HSMC Library Snappy Search on patient experience - what do patients really want?

A quick overview of the latest guidance and evidence on current issues such as Smoking, Sexual Health, Health Inequalities, Mental Health, Obesity, Substance Abuse, Women’s Health, in fact anything that you ask for!

If you have a topic suggestion please email Rachel Posaner

Friday, 05 September 2014

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NHS Confederation

Support patients to take on leadership roles, NHS urged

If you’re looking for deep-seated change in the NHS, call in patient leaders, says Mark Doughty

BBC

How patients might design a psychiatric hospital

Involve

Looking for practical pointers on person-centred care? Look no further, says Angela Coulter

The Friends and Family Test

Nearly half of adults find health information too complicated RCGP report shows

Third Sector

Patient involvement in combating sight problems

Community Action on Health (2012) “My body, my life”: choice and control: views of patients, carers and the public in Newcastle upon Tyne. Newcastle:

Kings Fund

Ceinwen Giles: What patients really want

Angela Camber: developing models of integrated care for chronic conditions –
National Voices

Prioritising person-centred care - the evidence

Person Centred Coordinated Care – feedback requested on a draft for children and young people with complex lives

Nuffield Trust

Developing a patient reported measure of care coordination

Pulse

Matthews-King, A. (2014) Patient satisfaction with GPs high despite 'tsunami of problems'

NHS England

First results from NHS Friends and Family test published

Patient-Led Assessments of the Care Environment (PLACE), England - 2013, Experimental statistics

Picker Institute

Parents’ experiences of neonatal care

CQC publishes FIRST national survey of ‘hear and treat’ ambulance callers

Maternity survey shows improvements in people’s experiences of care

Healthtalk Online

Different types of doctor patient relationship

Where people want to die

Google Scholar

Young people worry more about the impact of their weight on social lives than health

How patients want their doctor to
Department of Health

Listening to what people think about types of providers of NHS care

HSJ

Teach clinicians how to talk about cancer

How to make the NHS constitution a reality on the front line

Are patients being heard? The friends and family test reviewed

John Lewis inspires CCG's customer care service

Compassionate commissioning makes a real difference to patients

Problem solved: Give patients control of their data

Social Care Online

‘Patient Zero’: a critical investigation of the concept of public and patient involvement in the National Health Service

Social Welfare Portal


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Siriwardena, A. and Gillam, S. (2014) Comm...
Patient perspectives on quality. *Quality in Primary Care*, 22(1): 11-15
