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# “E-Collaboration and Information Management: An Inside View of Britain's Railway Market”

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Professor Felix Schmid

# Why information?

## My inspiration...

*“**information** is an **unusual good**: the more widely is **shared**, the more people **benefit** from it”*

*(UK Government, 2013)*

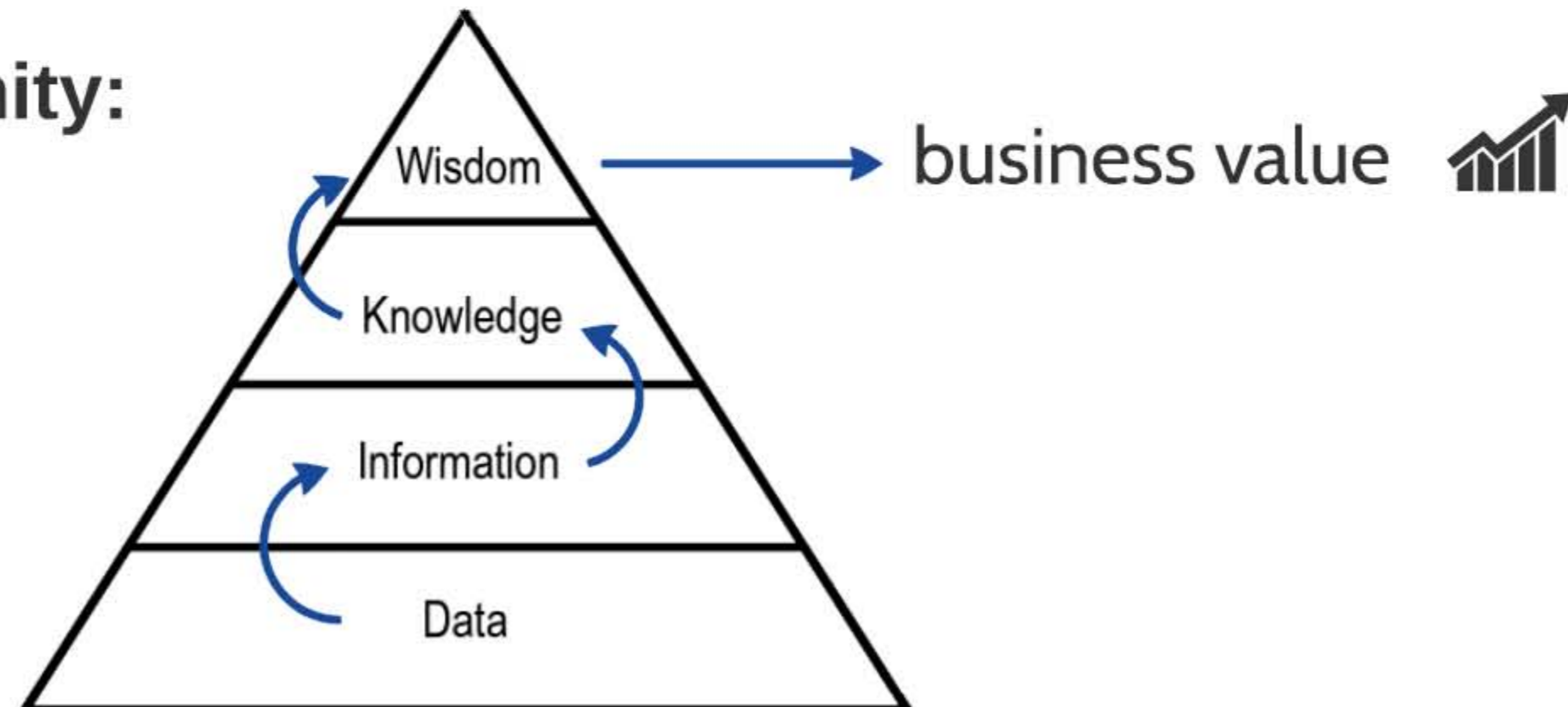


*“There is a growing realisation that **information** is an organisation’s **third capital asset** and should be given the same level of focus as **cash** and **human resources**”*

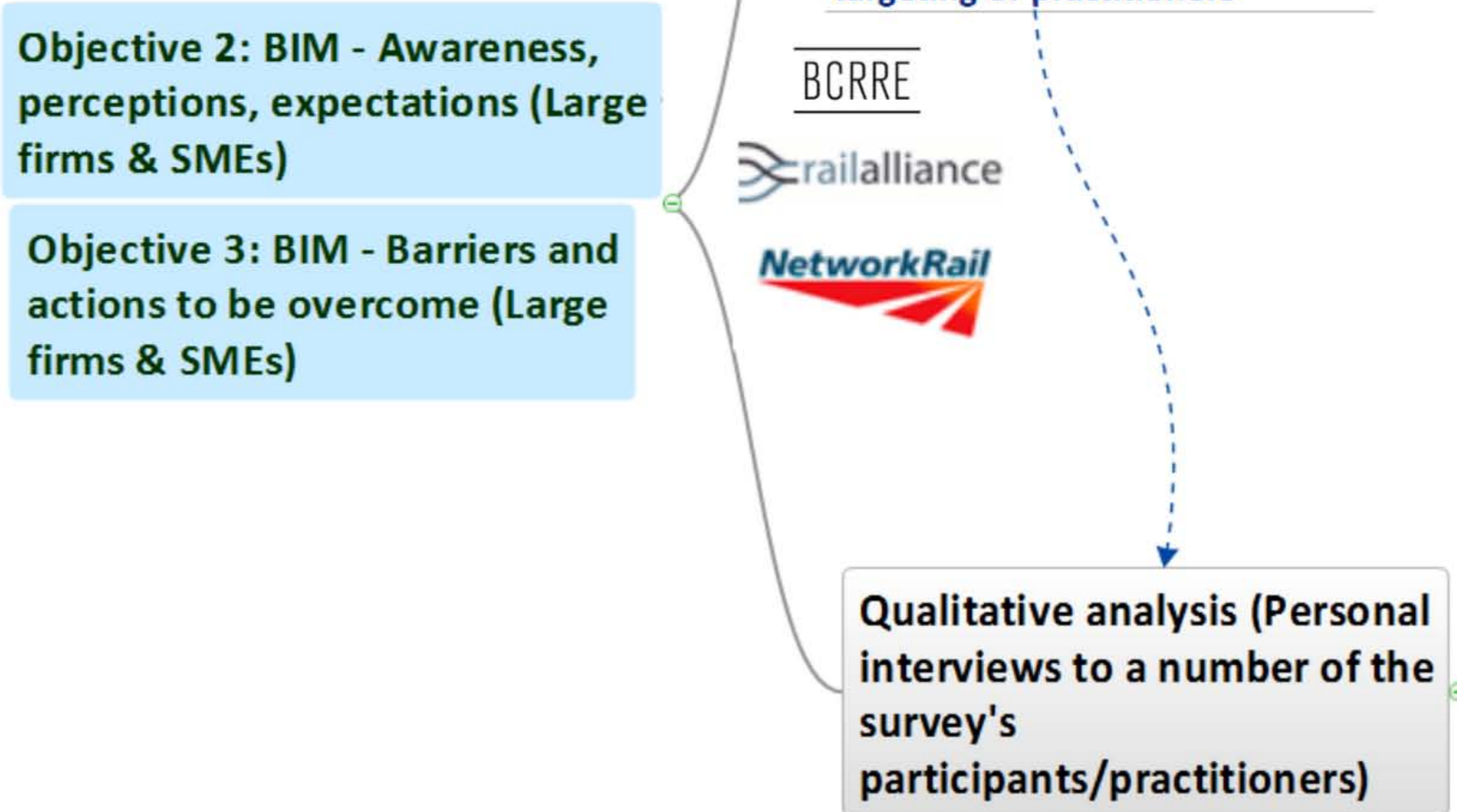
*(Hulme, 2012)*



## challenge & opportunity:



# objectives + methodology



# What is e-collaboration?



'...collaboration among individuals engaged in a common task using electronic technologies.'

Kock et al. (2001)

# What is BIM?

BIM = technology + collaborative work process

(software + 3D models + collaborative work process + information management + asset management + more...)

“**Building\* Information Modelling (BIM):**  
“the process of generating, building and managing data through the life of a project by using model-based technologies linked to a database of project information”  
(Crossrail)

*\*Building = the **verb** not the noun, which describes the process of developing information models to improve the business performance.*

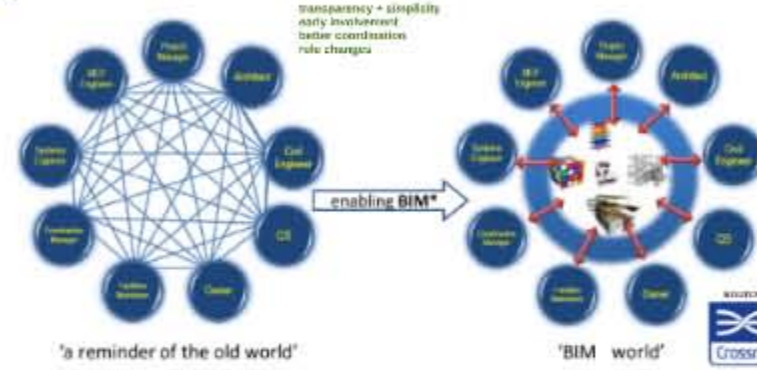
# Why BIM?

BIM = e-collaboration + information management = innovation = game changer

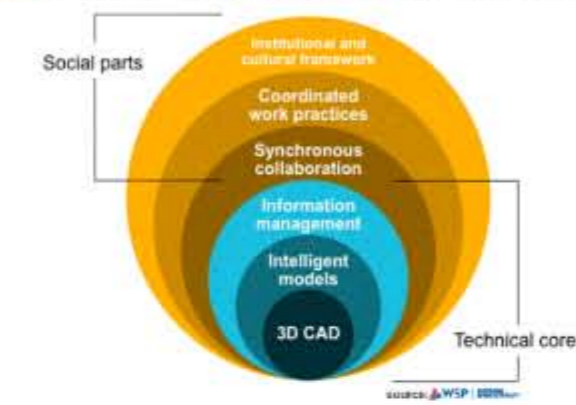
## ✓ AEC Industry



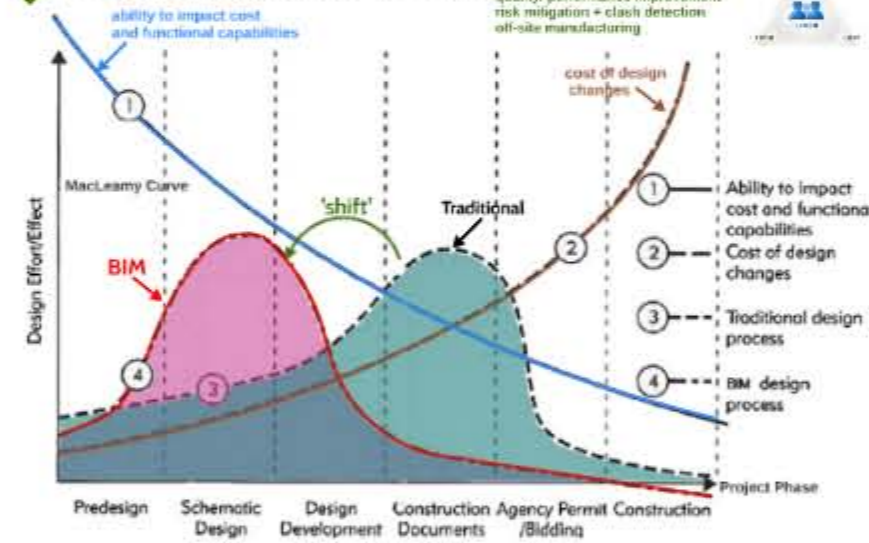
## ✓ Transformation of stakeholders' relationships = opportunities



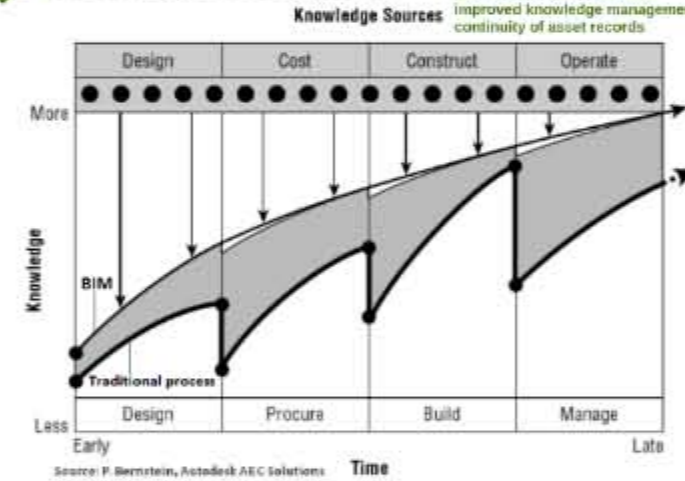
## ⚠ technical core + social parts = a complicated process



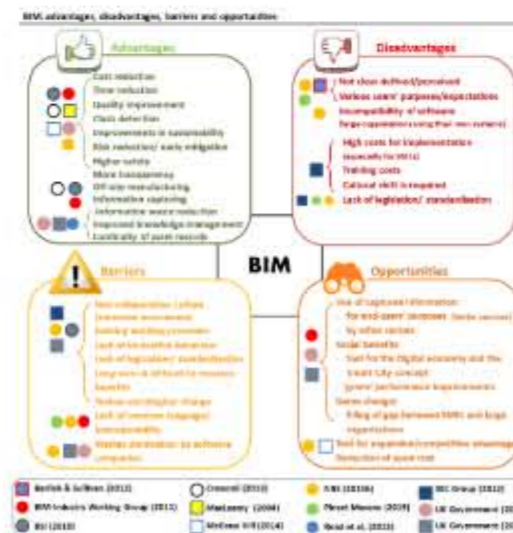
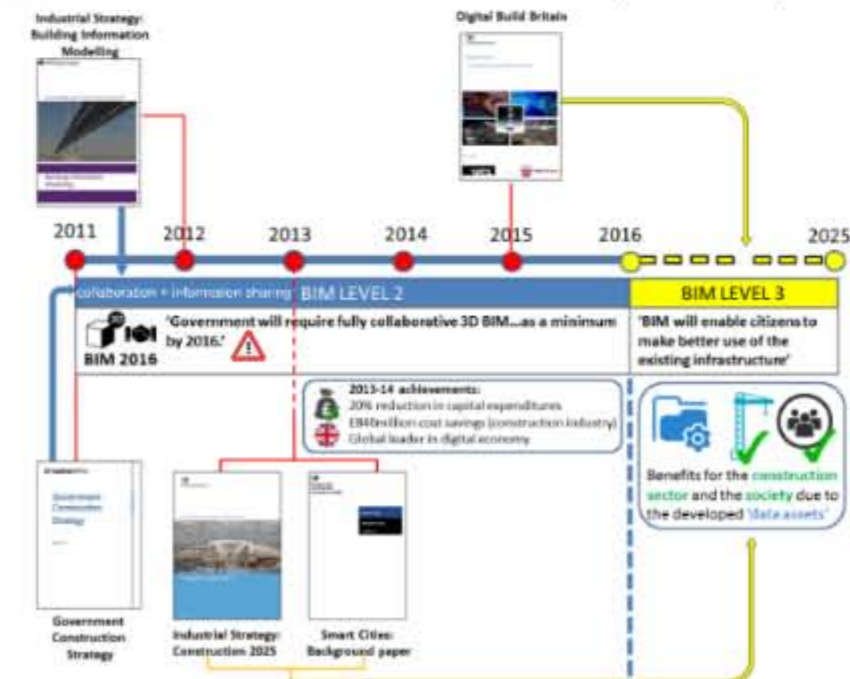
## ✓ cost + change management



