devise, and provided research findings for, are now in common use as a result of his work: multi-method, triangulated approaches to research, the boundary-less hospital, accreditation models in general practice and beyond, clinician-managers as key players in reform initiatives, fundamental principles for the governance of health systems, diversity in clinical professional groups, inter-professional learning and culture change rather than restructuring as a more sustainable strategy for reform. His empirical results have exposed the distinctive attitudes of clinical professional groups, how clinician-managers enact their leadership responsibilities, the relationships between efficiencies and structural type of teaching hospitals, the behavioural displays of clinicians in service structures and the status of system-wide patient safety improvement initiatives. Professor Braithwaite is the recipient as at 2011 of career research funding of $55.85 million spread over 58 grants; total new research funding and grants in the last five years amounts to $35 million; more than 80% of this grant funding is category one, peer-reviewed, chiefly ARC and NHMRC funding. He referees for 30 journals and the health research bodies of Ireland, New Zealand, Switzerland and the United Kingdom as well as for many international conferences and symposia. He publishes in the leading journals in three convergent fields and thus expresses his work at a unique intersection of organisational studies, health services research and clinical care. Journals he contributes to include the *British Medical Journal, The Lancet, PLoS Medicine, Journal of the Royal Society of Medicine, Health Services Management Research, BMJ Quality and Safety, International Journal for Quality in Health Care, Social Science & Medicine, BMC Health Services Research, International Journal of Health Planning and Management* and *Journal of Health, Organisation and Management.*

RESEARCH OUTPUTS, 2012
Professor Jeffrey Braithwaite
BA, DipLR, MIR (Hons I), MBA, PhD, FAIM, FCHSM

2012 Summary of outputs

PUBLICATIONS AND PRESENTATIONS SUMMARY

	TOTALS	FIRST LISTED
PEER-REVIEWED JOURNAL ARTICLES	29	4
REFEREED CONFERENCE PAPERS	7	1
ABSTRACTS, POSTERS	16	3
BOOKS	2	1
CHAPTERS IN BOOKS	6	1
OTHER PUBLISHED WORK	5	2
CONFERENCE PRESENTATIONS	38	29
WORKSHOPS AND SEMINARS CONDUCTED	9	8
CONFERENCE SESSIONS CHAIRED OR FACILITATED	12	12
MEDIA CONTRIBUTIONS	(HUNDREDS)	
TOTALS	**124**	**61**

GRANTS SUMMARY

TWO NEW NH&MRC GRANTS SECURED FOR $12,409,710

MEDIA SUMMARY

HUNDREDS OF MEDIA APPEARANCES, CITATIONS, AS PART OF CARETRACK

PHD COMPLETIONS

TWO STUDENTS COMPLETED, LENA LOW AND JACQUELINE MILNE

PUBLICATIONS AND PRESENTATIONS

Papers, notes, communications, reviews etc. in refereed journals or other publications of eminence in the discipline

1. Greenfield, D., Pawsey, M., Naylor, J. and **Braithwaite. J**. (forthcoming) Researching the reliability of accreditation survey teams: lessons learnt when things went awry. *Health Information Management Journal*, in press (Accepted 3/12/12).

2. **Braithwaite, J**., Westbrook, M., Nugus, P., Greenfield, D., Travaglia, J., Runciman, W., Foxwell, A.R., Boyce, R.A., Devinney, T. Westbrook, J. (forthcoming) Continuing differences between health professions' attitudes: the saga of accomplishing systems-wide interprofessionalism. *International Journal for Quality in Health Care*, in press 25 (1) (Accepted 9/10/2012) [http://intqhc.oxfordjournals.org/].

3. Georgiou, A., Westbrook, J.I. and **Braithwaite, J.** (forthcoming) An empirically-derived approach for investigating Health Information Technology: the Elementally Entangled Organisational Communication (EEOC) framework. *BMC Medical Informatics and Decision Making*, in press (Accepted 23/06/2012) [http://www.biomedcentral.com/bmcmedinformdecismak/].

4. Greenfield, D., Hinchcliff, R., Moldovan, M., Mumford, V., Pawsey, M., Westbrook, J. and **Braithwaite, J.** (forthcoming) A multi-method research investigation of consumer involvement in Australian health service accreditation programs: the ACCREDIT-SCI study protocol. *BMJ Open*, in press (accepted 07/09/12).

5. Callen, J., Paolini, R., Li, J., Stewart, M., Gibson, K., Georgiou, A., **Braithwaite, J**. and Westbrook, J.I. (2012) Perceptions of the impact of information and communication technology on the quality of care delivered in the Emergency Department: A cross-site qualitative study. *Annals of Emergency Medicine*, Epub: doi: 10.1016/j.annemergmed.2012.08.032 [http://www.ncbi.nlm.nih.gov/pubmed/23083964].

