

A Trainee Guide to Understanding Mentorship and the Mentorship Team

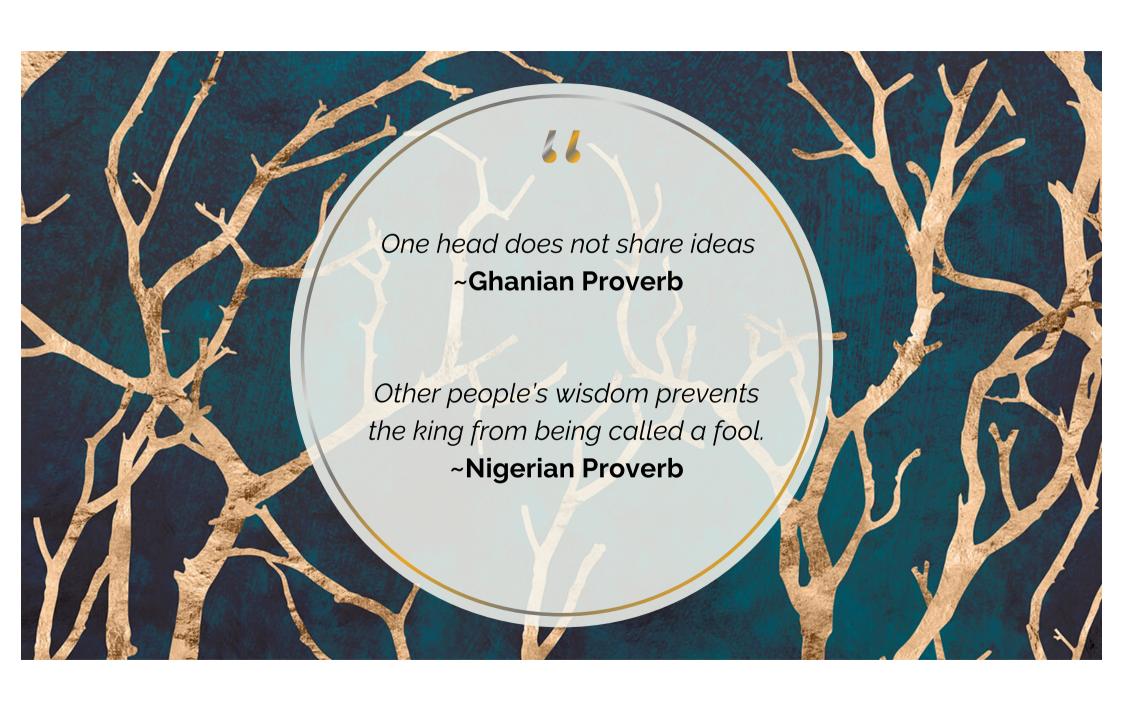
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- Much of my learning in this area is from courses attended, non-technical skills for surgery work, and experience



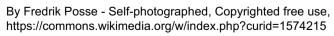


Outline

- Concepts
 - Mentorship, Mentorship Assumptions and Role Examples
 - Coaching
 - Sponsorship
- Benefits
- Variations
- Mentoring responsibilities
- Finding a Mentor
- Managing Mentorship Meetings
- Potential Problem Areas and Challenges
- Exiting a Failed (or Failing) Mentor-Mentee Relationship
- Mentorship Teams
- Tips

Concepts: Mentor



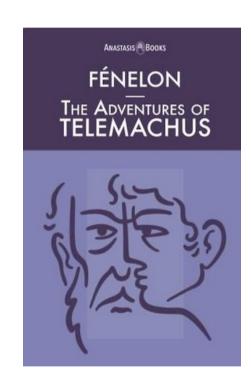




https://www.evidencebasedmentoring.org/who-was-mentor-a-stunning-revelation-with-important-lessons/

Concepts: Mentor

- Mentor: Gk "wise, trusted guide", "adviser"; rootmen-, meaning "to think".
- Fénelon- Les Aventures de Télémaque (1699)
- A person with <u>greater knowledge</u> and/or <u>experience</u>
- An <u>active partner in an on-going relationship</u> who <u>helps a learner maximize his or her potential</u> and <u>reach personal and professional goals</u>
 - Informally or formally helps you navigate your career providing guidance
 - Mentee drives the relationship
 - Helps you determine career paths and meet specific career goals



Concepts: Mentor

- A mentor is an individual with expertise who can help develop the career of a mentee.
- Guides, trains, advises, and promotes the career development of the mentee.
- A mentor is an experienced guide, trustworthy advisor, a personal champion, a constructive critic, a motivator, a listener.
- A mentor wants the protégé to succeed!