## ✓ knowledge management



## ✓ The UK Government Role



## ✓ Britain's railway: adoption of BIM + interest



# ✓ AEC Industry

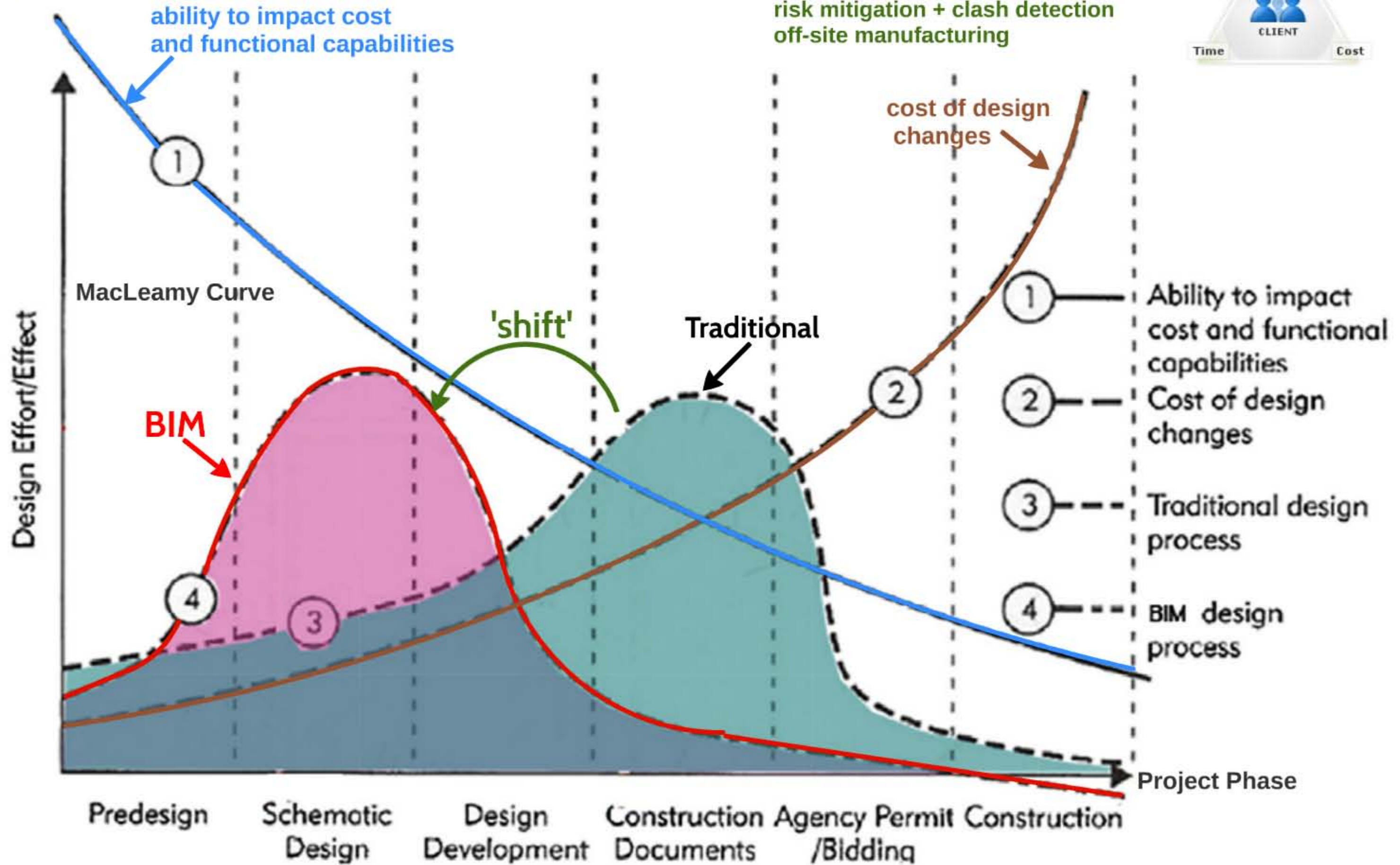


source:  SecorBim  
the virtual contractor



# cost + change management

cost + time reduction  
quality/ performance improvement  
risk mitigation + clash detection  
off-site manufacturing



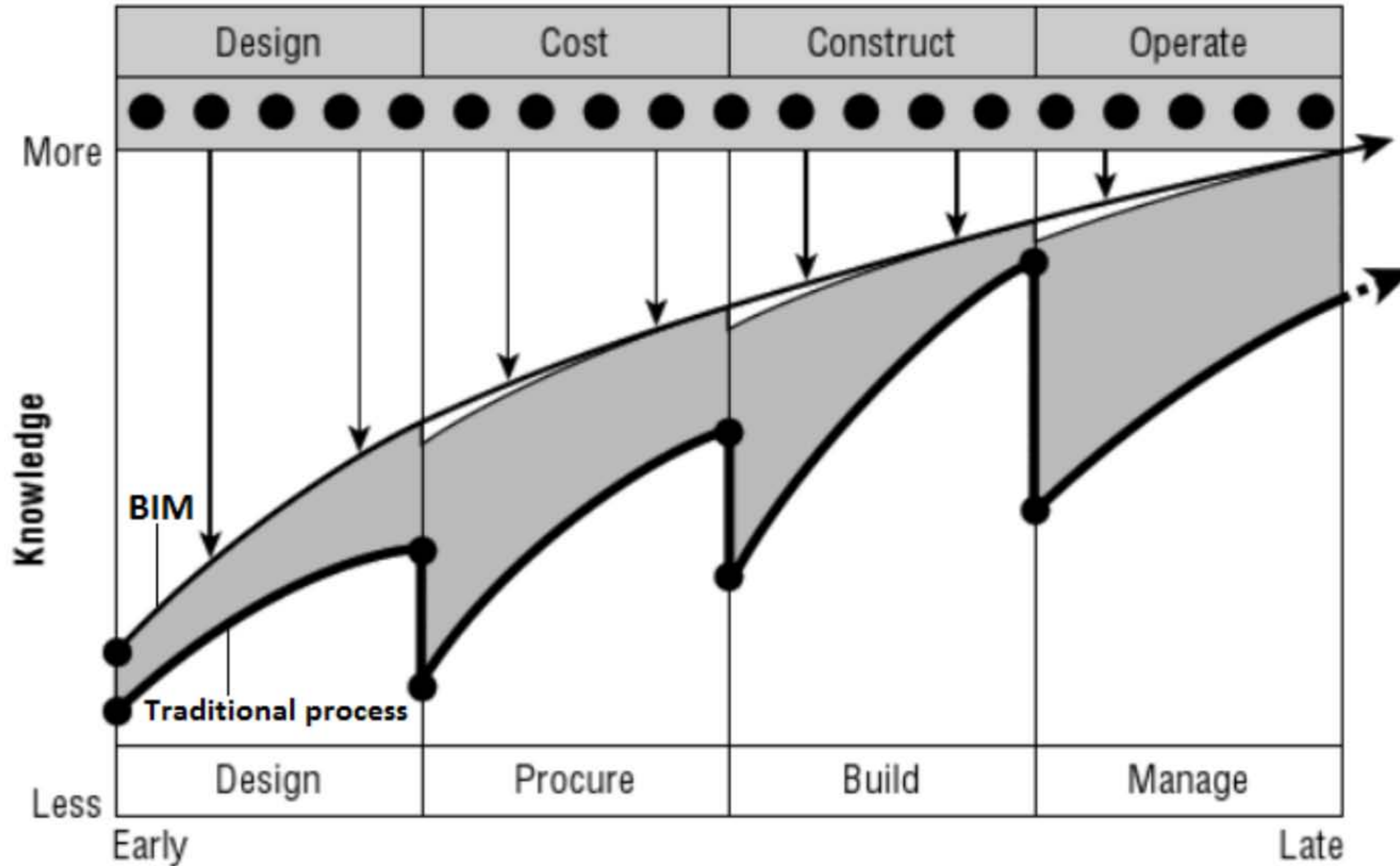




# knowledge management

information capturing  
information waste reduction  
improved knowledge management  
continuity of asset records

## Knowledge Sources

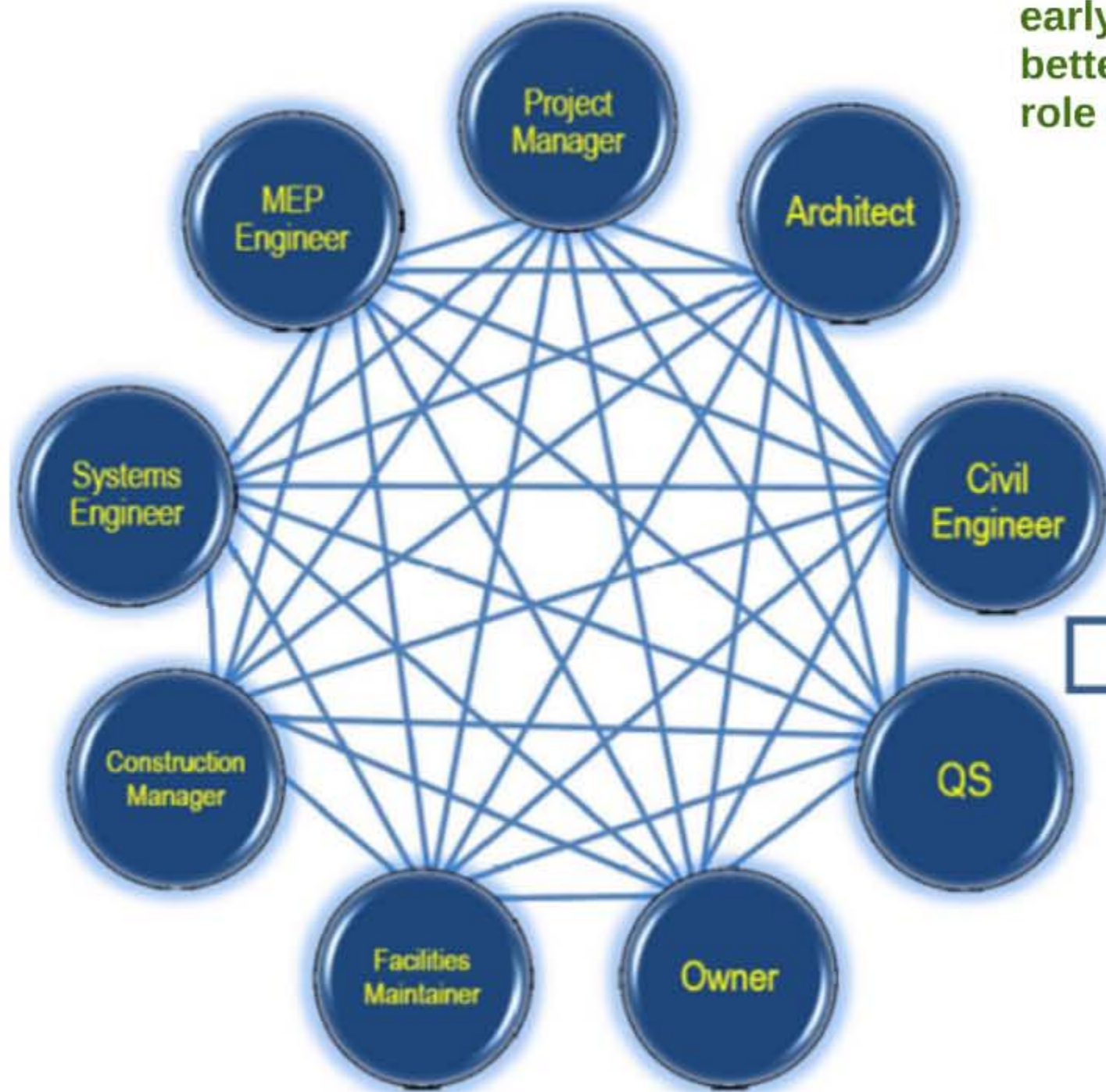


Source: P. Bernstein, Autodesk AEC Solutions

Time

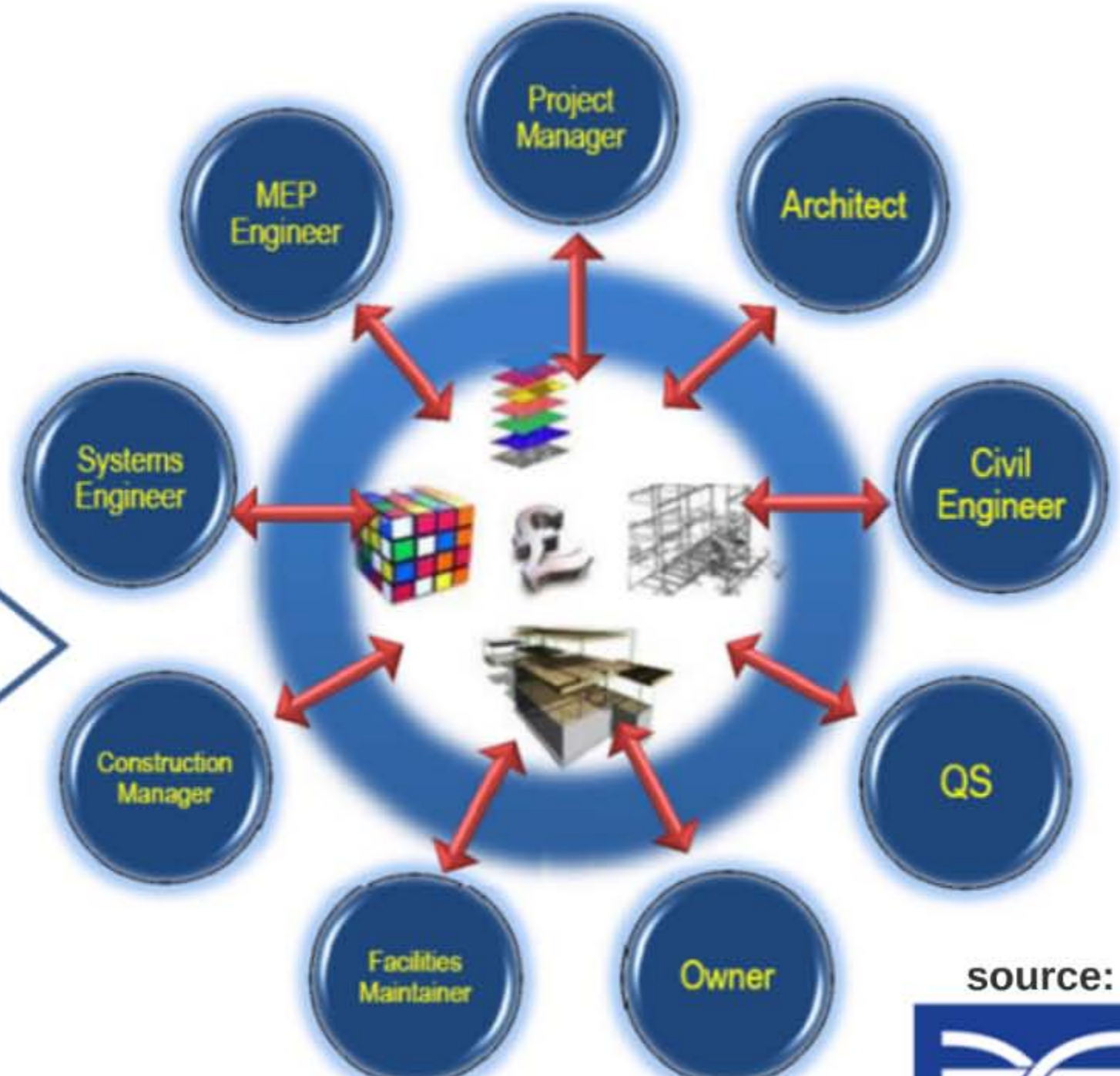
# ✓ Transformation of stakeholders' relationships = opportunities

transparency + simplicity  
early involvement  
better coordination  
role changes