6. Georgiou, A., Marks, A., **Braithwaite, J**. and Westbrook, J.I. (2012) Gaps, disconnections and discontinuities - the role of information exchange in the delivery of quality long term care. *The Gerontologist,* First Published Online: doi: 10.1093/geront/gns127 [http://gerontologist.oxfordjournals.org/content/early/2012/10/25/geront.gns127.full?keytype=ref&ijkey=yvfexTgVw7MBF5n].

7. Cunningham, F.C., Ranmuthugala, G., Westbrook, J.I. and **Braithwaite, J.** (2012) Net benefits: assessing the effectiveness of clinical networks in Australia through qualitative methods. *Implementation Science,* 7:108: doi:10.1186/1748-5908-7-108 [http://www.implementationscience.com/content/7/1/108].

8. Nugus, P., Greenfield, D., Travaglia, J. and Braithwaite, J. (2012) The politics of action research: If you don't like the way things are going, get off the bus. *Social Science & Medicine*, 75(11): 1946-1953 [http://www.sciencedirect.com/science/article/pii/S0277953612005321].

9. Hinchcliff, R., Greenfield, D., Moldovan, M., Westbrook, J.I., Pawsey, M., Mumford, V., Braithwaite, J. (2012) Narrative synthesis of health service accreditation literature. *BMJ Quality and Safety*, 21:979-91 [http://qualitysafety.bmj.com/content/early/2012/10/03/bmjqs-2012-000852.full].

10. **Braithwaite, J.,** Shaw, C.D., Moldovan, M., Greenfield, D., Hinchcliff, R., Mumford, V., Kristensen, M.B., Westbrook, J.I., Nicklin, W., Fortune, T., Whittaker, S. (2012) Comparison of health service accreditation programs in low- and middle-income countries with those in higher income countries: a cross-sectional study. *International Journal for Quality in Health Care*. 24(6): 568-577[http://intqhc.oxfordjournals.org/content/24/6/568.full?keytype=ref&ijkey=RJI9yTzz8d4DkR].

11. Greenfield, D., Pawsey, M., Hinchcliff, R., Moldovan, M. and **Braithwaite. J.** (2012) The standard of healthcare accreditation standards: a systematically-oriented narrative review. *BMC Health Services Research,* 12(329): doi: 10.1186/1472-6963-12-329 [http://www.biomedcentral.com/1472-6963/12/329].

12. Greenfield, D., Pawsey, M. and **Braithwaite, J**. (2012) A peer-to-peer model to improve patient safety: harnessing accreditation programs. *American Journal of Medical Quality,* 27(4): 353-354 [http://ajm.sagepub.com].

13. Dunn, A.G., Braithwaite, J., Gallego, B., Day, R.O., Runciman, W. and Coiera, E. (2012) Nation-scale adoption of new medicines by doctors: an application of the Bass diffusion model. *BMC Health Services Research*, 12(1): 248 [http://www.biomedcentral.com/1472-6963/12/248].

14. Cunningham, F.C., Morris, A. and **Braithwaite, J.** (2012) Experimenting with clinical networks: the Australasian experience. *Journal of Health Organization and Management*, 26 (6): EarlyCite Article [http://www.emeraldinsight.com/journals.htm?articleid=17048003].

15. Hinchcliff, R., Greenfield, D., Moldovan, M., Pawsey, M., Mumford, V., Westbrook, J.I. and **Braithwaite, J.** (2012) Evaluation of current Australian health service accreditation processes (ACCREDIT-CAP): protocol for a mixed-method research project. *BMJ Open,* 2(4); pii: e001726 [http://www.ncbi.nlm.nih.gov/pubmed/22864419].

16. Runciman, W.B., Coiera, E., Day, R.O., Hannaford, N.A., Hibbert, P.D., Hunt, T.D., Westbrook, J.I. and **Braithwaite, J**. (2012) Toward the appropriate delivery of healthcare in Australia. *Medical Journal of Australia*, 197(2): 78-81 [https://www.mja.com.au/journal/2012/197/2/towards-delivery-appropriate-health-care-australia?0=ip_login_no_cache%3D1cddd76402617dd075005455954bb7ee].

17. Runciman, W.B., Hunt, T.D., Hannaford, N.A., Hibbert, P.D., Westbrook, J.I., Coiera, E., Day, R.O., Hindmarsh, D.M., McGlynn, E.A. and **Braithwaite, J.** (2012) CareTrack: assessing the appropriateness of healthcare delivery in Australia. *Medical Journal of Australia*, 197(2): 100-105 [https://www.mja.com.au].

18. Greenfield, D., Hinchcliff, R., Westbrook, M., Jones, D., Low, L., Johnston, B., Banks, M., Pawsey, M., Moldovan, M., Westbrook, J. and **Braithwaite, J**. (2012) An empirical test of accreditation patient journey surveys: randomised trial. *International Journal for Quality in Healthcare,* 24(5):495-500 [http://intqhc.oxfordjournals.org/content/early/2012/07/11/intqhc.mzs035.full.pdf+html].