'a reminder of the old world'

enabling **BIM\***



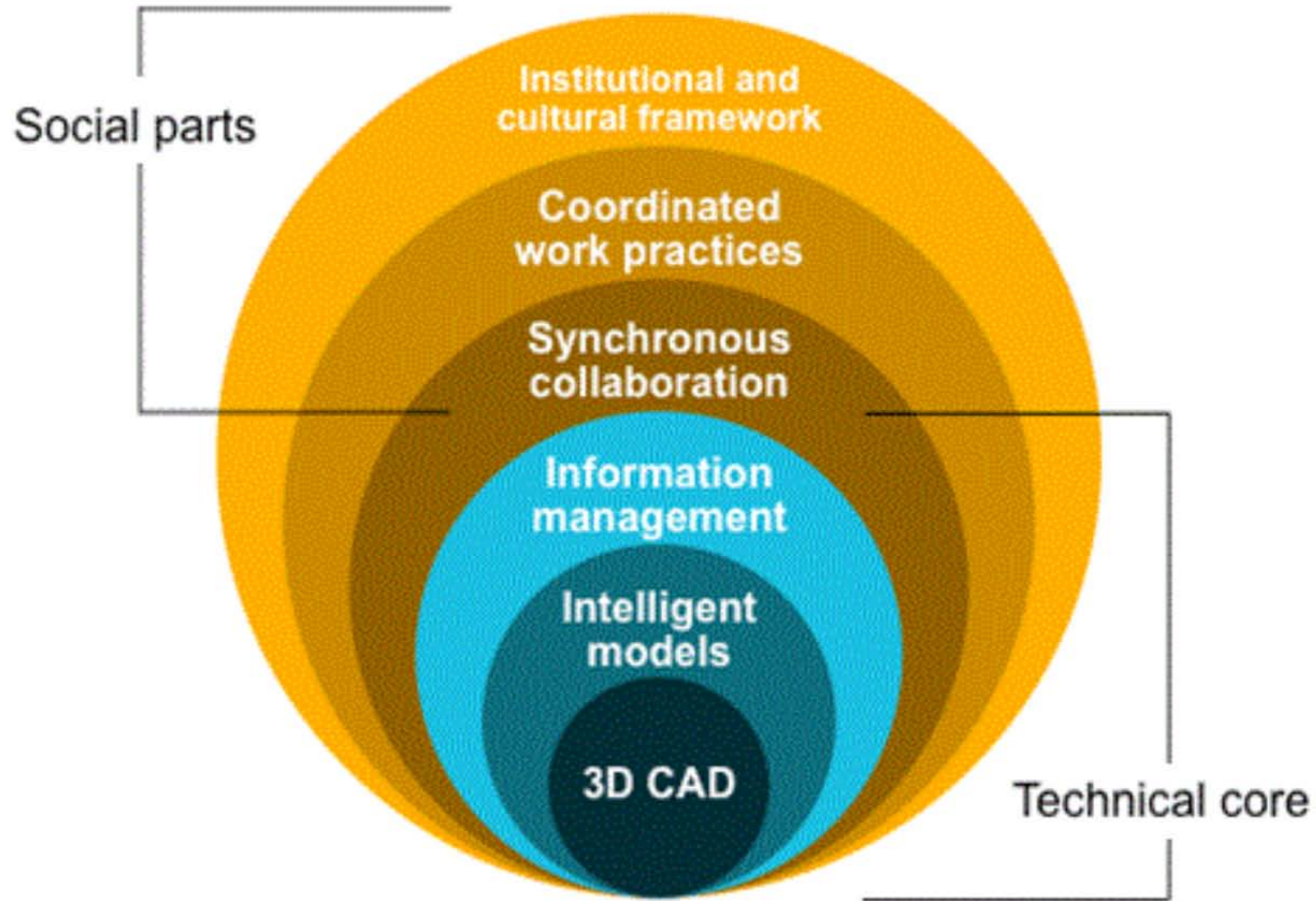
'BIM world'

source:





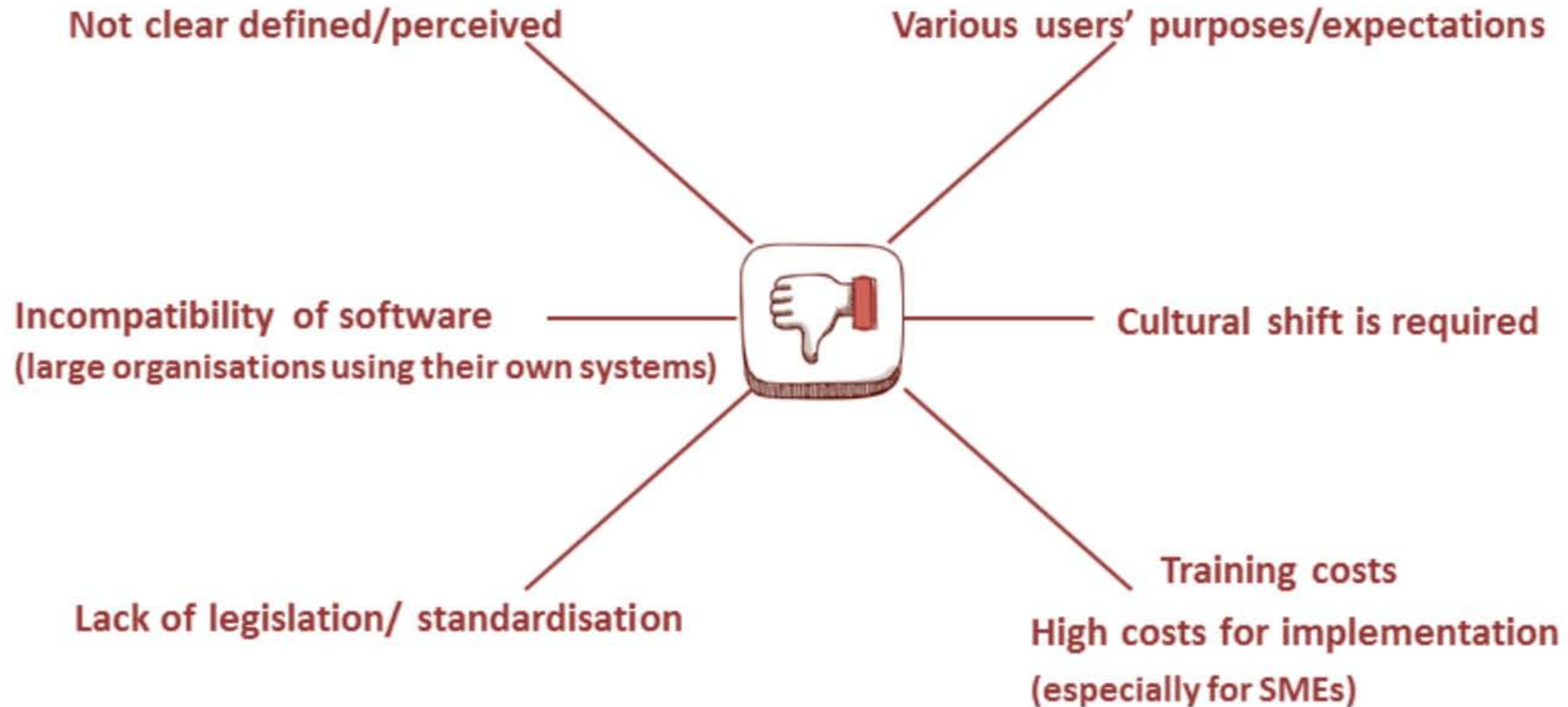
**technical core + social parts = a complicated process**



source:  **WSP** |  **PARSONS BRINCKERHOFF**



# disadvantages



# ✓ The UK Government Role

Level 2 - 2016: from 3D modelling to collaborative design


Level 3 - 2025: from collaborative tool to an integrated tool with social impact

## Industrial Strategy: Building Information Modelling



## Digital Build Britain



collaboration + information sharing		<b>BIM LEVEL 2</b>	<b>BIM LEVEL 3</b>
 <b>BIM 2016</b>	<b>'Government will require fully collaborative 3D BIM...as a minimum by 2016.'</b>		<b>'BIM will enable citizens to make better use of the existing infrastructure'</b>

**2013-14 achievements:**  
20% reduction in capital expenditures  
£840million cost savings (construction industry)  
Global leader in digital economy



Benefits for the **construction sector** and the **society** due to the developed **'data assets'**



Government Construction Strategy



Industrial Strategy: Construction 2025



Smart Cities: Background paper



## Britain's railway: adoption of BIM + interest



collaborative 3D environment = contractual requirement  
Crossrail BIM 'academy' = interoperability  
1 centralised set of linked databases



use of a common data environment  
readiness to adopt BIM Level 2  
appointment of BIM specialists

*"We want to build, operate and maintain a virtual railway before we go anywhere near a shovel"*  
(MacNaughton, 2015)



BIM Level 2  
appointment of BIM specialists  
3D models transferred to 2D deliverables for the client  
progress monitoring



2014 Asset Management strategy  
working on its procurement strategy  
follow UK Government BIM strategy



research interest



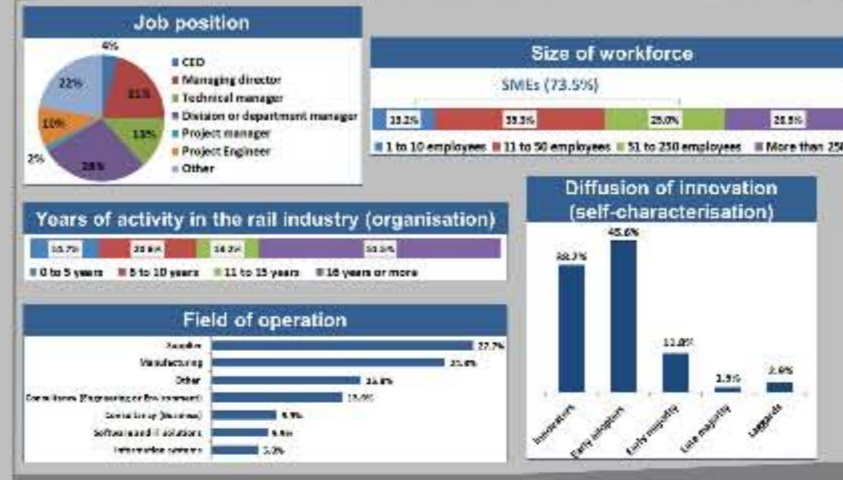
support of firms (SMEs)  
appointment of BIM specialist  
support seminars + training



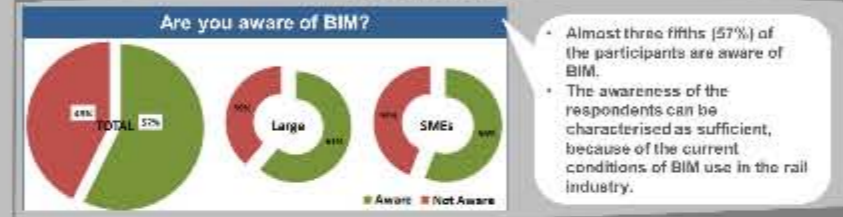
2015 conferences



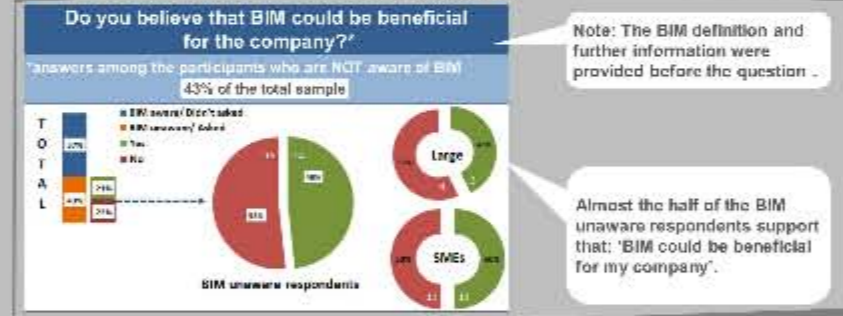
Respondents Profile



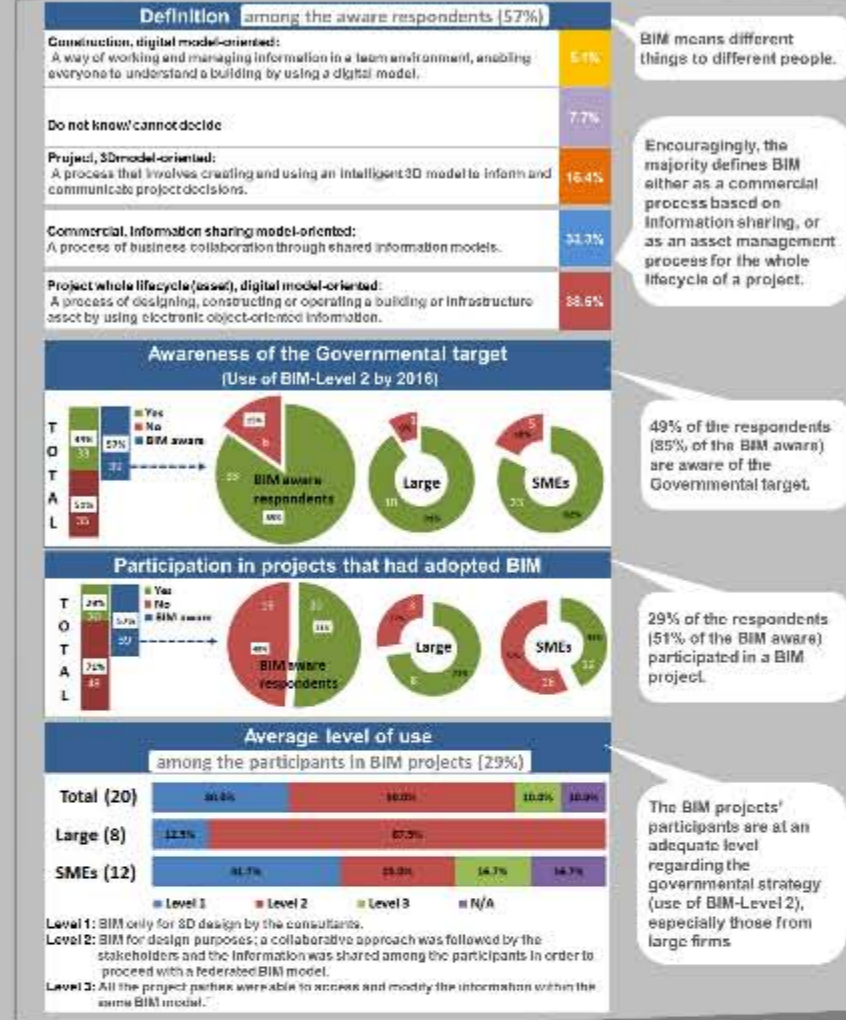
BIM awareness



BIM potentials

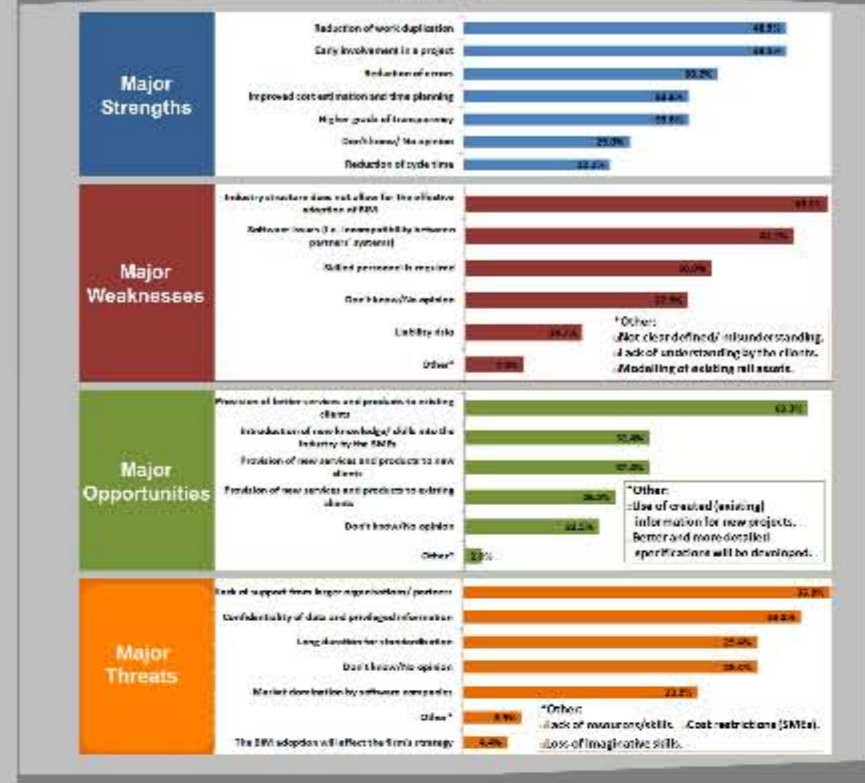


BIM awareness in depth

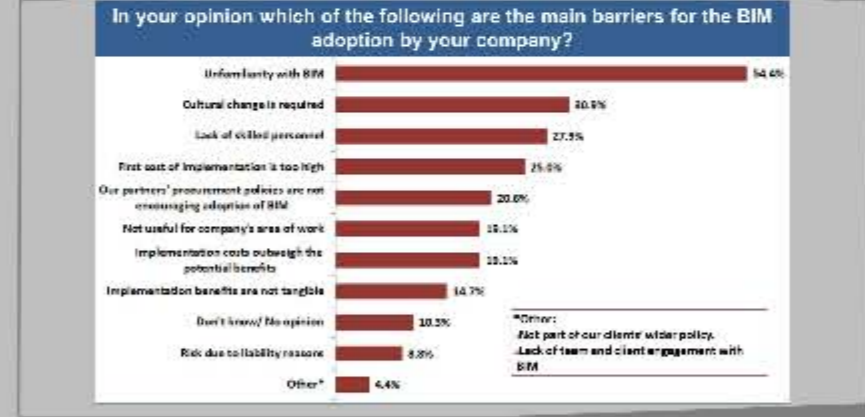


**Building Information Modelling (BIM):**  
"the process of generating, building and managing data through the life of a project by using model-based technologies linked to a database of project information"  
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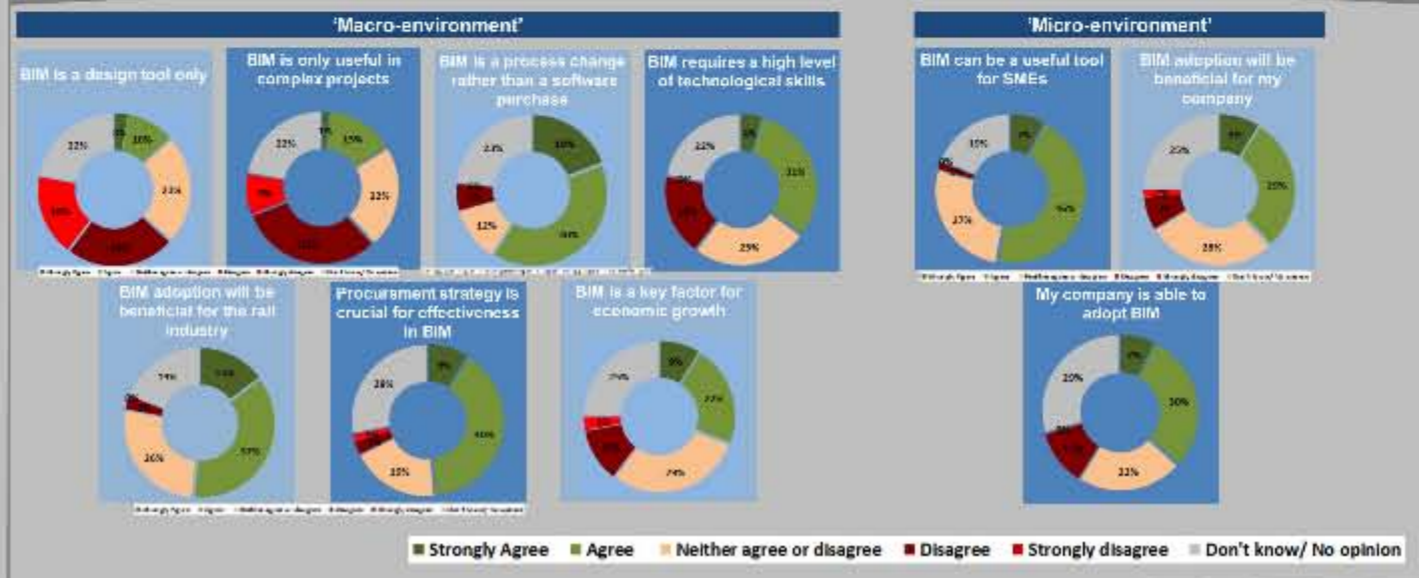
BIM SWOT



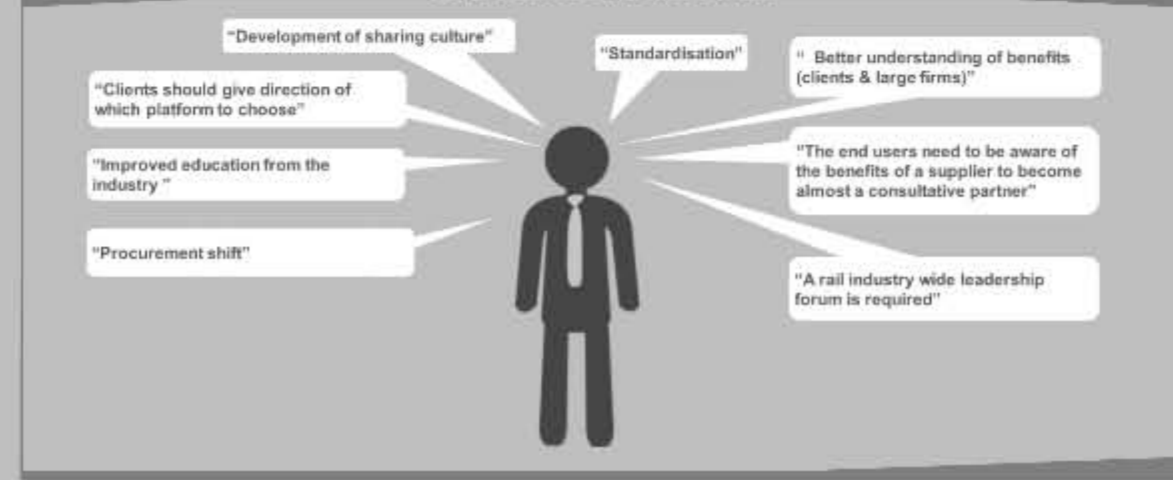
BIM barriers



BIM perceptions

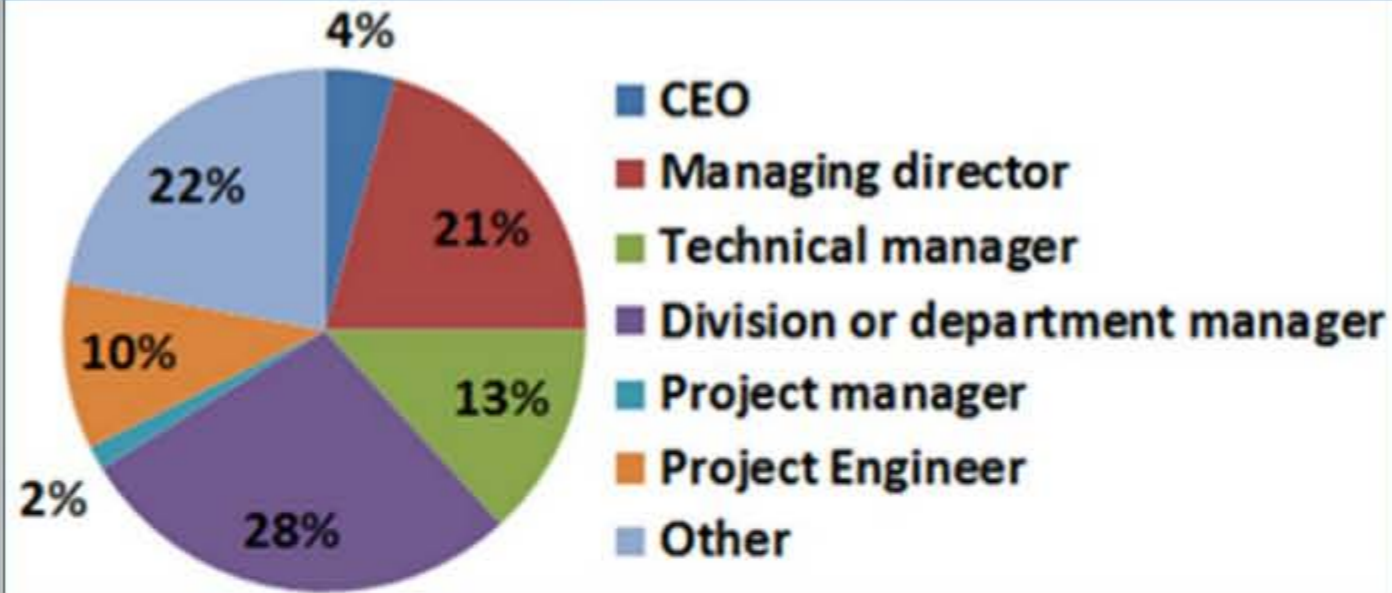


Ways to overcome the barriers



# Respondents Profile

## Job position



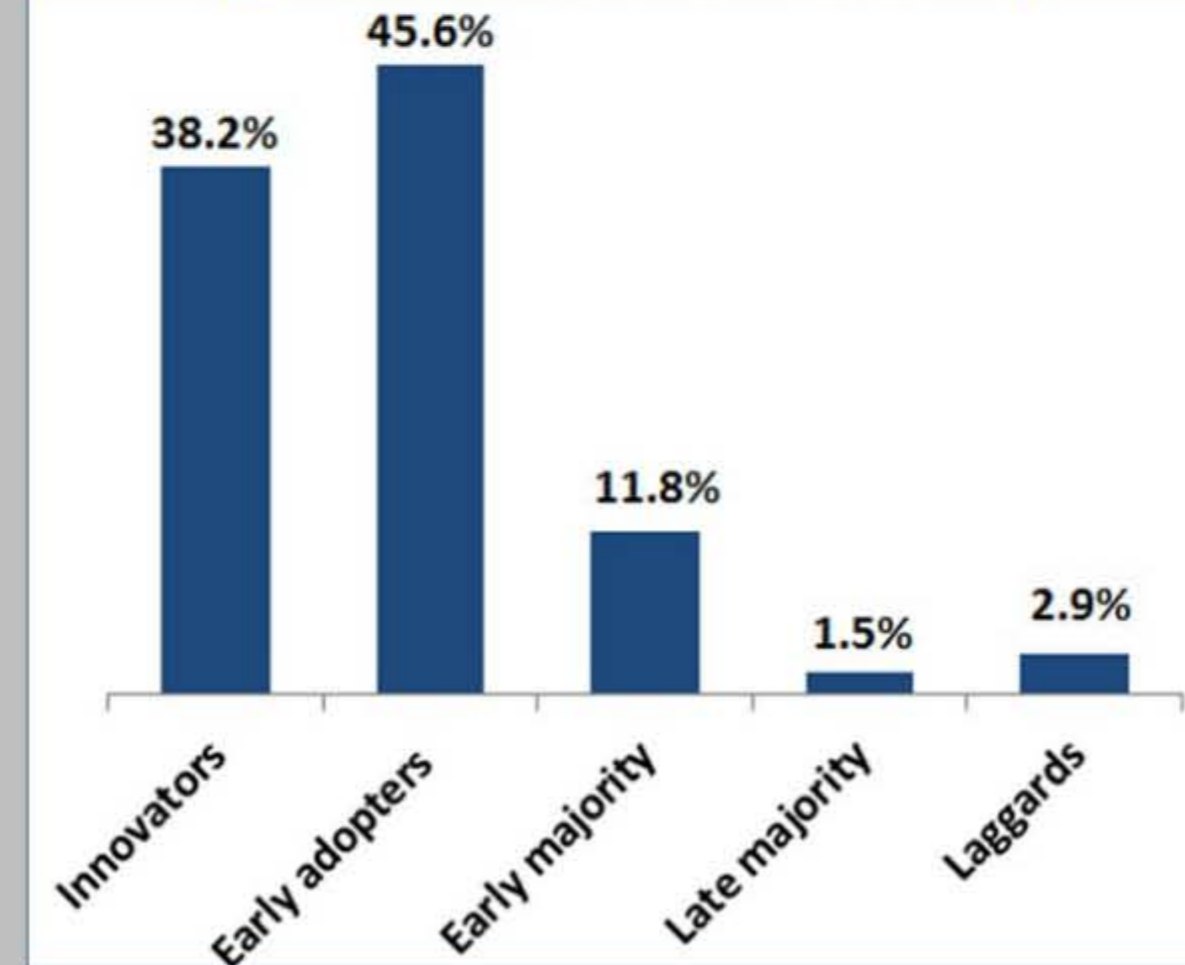
## Size of workforce



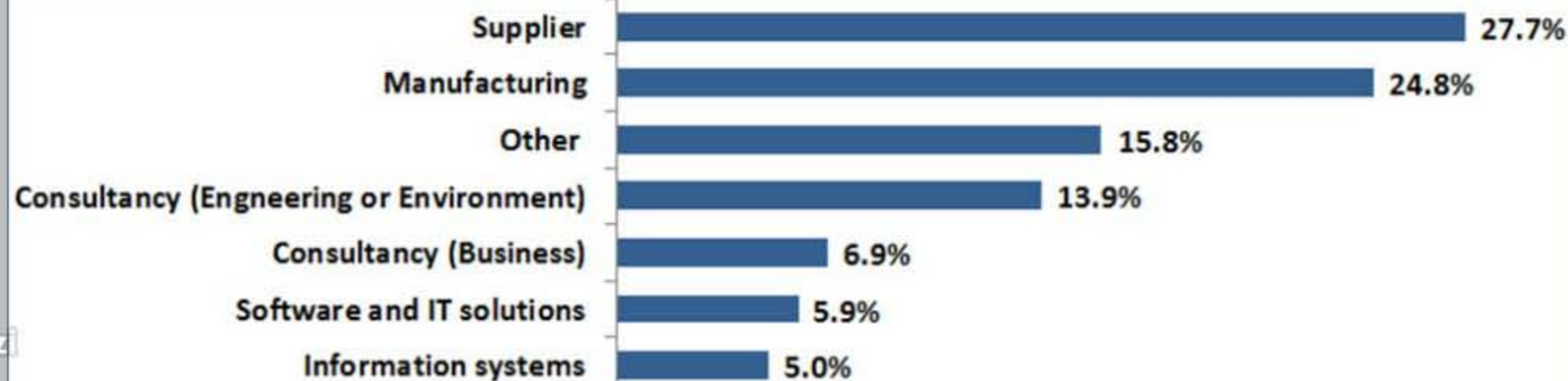
## Years of activity in the rail industry (organisation)