19. Hunt, T.D., Ramanathan, S.A., Hannaford, N.A., Hibbert, P.D., **Braithwaite, J.**, Coiera, E., Day, R.O., Westbrook, J.I. and Runciman, W.B. (2012) CareTrack Australia: assessing the appropriateness of adult healthcare: protocol for a retrospective medical record review. *BMJ Open,* 2(1): e000665 [http://bmjopen.bmj.com/content/2/1/e000665.abstract].

20. Mannion, R. and **Braithwaite, J.** (2012) Unintended consequences of performance measurement in healthcare: 20 salutary lessons from the English National Health Service. *Internal Medicine Journal,* 42(5): 569-574 [http://onlinelibrary.wiley.com/doi/10.1111/j.1445-5994.2012.02766.x/abstract].

21. Greenfield, D., Moldovan, M., Westbrook, M., Jones, D., Low, L., Johnston, B., Clark, S., Banks, M., Pawsey, M., Hinchcliff, R., Westbrook, J. and **Braithwaite, J.** (2012) An empirical test of short notice surveys in two accreditation programs. *International Journal for Quality in Healthcare,* 24(1): 65-71 [http://intqhc.oxfordjournals.org/content/24/1/65].

22. Gallego, B., Westbrook, M.T., Dunn, A.D. and **Braithwaite, J.** (2012) Investigating patient safety culture across a health system: multilevel modelling of differences associated with service types and staff demographics. *International Journal for Quality in Healthcare,* 24(4): 311-320 [http://intqhc.oxfordjournals.org/content/24/4/311].

23. **Braithwaite, J**., Westbrook, M., Nugus, P., Greenfield, D., Travaglia, J., Runciman, W., Foxwell, A.R., Boyce, R.A., Devinney, T. and Westbrook, J. (2012) A four-year, systems-wide intervention promoting interprofessional collaboration. *BMC Health Services Research*, 12: 99 [doi:10.1186/1472-6963-12-99].

24. Spigelman, A., Debono, D., Oates, K., Dunn, A. and **Braithwaite, J**. (2012) Patient safety teaching in Australian medical schools: a national survey. *Clinical Risk*, 18: 46–51 [http://cr.rsmjournals.com/content/18/2/46.abstract].

25. **Braithwaite, J**. and Clay-Williams, R. (2012) Mandating health care by creeps and jerks. *International Journal for Quality in Health Care,* 24(3): 197-199 [http://intqhc.oxfordjournals.org/content/24/3/197].

26. Greenfield, D., Pawsey, M. and **Braithwaite, J**. (2012) The role and impact of accreditation on the healthcare revolution [O papel e o impacto da acreditação na revolução da atenção à saúde], *Acreditação*, 1(2): 1-14 [http://www.cbacred.org.br/ojs/index.php/Acred01/issue/current/showToc].

27. Cunningham, F., Ranmuthugala, G., Plumb, J., Georgiou, A., Westbrook, J. and **Braithwaite, J.** (2012) Health professional networks as a vector for improving healthcare quality and safety: a systematic review. *BMJ Quality and Safety*, 21(3): 239-249 [http://qualitysafety.bmj.com/content/21/3/239.full].

28. Hinchcliff, R., Westbrook, J.I., Greenfield, D., Baysari, M., Moldovan, M. and **Braithwaite, J.** (2012) Analysis of Australian newspaper coverage of medication errors. *International Journal for Quality in Health Care,* 24(1): 1-8 [http://intqhc.oxfordjournals.org/content/24/1/1.abstract].

29. Westbrook, J.I., Reckmann, M., Ling, L., Runciman, W., Burke, R., Lo, C., Baysari, M., **Braithwaite, J.** and Day, R. (2012) Effects of two commercial electronic prescribing systems on prescribing error rates in hospital in-patients: a before and after study. *PLoS Medicine,* 9(1) [doi:10.1371/journal.pmed.1001164].

Refereed or published conference or symposium papers

30. Cunningham, F.C., Ranmuthugala, G., Westbrook, J.I. and **Braithwaite, J**. (2012) Net benefits: assessing the effectiveness of clinical networks in Australia. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

31. **Braithwaite, J**. (2012) Promoting joined-up, collaborative care. Learning from a systematically-oriented narrative review of the non-health literature. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

32. Greenfield, D., Nugus, P., Travaglia, J. and **Braithwaite, J**. (2012) Promoting patient-centred healthcare: an empirically derived organisational model of interprofessional collaboration. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

33. Clay-Williams, R. and **Braithwaite, J**. (2012) Crew resource management (CRM) team training in healthcare: the hidden benefits. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

34. Nugus, P., Forero, R., Hillman, K., McDonnell, G., Travaglia, J., McCarthy, S. and **Braithwaite, J**. (2012) Inter-departmental coordination in the hospital: An ethnography of patient flow.

Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

35. Nugus, P., Ranmuthugala, G., Greenfield, D., Travaglia, J., Plumb, J. and **Braithwaite, J**. (2012) Care coordination and the translation of mental health policy to practice: An action research interventional study. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

36. Plumb, J., Nugus, P., Travaglia, J. and **Braithwaite, J**. (2012) Safe care as it happens: the production of patient safety in community mental health care. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

Refereed or published abstracts and posters

37. Greenfield, D., Hinchcliff, R., Moldovan, M., Mumford, V., Pawsey, M. and **Braithwaite, J**. (2012) Healthcare accreditation programs: Are they becoming hybrids that satisfy no-one? Or Opportunities for increased engagement and improved patient care. *ISQua 2012 Twenty-ninth International Safety and Quality Conference: Advancing quality and safety for all: Now and in the future,* Geneva, Switzerland: International Society for Quality in Health Care, October 21-24 [http://www.isqua.org/docs/geneva-abstracts/5-minute-oral-presentations.pdf?sfvrsn=2].

38. Wiley, J., Westbrook, M., Greenfield, J., Day, R,. And **Braithwaite, J**. (2012) Partnering with patients in health service design: multi-disciplinary diabetes team care. Abstract at the at *The 10th Australasian Association for Quality in Health Care Conference 2012,* Cairns Convention Centre, Australia, September 3-5 [http://www.aaqhc.org.au/About-AAQHC/Conferences.aspx].

39. Wiley, J., Westbrook, M., **Braithwaite, J.,** Greenfield, R. and Day, R. (2012) Multi-disciplinary team care: patient or provider preference? Abstract at the Annual Scientific Meeting of the Australian Diabetes Society & the Australian Diabetes Educators Association, Sydney, August 31 [http://www.healthinfonet.ecu.edu.au/key-resources/conferences?cid=1109].

40. **Braithwaite, J**. (2012) Culture changes vs restructuring. Abstract at the *NZIMLS Annual Scientific Meeting 2012,* Wellington Convention Centre, New Zealand, August 27 [http://www.eenz.com/nzimls12].

41. **Braithwaite, J**. (2012) The leader as a systems thinker. Abstract at the *NZIMLS Annual Scientific Meeting 2012,* Wellington Convention Centre, New Zealand, August 27 [http://www.eenz.com/nzimls12].

42. Wiley, J., Greenfield, J., Day, R. and **Braithwaite, J.** Patient centred care in general practice: shared decision making. Abstract at *GP12 2012, Royal Australian College of General Practitioners (RACGP) annual conference*, Gold Coast Convention and Exhibition Centre, Gold Coast, Queensland, [Accepted, 25/05/2012].

43. Pereira, D., Greenfield, D., Ranmuthugala, G. and **Braithwaite, J**. Improving healthcare quality through human resource management's association with team functioning and performance: a blueprint for the future. Abstract at *ISQua 2012, Twenty-ninth International Safety and Quality Conference: Advancing quality and safety for all; now and into the future,* Geneva, Switzerland, [Accepted, 15/05/2012].

44. Wiley, J., Greenfield, J., Day, R. and **Braithwaite J**. The perspectives of young adults with Type 1 Diabetes: Shared decision making. Abstract at *ISQua 2012, Twenty-ninth International Safety and*

Quality Conference: Advancing quality and safety for all; now and into the future, Geneva, Switzerland, [Accepted, 15/05/2012].

45. Pereira, D., Greenfield, D., Ranmuthugala, G. and **Braithwaite, J**. Inspiring performance in healthcare through Human Resource Management. Abstract at the *Australian College of Health Service Management (ACHSM) 2012 International Annual Congress: Inspiring concepts in health management - surfing the crest of the wave,* Marriott Surfers Paradise Resort & Spa, Gold Coast, Queensland, [Accepted, 13/04/2012].

46. Cunningham, F.C., Ranmuthugala, G., Westbrook, J.I. and **Braithwaite, J**. (2012) Net benefits: assessing the effectiveness of clinical networks in Australia. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

47. **Braithwaite, J**. (2012) Promoting joined-up, collaborative care. Learning from a systematically-oriented narrative review of the non-health literature. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

48. Greenfield, D., Nugus, P., Travaglia, J. and **Braithwaite, J**. (2012) Promoting patient-centred healthcare: an empirically derived organisational model of interprofessional collaboration. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

49. Clay-Williams, R. and **Braithwaite, J**. (2012) Crew resource management (CRM) team training in healthcare: the hidden benefits. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

50. Nugus, P., Forero, R., Hillman, K., McDonnell, G., Travaglia, J., McCarthy, S. and **Braithwaite, J**. (2012) Inter-departmental coordination in the hospital: An ethnography of patient flow. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

51. Nugus, P., Ranmuthugala, G., Greenfield, D., Travaglia, J., Plumb, J. and **Braithwaite, J**. (2012) Care coordination and the translation of mental health policy to practice: An action research interventional study. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

52. Plumb, J., Nugus, P., Travaglia, J. and **Braithwaite, J**. (2012) Safe care as it happens: the production of patient safety in community mental health care. Conference proceedings of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

Books

53. Hollnagel E, **Braithwaite, J,** Wears B. (eds) (2013, forthcoming) *Resilient health care*, London, Ashgate.

54. **Braithwaite, J**. (2013, forthcoming) *The new science of gaps*, London, Palgrave Macmillan.