## Diffusion of innovation (self-characterisation)



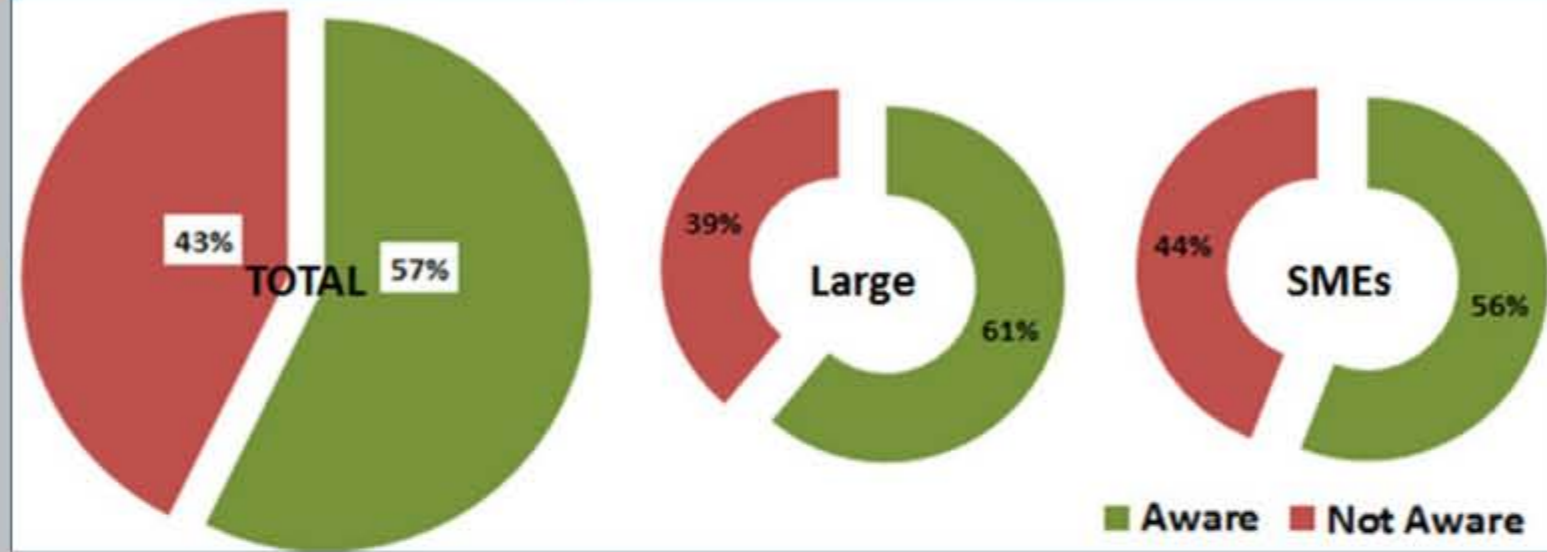
## Field of operation





# BIM awareness

## Are you aware of BIM?

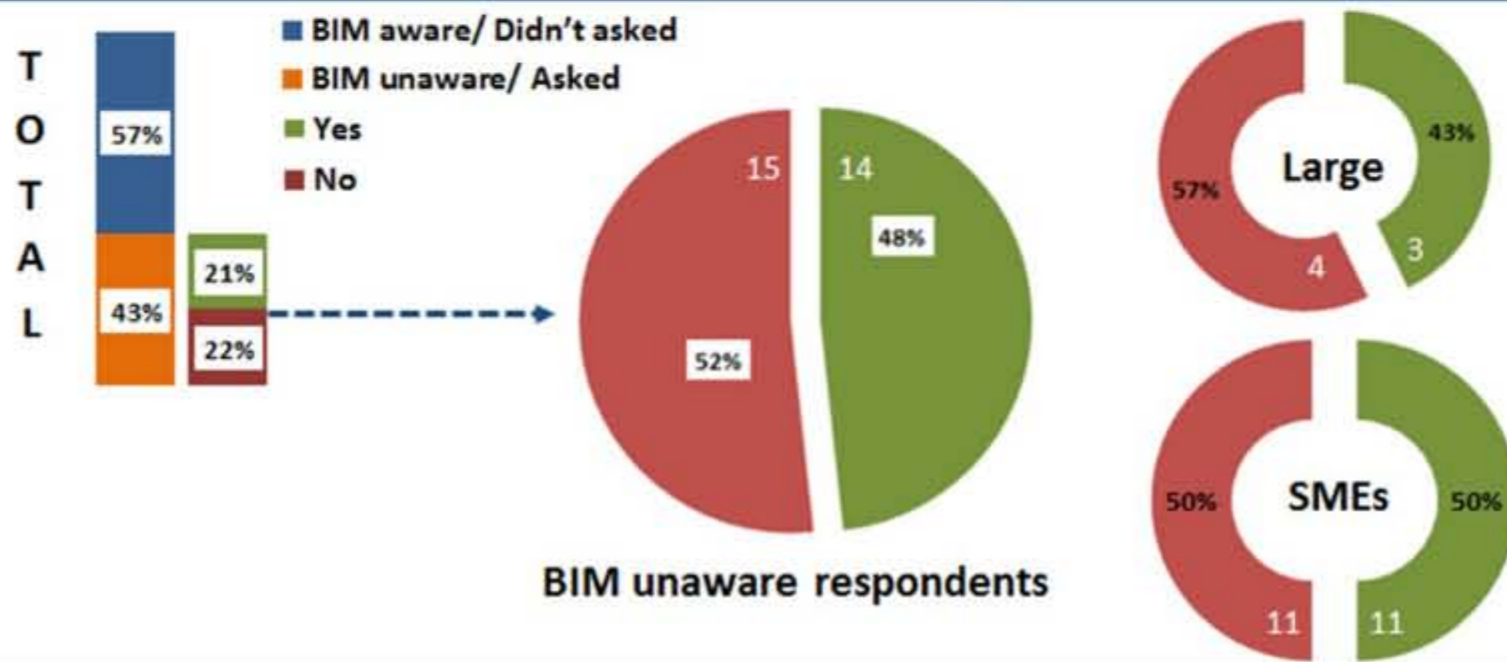


- Almost three fifths (57%) of the participants are aware of BIM.
- The awareness of the respondents can be characterised as sufficient, because of the current conditions of BIM use in the rail industry.

# BIM potentials

## Do you believe that BIM could be beneficial for the company?\*

\*answers among the participants who are NOT aware of BIM  
43% of the total sample



Note: The BIM definition and further information were provided before the question .

Almost the half of the BIM unaware respondents support that: 'BIM could be beneficial for my company'.

A	51%
L	35

Part	
T	29%
O	20
T	57%
A	39
L	71%
L	49

Total (20)
Large (8)
SMEs (12)
Level 1: BIM only
Level 2: BIM for d stakeholders proceed
Level 3: All the pr same BIM

“ Building “the process project by us information”

# BIM awareness in depth

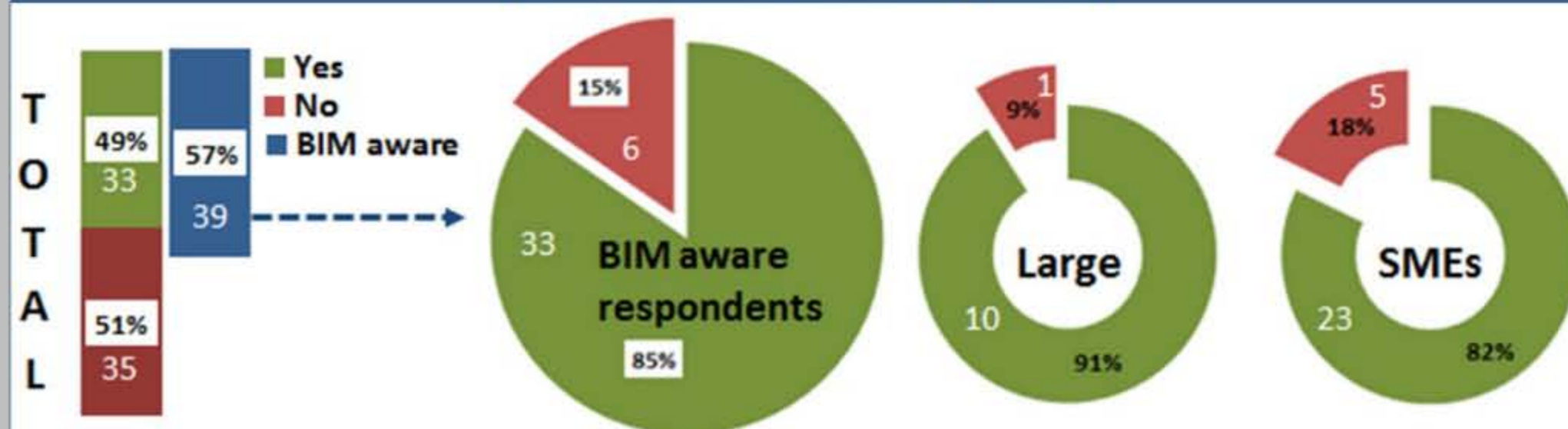
## Definition among the aware respondents (57%)

<b>Construction, digital model-oriented:</b> A way of working and managing information in a team environment, enabling everyone to understand a building by using a digital model.	5.1%
<b>Do not know/ cannot decide</b>	7.7%
<b>Project, 3Dmodel-oriented:</b> A process that involves creating and using an intelligent 3D model to inform and communicate project decisions.	15.4%
<b>Commercial, information sharing model-oriented:</b> A process of business collaboration through shared information models.	33.3%
<b>Project whole lifecycle (asset), digital model-oriented:</b> A process of designing, constructing or operating a building or infrastructure asset by using electronic object-oriented information.	38.5%

BIM means different things to different people.

Encouragingly, the majority defines BIM either as a commercial process based on information sharing, or as an asset management process for the whole lifecycle of a project.

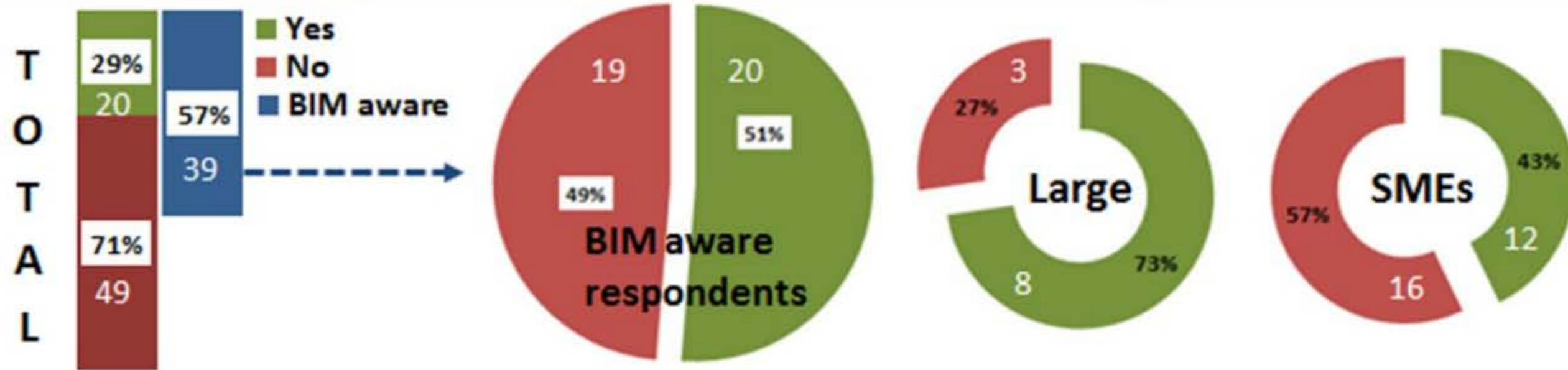
## Awareness of the Governmental target (Use of BIM-Level 2 by 2016)



49% of the respondents (85% of the BIM aware) are aware of the Governmental target.

than 250

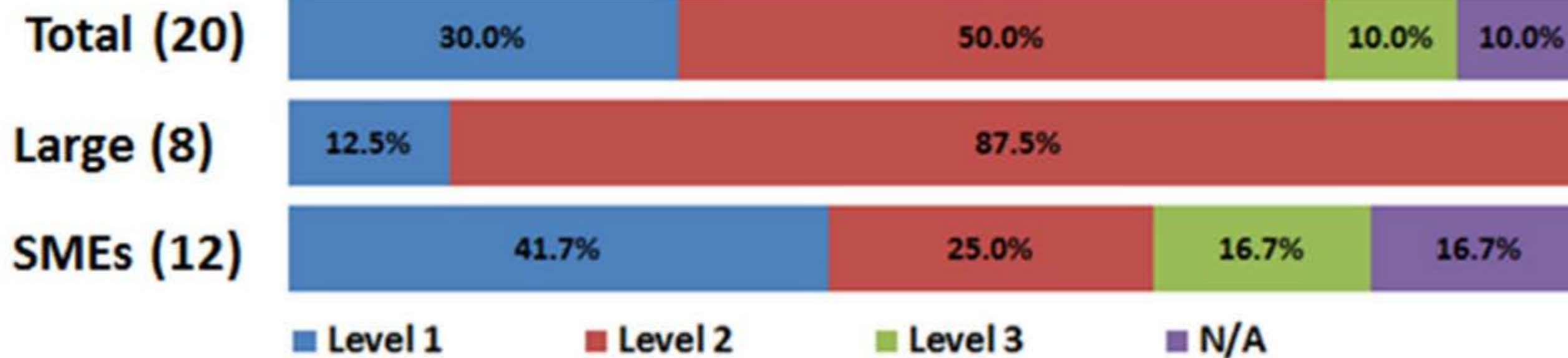
## Participation in projects that had adopted BIM



29% of the respondents (51% of the BIM aware) participated in a BIM project.

## Average level of use

among the participants in BIM projects (29%)



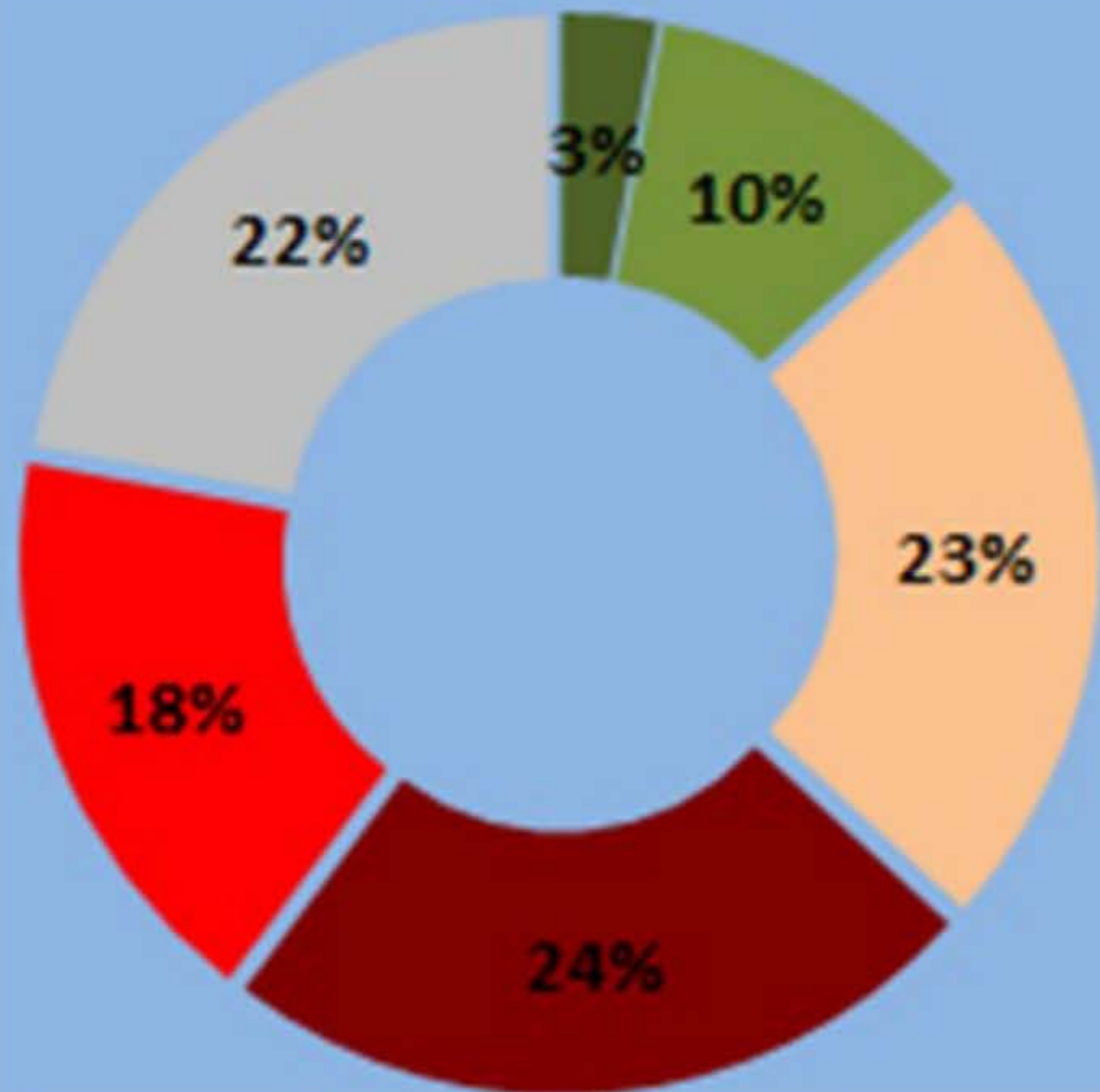
**Level 1:** BIM only for 3D design by the consultants.

**Level 2:** BIM for design purposes; a collaborative approach was followed by the stakeholders and the information was shared among the participants in order to proceed with a federated BIM model.

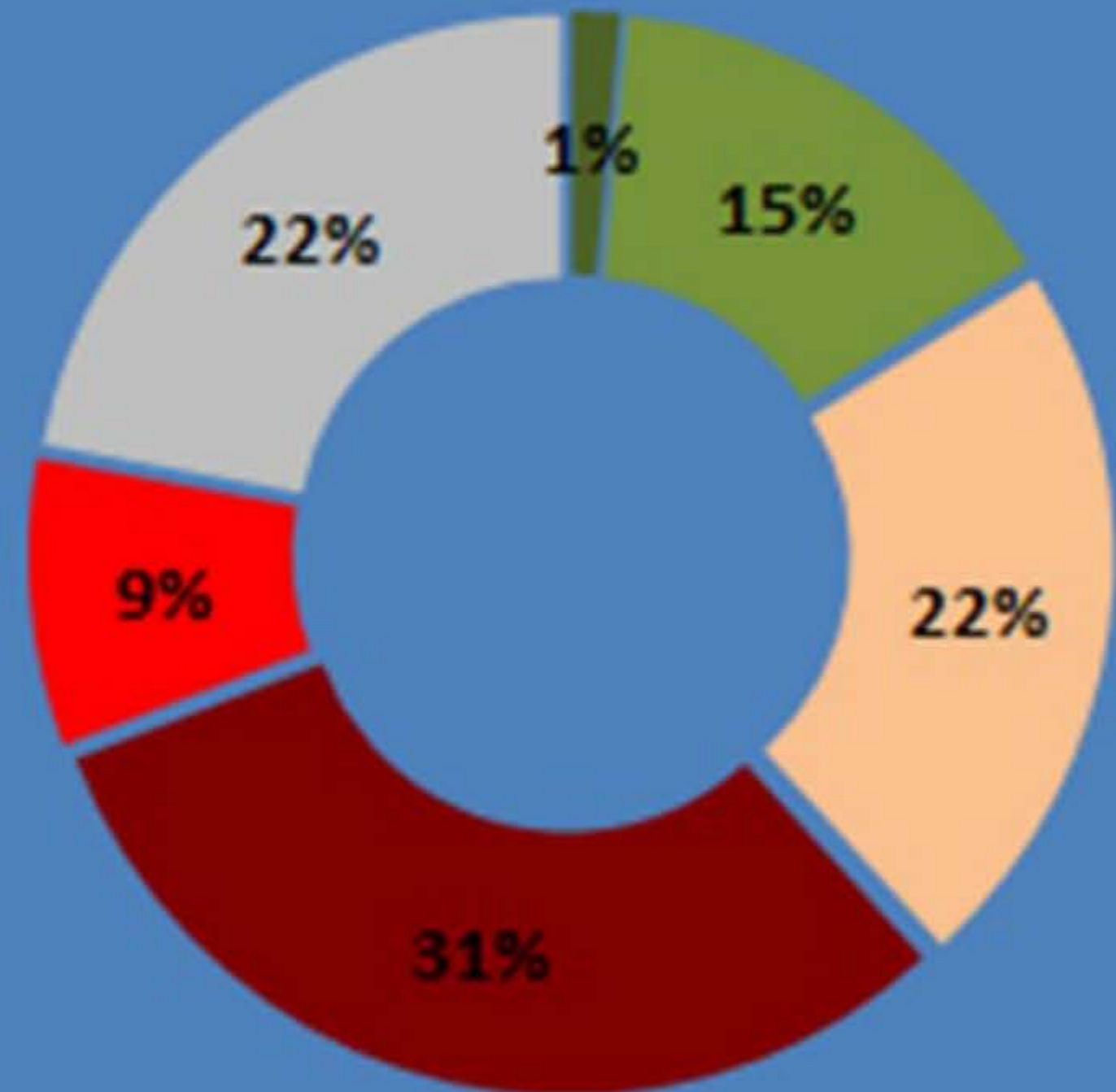
**Level 3:** All the project parties were able to access and modify the information within the same BIM model.

The BIM projects' participants are at an adequate level regarding the governmental strategy (use of BIM-Level 2), especially those from large firms

## BIM is a design tool only



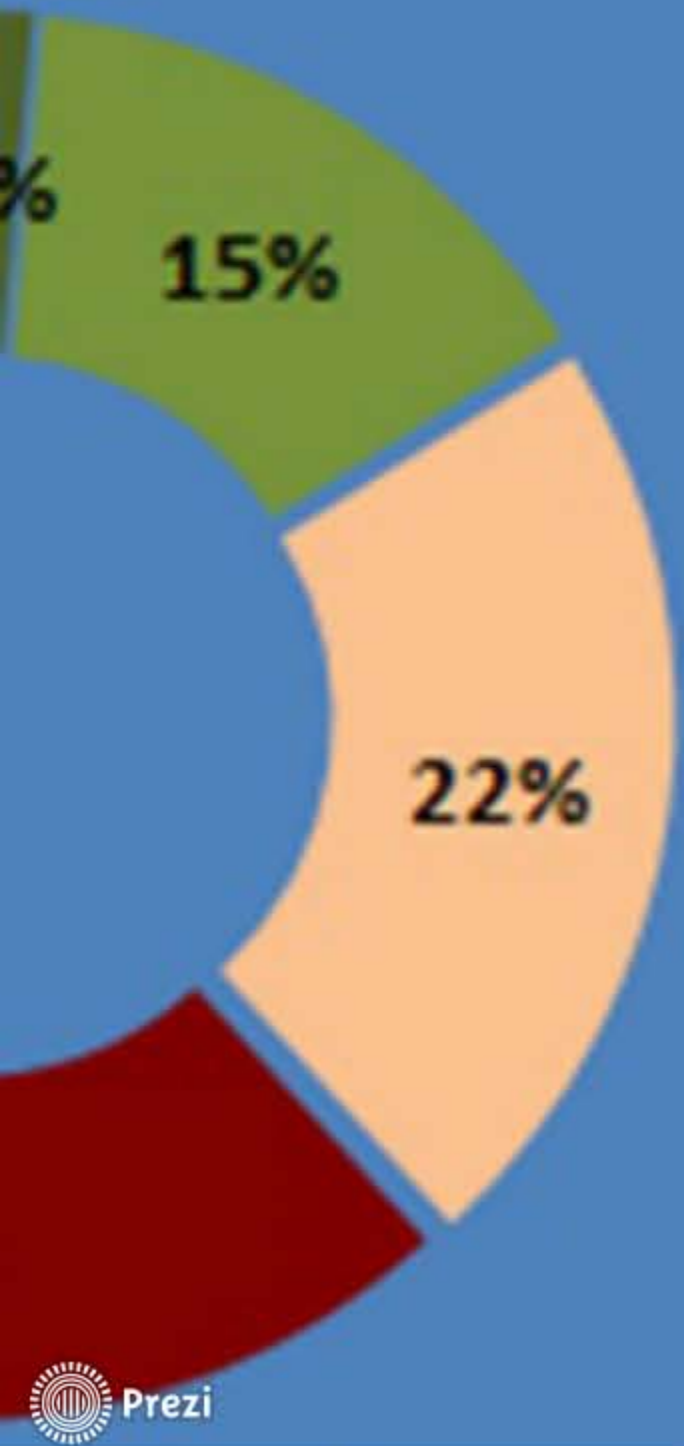
## BIM is only useful in complex projects



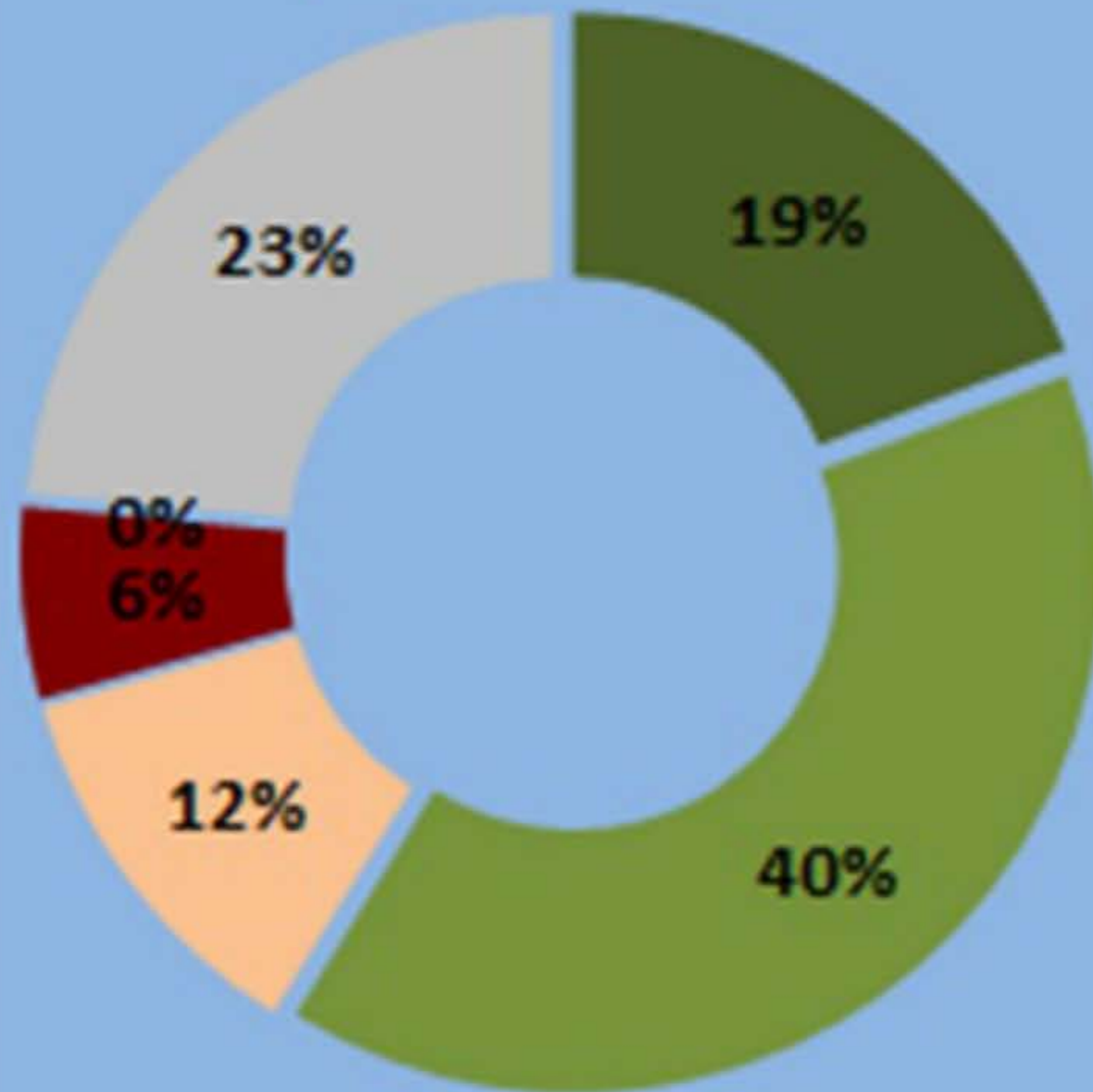
Strongly Agree Agree Neither agree or disagree Disagree Strongly disagree Don't know/ No opinion