Chapters in books

55. Hollnagel, E., **Braithwaite, J**. and Wears, R. (2013) Preface: on the need for resilience in health care. In: Hollnagel, E., **Braithwaite, J**. and Wears, R. (eds) (2013) *Resilient health care*, London, Ashgate.

56. Clay-Williams, R. and **Braithwaite, J**. (2013) Safety-II thinking in action: 'just-in-time information to support everyday activities. In: Hollnagel, E., **Braithwaite, J**. and Wears, R. (eds) (2013) *Resilient health care*, London, Ashgate.

57. **Braithwaite, J.**, Clay-Williams, R., Nugus, P. and Plumb, J. (2013) Health care as a complex adaptive system. In: Hollnagel, E., **Braithwaite, J**. and Wears, R. (eds) (2013) *Resilient health care*, London, Ashgate.

58. Hollnagel, E., **Braithwaite, J**. and Wears, R. (2013) Epilogue: how to make health care resilient. In: Hollnagel, E., **Braithwaite, J**. and Wears, R. (eds) (2013) *Resilient health care*, London, Ashgate.

59. Nugus, P., Sheikh, M. and **Braithwaite, J**. (2012) Structuring emergency care: Policy and organisational behavioural dimensions. In: Dickinson, H. and Mannion, R. (eds) *The reform of health care: shaping, adapting and resisting policy developments*, London, Palgrave Macmillan, pp 151-163.

60. Debono, D., Greenfield, D., Black, D. and **Braithwaite, J**. (2012) Achieving and resisting change: workarounds straddling and widening gaps in healthcare. In: Dickinson, H. and Mannion, R. (eds) *The reform of health care: shaping, adapting and resisting policy developments*, London, Palgrave Macmillan, pp 177-192.

Other published work

61. Greenfield. D., Hinchcliff, R., Moldovan, M., Mumford, V., Pawsey, M., Westbrook, J. and **Braithwaite, J.** (2012) Research into accreditation programs: Strengthening organisational performance through accreditation research: the ACCREDIT project. *ACHS News*, 40(Autumn):4.

62. Gallego, B and **Braithwaite, J.** (2012) Safety in culture. *Medical Journal of Australia InSight,* Online [http://www.mjainsight.com.au].

63. Greenfield, D., Hinchcliff, R., Moldovan, M., Mumford, V., Pawsey, M., Westbrook, J. and **Braithwaite, J.** (2012) Accreditation: making a difference. *Primary Times*, 12(1):28-29 [http://www.apna.asn.au/lib/pdf/Publications/PT_Mar_2012.pdf].

64. **Braithwaite, J**. (2012) Opinion: Future shock, *Uniken Autumn 2012*. 64: pp14.

65. **Braithwaite, J.** and Lipworth, W. (2012) An evaluation of Scannell, J.W., Blanckley, A., Bolden, H. and Warrington, B. Diagnosing the decline in pharmaceutical R&D efficiency, Nature Reviews Drug Discovery. 2012 11(3): 932-940, *Faculty of 1000 Medicine*, March 21 [http://f1000.com/14158956].

Conference presentations, workshops or seminars

Conference presentations

66. **Braithwaite, J.** (2012) CareTack and the future of healthcare. *Australian Institute of Health Innovation Symposium*, Sydney, Australia, November 27 [http://www.aihi.unsw.edu.au/].

67. Debono, D., Greenfield, D., Black, D. and **Braithwaite, J**. (2012). Engaging with electronic medication systems in everyday practice: how is it done and what are the implications for medical imaging? *The Australasian Conference on Error in Medical Imaging*. Melbourne, November 16-17 [http://conferenceworks.net.au/apsf2012/].

68. **Braithwaite, J.** (2012) The impact of reforms organisational models in health care. *XVII National Conference of the Italian Health Economics Association,* Rome, Italy, November 15-16 [http://sistints01.rm.unicatt.it/XVII_AIES_Callforabstract_EN.pdf].

69. **Braithwaite, J.** (2012) CareTrack study. Presentation at *the Canon Institute for Global Studies*, Tokyo, Japan, November 12-13 [http://www.canon-igs.org/en].

70. **Braithwaite, J.** (2012) CareTrack study. *SESLHD Clinical & Quality Council Annual Symposium,* Sutherland Hospital, Sydney, October 17.

71. **Braithwaite, J**. (2012) When Disney meets NSW: culture as a challenging hospital construct. Eighth HARC Forum, UTS Aerial Function Centre, Sydney, Australia, September 25 [http://www.nswnurses.asn.au/events/42050.html].

72. **Braithwaite, J**. (2012) The important role for RACMA and where we should head. Presentation at *The Royal Australasian College of Medical Administrators Conference*, Perth Convention and Exhibition Centre, Australia, September 5-7 [http://racmaconference.com.au/2012/conference-program/].