Strongly

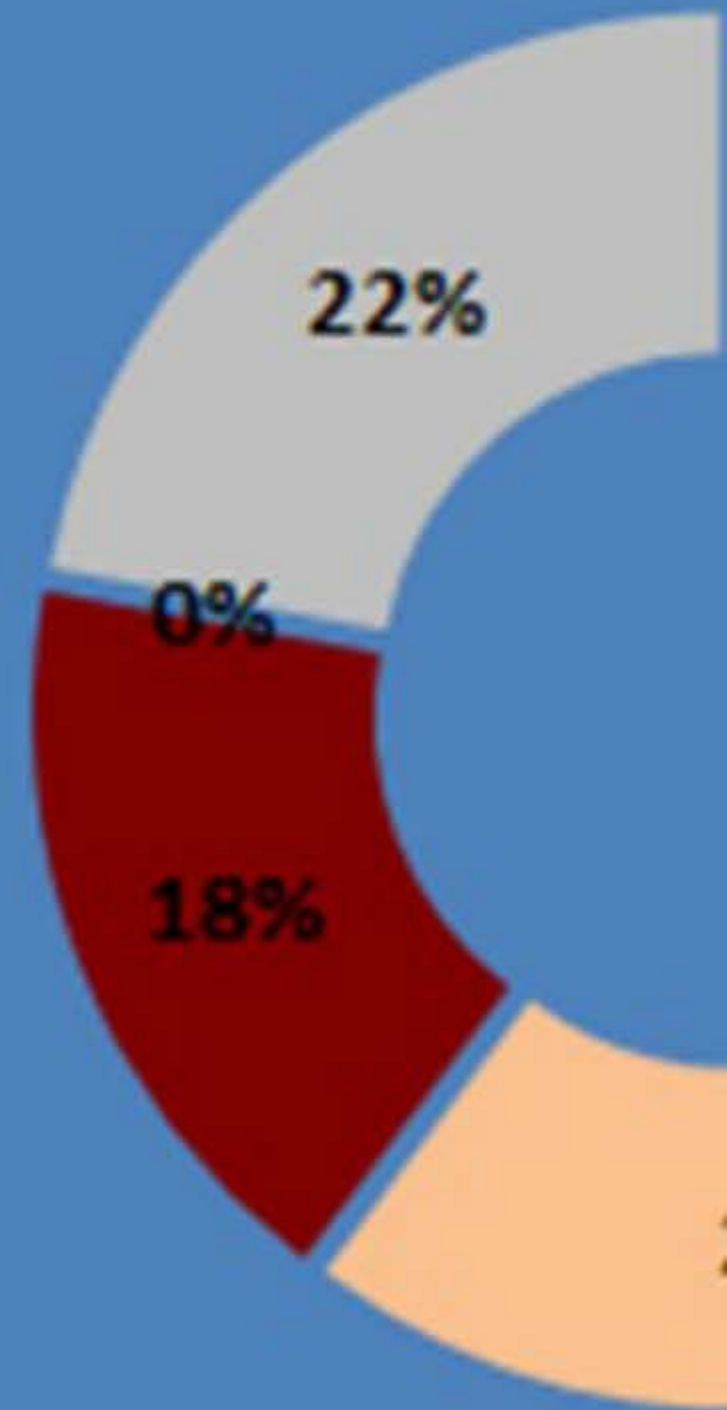
# ... useful in projects



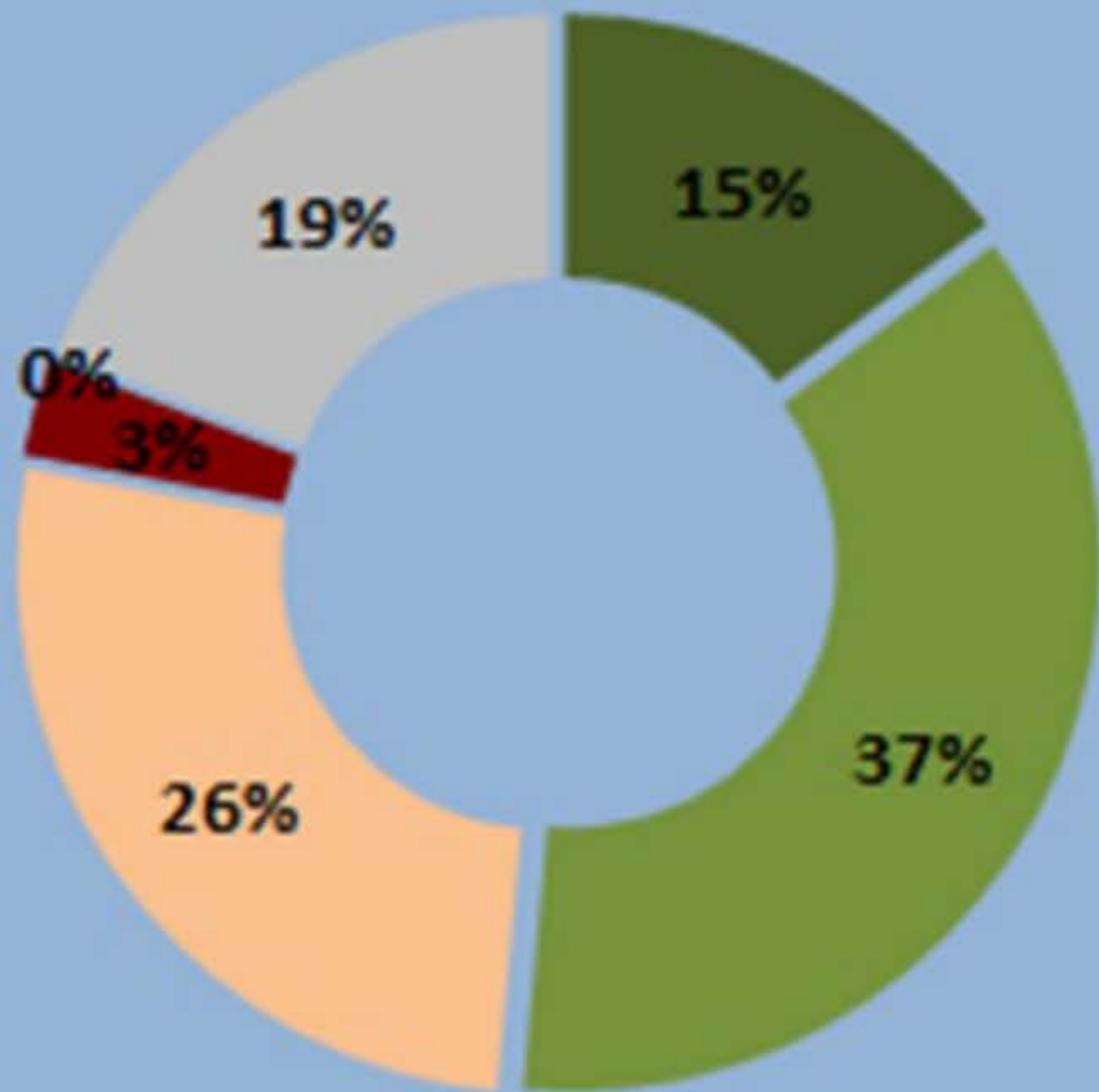
# BIM is a process change rather than a software purchase



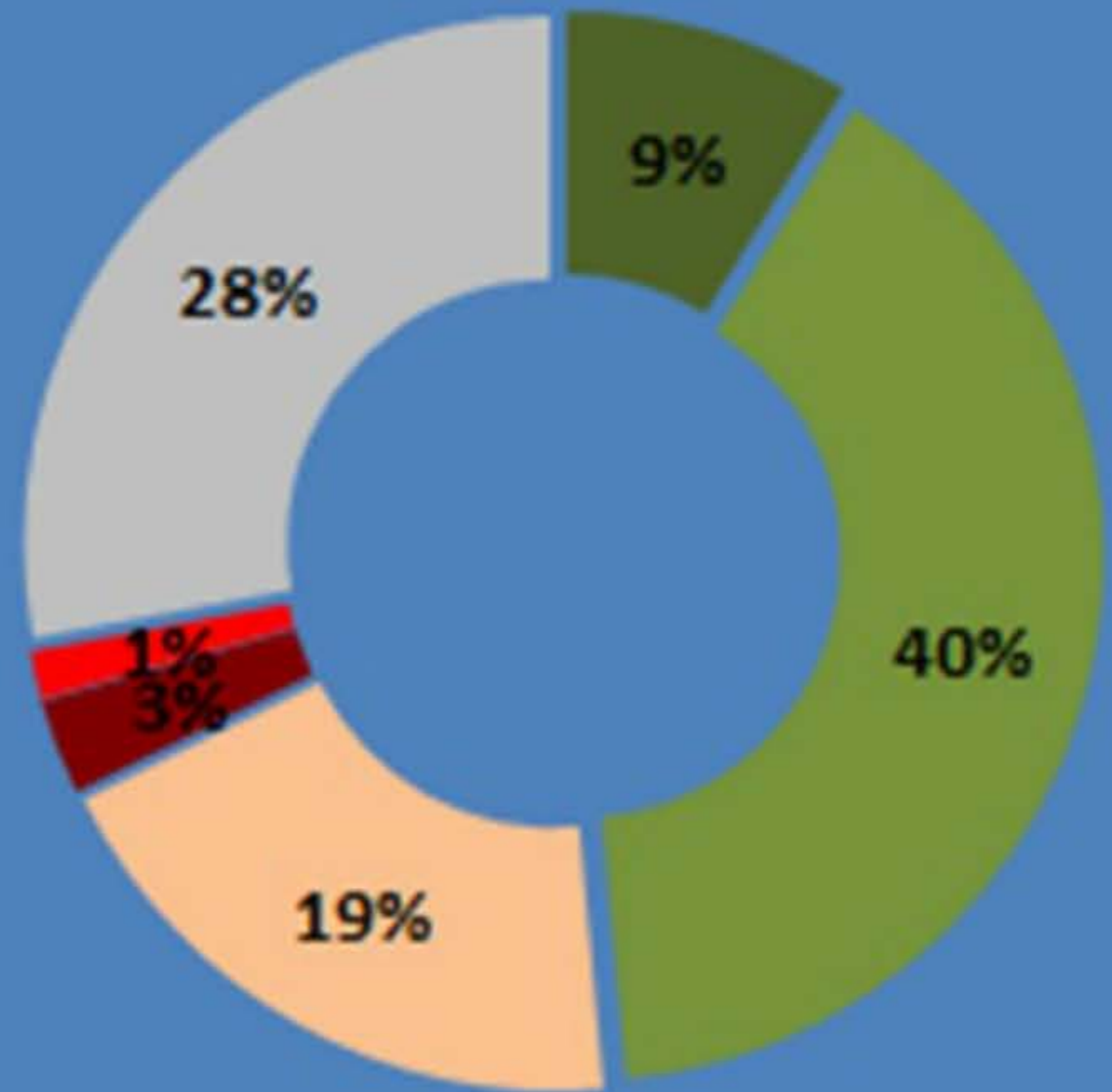
# BIM requires of technology



## BIM adoption will be beneficial for the rail industry

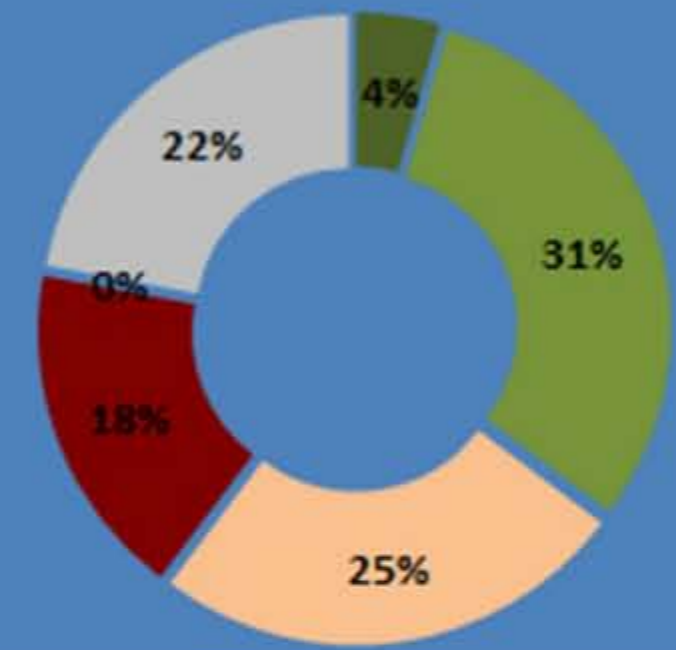


## Procurement strategy is crucial for effectiveness in BIM

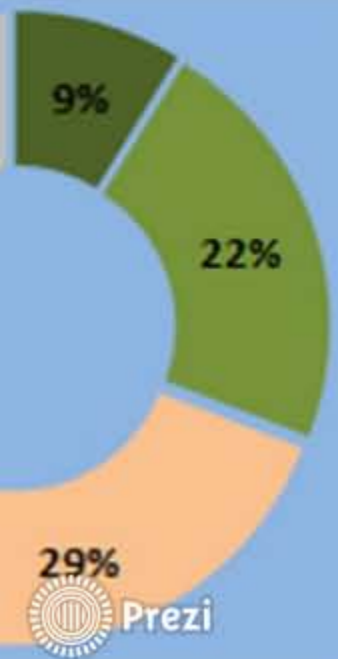


■ Strongly Agree ■ Agree ■ Neither agree or disagree ■ Disagree ■ Strongly disagree ■ Don't know/ No opinion

BIM requires a high level of technological skills

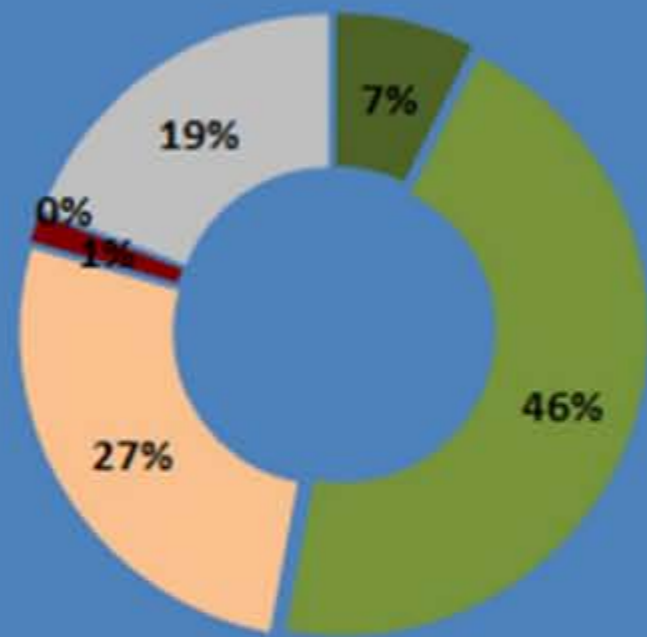


Key factor for economic growth

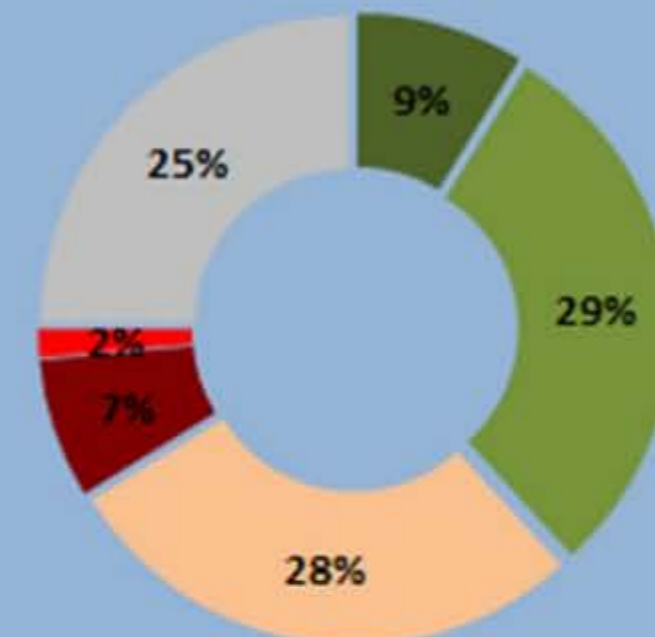


## 'Micro-environment'

BIM can be a useful tool for SMEs

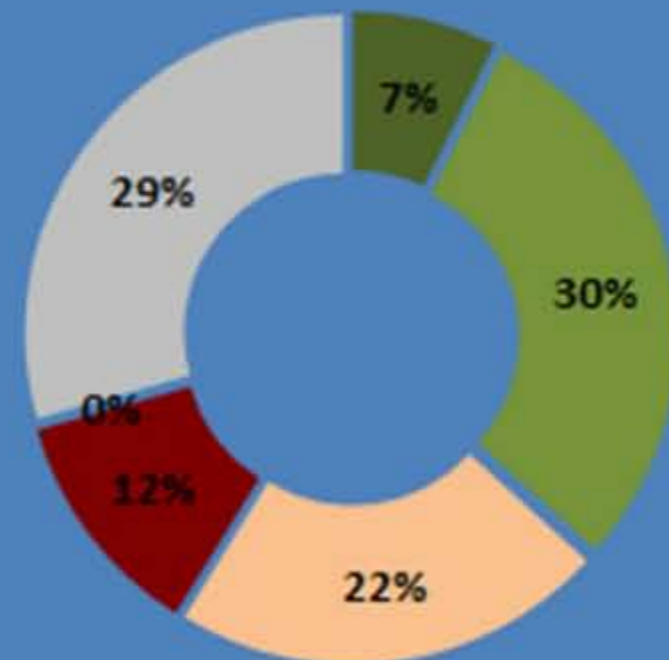


BIM adoption will be beneficial for my company



Legend: Strongly Agree (Dark Green), Agree (Light Green), Neither agree or disagree (Orange), Disagree (Dark Red), Strongly disagree (Light Red), Don't know/ No opinion (Grey)

My company is able to adopt BIM



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whi...