73. **Braithwaite, J**. (2012) Medical Leadership in a climate of change. Presentation at *The Royal Australasian College of Medical Administrators Conference*, Perth Convention and Exhibition Centre, Australia, September 5-7 [http://racmaconference.com.au/2012/conference-program/].

74. Wiley, J., Westbrook, M., Greenfield, J., Day, R,. And **Braithwaite, J**. (2012) Partnering with patients in health service design: multi-disciplinary diabetes team care. Presentation at the at *The 10th Australasian Association for Quality in Health Care Conference 2012,* Cairns Convention Centre, Australia, September 3-5 [http://www.aaqhc.org.au/About-AAQHC/Conferences.aspx].

75. **Braithwaite, J**. (2012) Governance in a devolved system: the appropriateness study- are Australians receiving the right Health Care? Keynote address at *The 10th Australasian Association for Quality in Health Care Conference 2012,* Cairns Convention Centre, Australia, September 3-5 [http://www.aaqhc.org.au/About-AAQHC/Conferences.aspx].

76. **Braithwaite, J**. (2012) Governance in a devolved system: cultural transformations through clinical and provider-led networks. Presentation at *The 10th Australasian Association for Quality in Health Care Conference 2012,* Cairns Convention Centre, Australia, September 3-5 [http://www.aaqhc.org.au/About-AAQHC/Conferences.aspx].

77. Wiley, J., Westbrook, M., **Braithwaite, J.,** Greenfield, R. and Day, R. (2012) Multi-disciplinary team care: patient or provider preference? Presentation at the Annual Scientific Meeting of the Australian Diabetes Society & the Australian Diabetes Educators Association, Sydney, August 31 [http://www.healthinfonet.ecu.edu.au/key-resources/conferences?cid=1109].

78. **Braithwaite, J**. (2012) Culture changes vs restructuring. Presentation at the *NZIMLS Annual Scientific Meeting 2012,* Wellington Convention Centre, New Zealand, August 27 [http://www.eenz.com/nzimls12].

79. **Braithwaite, J**. (2012) The Leader as a systems thinker. Keynote address at *NZIMLS Annual Scientific Meeting 2012,* Wellington Convention Centre, New Zealand, August 27 [http://www.eenz.com/nzimls12].

80. **Braithwaite, J**. (2012) Facilitator, plenary and panel discussions: Medicare local futures forum program. *Australia Medicare Local Alliance*, Cairns, Australia, July 25 [http://www.amlalliance.com.au/].

81. **Braithwaite, J**. (2012) Chris Selby-Smith oration: a research process for examining health care and patient safety in Australia. Keynote address at the *Society for Health Administration Programs in Education (SHAPE) Symposium*, Coogee, Sydney, Australia, July 19-20 [http://www.shape.org.au/?page_id=79].

82. **Braithwaite, J**. (2012) Efaringer fra kvalitetd – og pasientsikkerhetsarbeid i Australia - Experiences of quality and patient safety research in Australia. Presentation at the *Nasjonalt Kunnskapssenter for helsetjenesten*, Tromsø, Norway, May 31 [http://www.kunnskapssenteret.no].

83. **Braithwaite, J**. (2012) Translational research and implementation science in Australia: what it means, examples, funding, publication and the future. Presentation at *the Medical Management Centre 10th Anniversary Seminar*, Stockholm, Sweden, May 29-30 [http://ki.se/ki/jsp/polopoly.jsp?d=138&l=en].

84. **Braithwaite, J**. (2012) The worried criterion: challenging the hospital hierarchy? Presentation at the *7th International Conference on Rapid Response Systems and Medical Emergency Teams,* Sydney, Australia, May 7-9 [http://rapidresponsesystems.org/].

85. **Braithwaite, J**. (2012) Patient safety and organizational culture: engaging clinical leaders in patient safety. Presentation at the *7th International Conference on Rapid Response Systems and Medical Emergency Teams,* Sydney, Australia, May 7-9 [http://rapidresponsesystems.org/].

86. **Braithwaite, J**. (2012) Evaluation of HCO Accreditation. Presentation at *Haute Autorité de Santé,* Paris, France, April 13 [http://www.has-sante.fr/portail/jcms/j_5/home].

87. **Braithwaite, J**. and Johnson, J. (2012) Team work and team management. Workshop at *Haute Autorité de Santé,* Paris, France, April 13 [http://www.has-sante.fr/portail/jcms/j_5/home].

88. **Braithwaite, J**. (2012) Organisational culture, network structure, collaborative learning and communities of practice: Apprehending deep health systems cultural problems. Presentation at *Instituto Universitario Avedis Donabedian - UAB,* Spain, April 11 [http://www.fadq.org/].

89. **Braithwaite, J**. (2012) Patient safety in Australia. Presentation at *Instituto Universitario Avedis Donabedian - UAB,* Spain, April 11 [http://www.fadq.org/].