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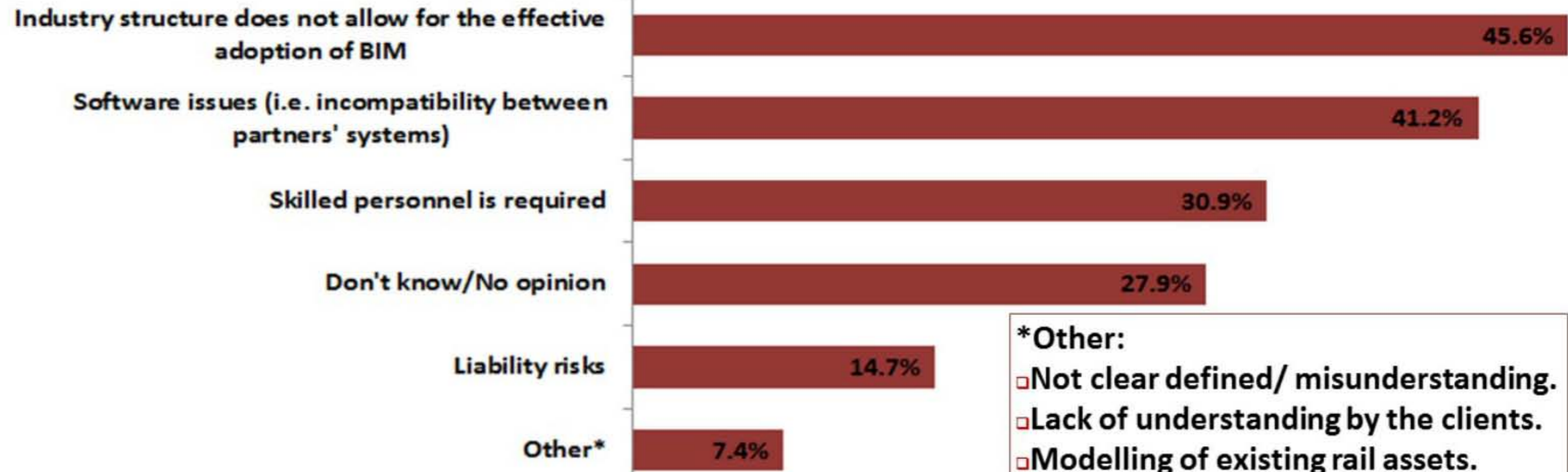
"Pr...

# BIM SWOT

## Major Strengths



## Major Weaknesses



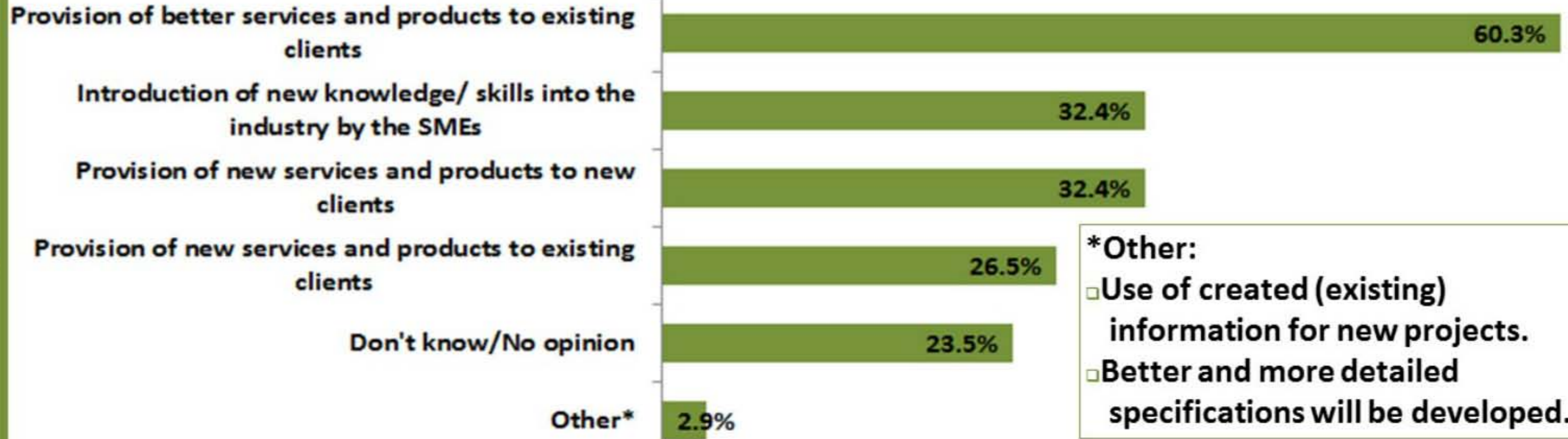


Other\*

7.4%

□ Modelling of existing rail assets.

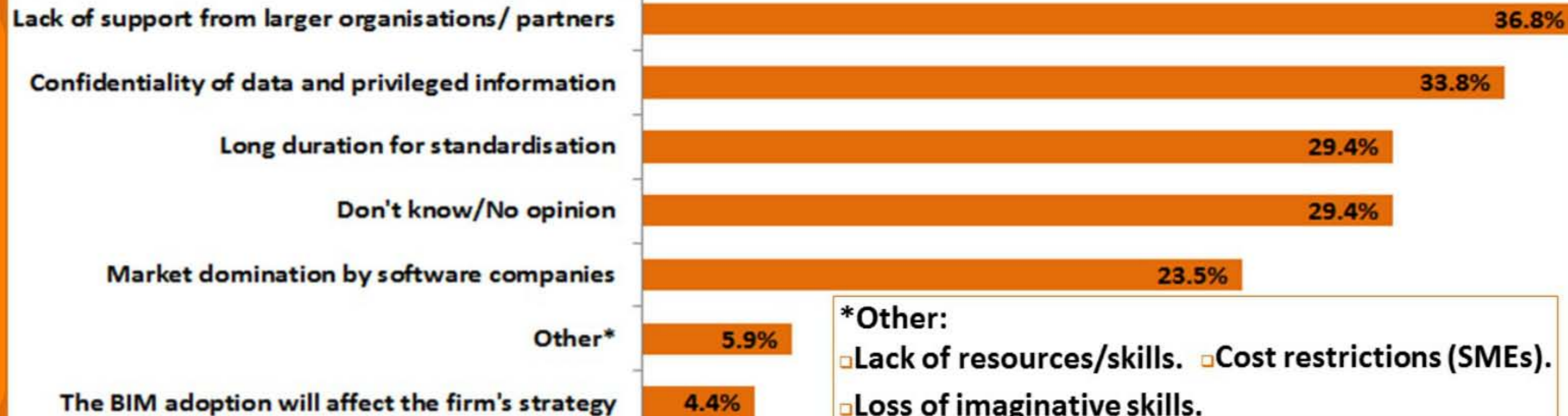
# Major Opportunities



**\*Other:**

- Use of created (existing) information for new projects.
- Better and more detailed specifications will be developed.

# Major Threats

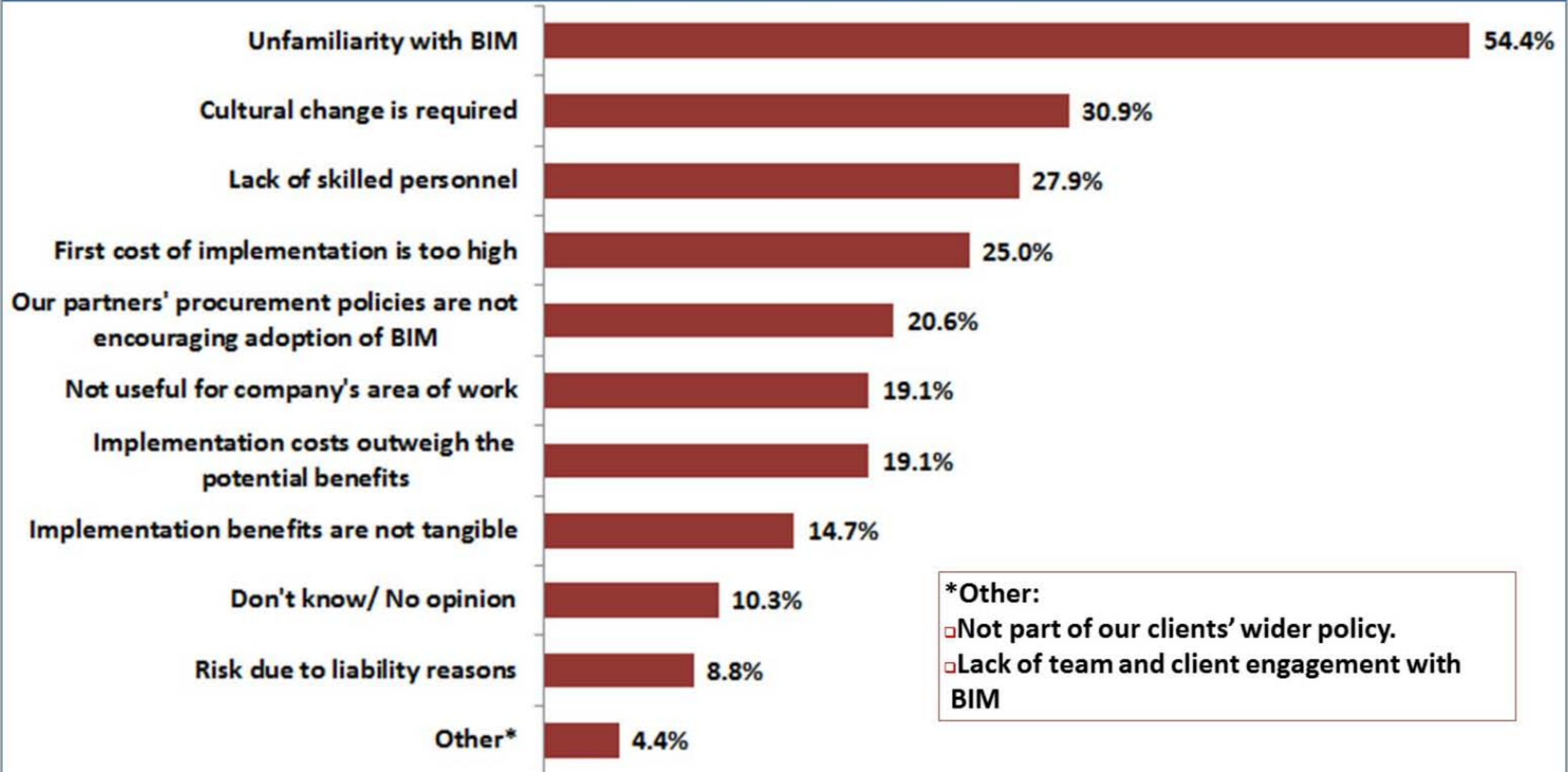


**\*Other:**

- Lack of resources/skills.
- Cost restrictions (SMEs).
- Loss of imaginative skills.

# BIM barriers

In your opinion which of the following are the main barriers for the BIM adoption by your company?



## Ways to overcome the barriers

“Development of sharing culture”

“Clients should give direction of which platform to choose”

“Improved education from the industry ”

“Procurement shift”

“Standardisation”

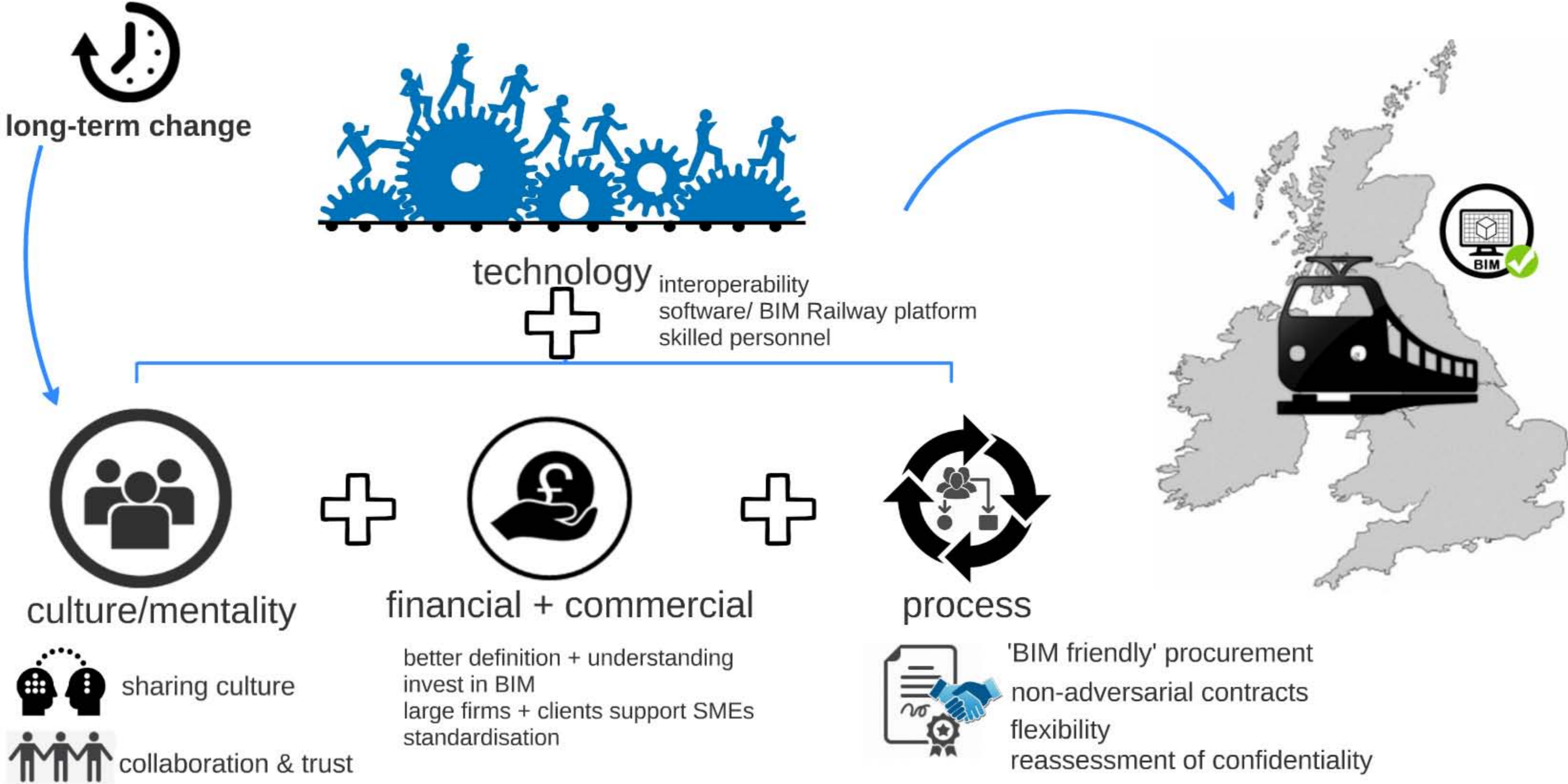
“ Better understanding of benefits (clients & large firms)”

“The end users need to be aware of the benefits of a supplier to become almost a consultative partner”

“A rail industry wide leadership forum is required”



# Conclusion





# Recommendations

- **Further investigation of the firms' innovative/BIM capabilities**
- **Comparative study (BIM in Railway vs BIM in AEC)**
- **Standardisation and regulations + clearer definition of BIM (Asset management + collaboration)**
- **Development of a BIM strategy for the industry - achievable & measurable targets**
- **Development of a collaborative 'BIM friendly' culture**
- **Creation of a multi-professional and cross-sectoral BIM panel**
- **Protection - Hazard of domination by software companies**  
development of a common BIM railway platform widely available at low cost  
*(BIM Task Group - supporting BIM software (COBie) is available for free)*
- **'Crossrail Academy' paradigm**



## further opportunities

- **New business area - SMEs opportunity**  
creation and management of information models for the existing UK railway assets
- **BIM for Asset Management**  
information for the end-users (citizens, TOCs, FOCs), the network owner (NR) and the suppliers.
- **'Smart'/ Digital UK Railway**  
Smart City concept, Digital Built Britain



Thank you!!