90. Cunningham, F.C., Ranmuthugala, G., Westbrook, J.I. and **Braithwaite, J**. (2012) Net benefits: assessing the effectiveness of clinical networks in Australia. Presentation at the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

91. **Braithwaite, J**. (2012) Promoting joined-up, collaborative care. Learning from a systematically-oriented narrative review of the non-health literature. Presentation at the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

92. Greenfield, D., Nugus, P., Travaglia, J. and **Braithwaite, J**. (2012) Promoting patient-centred healthcare: an empirically derived organisational model of interprofessional collaboration. Presentation at the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

93. Clay-Williams, R. and **Braithwaite, J**. (2012) Crew resource management (CRM) team training in healthcare: the hidden benefits. Presentation at of the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

94. Nugus, P., Forero, R., Hillman, K., McDonnell, G., Travaglia, J., McCarthy, S. and **Braithwaite, J**. (2012) Inter-departmental coordination in the hospital: An ethnography of patient flow. Presentation at the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

95. Nugus, P., Ranmuthugala, G., Greenfield, D., Travaglia, J., Plumb, J. and **Braithwaite, J**. (2012) Care coordination and the translation of mental health policy to practice: An action research interventional study. Presentation at the *8th International Organisation Behaviour in Healthcare*

Conference, Dublin, Ireland, April 15-18
[http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

96. Plumb, J., Nugus, P., Travaglia, J. and **Braithwaite, J**. (2012) Safe care as it happens: the production of patient safety in community mental health care. Presentation at the *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

97. **Braithwaite, J**. (2012) "So what now": feedback and interactive session on what to do with the self assessment findings. Presentation at *the Clinical Governance Workshop of the Australian General Practice Network*, Sydney, Australia, March 22.

98. **Braithwaite, J**. (2012) Introduction to the self assessment tool. Presentation at *the Clinical Governance Workshop of the Australian General Practice Network*, Sydney, Australia, March 22.

99. **Braithwaite, J**. (2012) What do we need to succeed with clinical governance? Quick sound bites - facilitated discussion. Presentation at *the Clinical Governance Workshop of the Australian General Practice Network*, Sydney, Australia, March 22.

100. **Braithwaite, J**. (2012) Introduction to the resources by Professor Jeffrey Braithwaite. Presentation at *the Clinical Governance Workshop of the Australian General Practice Network*, Sydney, Australia, March 22.

101. Cunningham, F.C., Ranmuthugala, G., Westbrook, J.I. and **Braithwaite, J**. (forthcoming) Net benefits: assessing the effectiveness of clinical networks in Australia. Presentation at *the 8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-17 (Accepted 18/01/2012)

102. **Braithwaite, J**. (2012) Creating a sustainable healthcare system. Keynote address at the *14th Annual Health Congress,* Sydney, Australia, March 7.

103. **Braithwaite, J**. (2012) The research and profile of the Australian Institute of Health Innovation. Invited speaker at the *Canadian College of Health Leaders' Study Tour,* Sydney, Australia, February 22.

Workshops and seminars

104. **Braithwaite, J.** (2012) CareTack and the future of healthcare. *Australian Institute of Health Innovation Symposium From Systems Research to Improved Healthcare*, Sydney, Australia, November 27 [http://www.aihi.unsw.edu.au/].

105. **Braithwaite, J**. (2012) Chair for the session: keynote address by Debora Picone AM. *Australian Institute of Health Innovation Symposium*: *From Systems Research to Improved Healthcare*, Sydney, Australia, November 27 [http://www.aihi.unsw.edu.au/].

106. **Braithwaite, J**. (2012) Chair for the session: synthesis: take-home value for you. *Australian Institute of Health Innovation Symposium: From Systems Research to Improved Healthcare*, Sydney, Australia, November 27 [http://www.aihi.unsw.edu.au/].

107. **Braithwaite, J.** (2012) How has health reform in Australia been progressing since 2010? Seminar presentation at *the Canon Institute for Global Studies*, Tokyo, Japan, November 12-13 [http://www.canon-igs.org/en].

108. **Braithwaite, J.** (2012) Primary care and hospital integration: whose integration is it anyway? Facilitator of the grand challenge workshop at *the National Primary Health Care Conference,* Adelaide Convention Centre, Australia, November 7- 10 [http://www.amlalliance.com.au/__data/assets/pdf_file/0010/46972/20121101_pln_Conference_Program_FINAL-v19.pdf].

109. **Braithwaite, J.** (2012) Hypothetical debate: how punitive should public health get: smokers don't deserve healthcare. *Advances in Public Health and Health Services Research at UNSW Fourth Annual Symposium 2012*, Sydney, Australia, September 21.

110. Greenfield, D., Hinchcliff, R., Moldovan, M., Mumford, V., Pawsey, M., Westbrook, J. and **Braithwaite, J**. (2012) Strengthening organisational performance through accreditation research: the ACCREDIT project progress mid 2012. *Presentation to The Board of The Australian Council on Healthcare Standards Council*, Sydney, Australia, August 23.

111. **Braithwaite, J**. (2012) The work of clinical leaders: strengthening teams and mobilising networks.*CAHS Medical Leadership Breakfast*, Perth, Western Australia, September 7.

112. **Braithwaite, J**. (2012) Clinical governance workshop. *Australian General Practice Network*, Sydney, Australia, March 22.

Conference sessions chaired or facilitated

113. **Braithwaite, J**. (2012) Chair for the session: The rise of integrated care as a central component of the UK Government's current health and social care reforms. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, November 19 [http://www.aihi.unsw.edu.au/].

114. **Braithwaite, J**. (2012) Chair for the session: National health reform: delivering transparency to drive health system improvements. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, November 6 [http://www.aihi.unsw.edu.au/].

115. **Braithwaite, J**. (2012) Chair for the session: Safety, quality and performance improvement.. *ACHSM 2012 International Annual Congress*, Surfers Paradise, Australia, August 15-17 [http://www.achsm.org.au/members-services/congress-2012/].

116. **Braithwaite, J**. (2012) Chair for the seminar: Investigating quality primary care for older Australians with diabetes using record linkage. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, July 31 [http://www.aihi.unsw.edu.au/].

117. **Braithwaite, J**. (2012) Facilitator, plenary and panel discussions: Medicare local futures forum program. *Australia Medicare Local Alliance*, Cairns, Australia, July 25 [http://www.amlalliance.com.au/].

118. **Braithwaite, J**. (2012) Chair for the session: Some economic thoughts on global Health. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, July 3 [http://www.aihi.unsw.edu.au/].

119. **Braithwaite, J**. (2012) Chair for the session: Clinical governance in the telehealth arena – isn't it just the same as clinical governance in any health sector? *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, June 12 [http://www.aihi.unsw.edu.au/].

120. **Braithwaite, J**. (2012) Chair for the session: Strategies for rapid uptake for recognition and response systems. *7th International Conference on Rapid Response Systems and Medical Emergency Teams,* Sydney, Australia, May 7-9 [http://rapidresponsesystems.org/].

121. **Braithwaite, J**. (2012) Chair and facilitator for the university's postdoctoral academy panel: Research and UNSW women, women and UNSW research or the coup de femme. *Hypothetical Debate,* Sydney, Australia, May 3.

122. **Braithwaite, J**. (2012) Chair for the session 1 E: Releasing the potential of teams. *8th International Organisation Behaviour in Healthcare Conference*, Dublin, Ireland, April 15-18 [http://shoc.org.uk/index.php?rel=show_content&page=current-conferences].

123. **Braithwaite, J**. (2012) Chair for the seminar: Contemporary global patient safety issues by Sir Liam Donaldson. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, March 5 [http://www.aihi.unsw.edu.au/].

124. **Braithwaite, J**. (2012) Chair for the seminar: Prospective evaluation of service redesign in the UK NHS: Translating research into practice by Dr Nicola Gale. *Australian Institute of Health Innovation Seminar Series*, Sydney, Australia, February 14 [http://www.aihi.unsw.edu.au/].

RESEARCH FUNDING AND GRANTS

2014 –2018:	$10,855,710
Funding body:	National Health and Medical Research Council
Subject:	Creating safe, effective systems of care: the translational challenge
Project type:	Program grant [App ID 1054146]
Co-investigators:	**Braithwaite J**, Westbrook J, Coiera E, Runciman, WB, Day, R, Hillman K
Role:	Led the grant proposal

2012 –2015:	$1,554,000
Funding body:	National Health and Medical Research Council
Subject:	Validation and impact of the four hour rule in the emergency department: a large data linkage study
Project type:	Partnership grant
Co-investigators:	Forero R, Hillman K, Fatovich D, McCarthy S, Mountain D, Fitzgerald G, Richardson D, Sprivulis P, Middleton P [chief investigators]; **Braithwaite J,** Baggoley C, Daly F, Nugus P. Burke J, Mohsin M, Tridgell P [associate investigators]
Role:	Provided evaluation expertise and design advice on the grant application

MEDIA INTERVIEWS, PRESENTATIONS, APPEARANCES, CITATIONS

1. 2012 Note: there were **485** mentions, citations or media appearances for the CareTrack study in July-September 2012.

2. 2012 BMJ;345:e5000, July 20. Landmark study identifies major gaps in Australian healthcare. http://www.bmj.com/content/345/bmj.e5000

3. 2012 Royal Australian College of General Practitioners Conference, GP12: Leading Primary Care, October 25. The Hon Tanya Plibersek MP speech. http://www.health.gov.au

TEACHING OF RESEARCH STUDENTS

PhD DISSERTATIONS*
[*Bold = completed, otherwise currently enrolled]

Candidate	Topic	Supervisor	Completed or scheduled date
1. **Low, Lena**	**Do social influences on surveyors cause bias at accreditation surveys?**	**Braithwaite**	**2012**

2.	Milne, Jacqueline	**International medical graduates lacking an inter-professional learning orientation: pitfalls and barriers to enabling inter-professional practice and quality and safety in the delivery of health care.**	Braithwaite, Greenfield	2012