Concepts: Mentorship

Mentorship Assumptions

- social relationship
- reciprocal
- mutually beneficial
- strategic purpose

Role Examples

- Offers career guidance and advice
- Helps mentee to take the right steps in your research
- Helps mentee build your clinical program/confidence
- Helps mentee to understand the culture of the institution where you work
- Helps mentee navigate the treacherous waters of organizational/academic life
- Annoying cheerleader
- Devil's advocate and "truth-sayer"

Concepts: Mentorship

- What a mentor IS NOT
- A mentor does not necessarily supervise you
- A mentor does not necessarily tell you what to do
- A mentor does not necessarily instruct you on how to do it
- A mentor does not own you, or have the right to abuse you

Mentorship is <u>partnership</u>

Coaching Concept:

- Coach:
 - Provides guidance for your development often focused on "people skills" (active listening)
- You and the coach drive the relationship
- Provide feedback outside a formal performance evaluation process







Sponsor Concept:

- Sponsor
- uses influence to help you obtain opportunities
 - –uses strong influence to help you obtain high-visibility assignments, promotions
 - Sponsor drives the relationship
 - Advocate for your advancement and champion your work and potential with other senior leaders

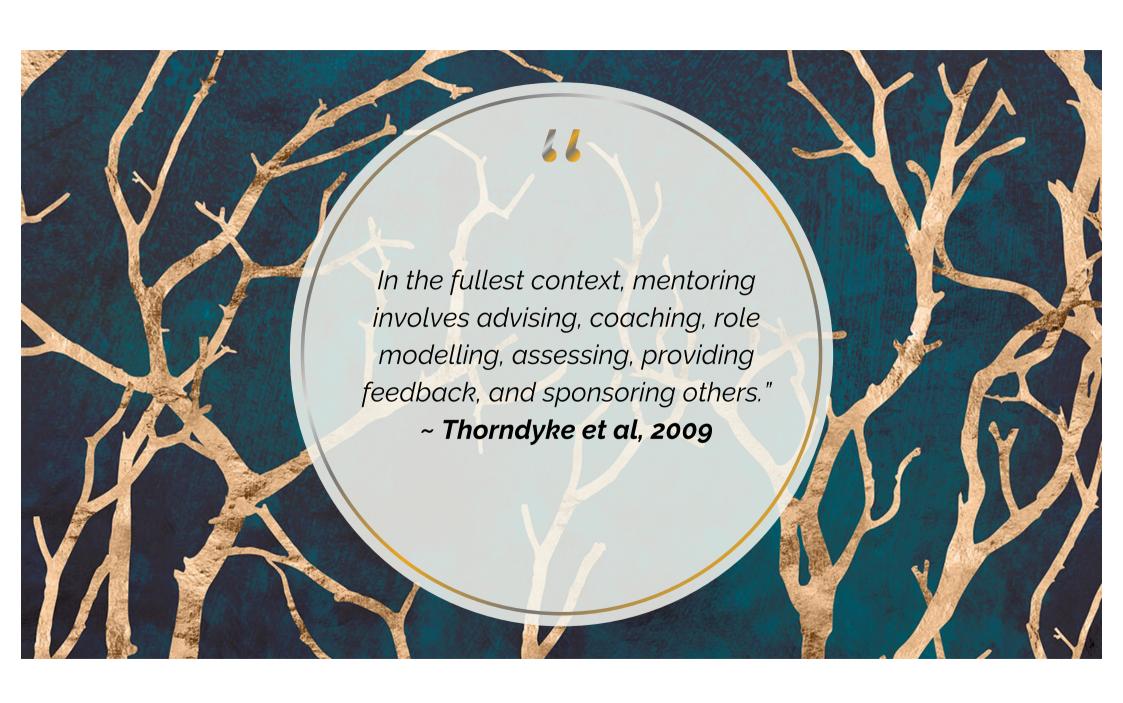


Sponsor Concept:

- Is in a position of power to open doors
- Believes in you and knows that you will deliver
- You have proved exceptional value to them through your results



https://www.obamalibrary.gov/galleries/president-barack-obama#51



Why should you have a mentor?

- The most important factor in the success of your career
- Improves working relationships
- Increases job satisfaction



Why should you have a mentor/mentee?

- Mentor
- Career advancement
- Psycho-socio-emotional satisfaction of adequate succession
- Learning innovation, technology, new developments, navigation of the next generation from the mentee

Mentee

- Career progression
- Salary/Financial
- Organizational identification
- Professional identification

OMB Number 0925-0001 and 0925-0002 (Rev. 05/2022 Approved Through 9/30/2024)

Complete List of Tables

Table 2 Participating Faculty Members

Table 3 Institutional Research Training Grant and Related Support Available to Participating Faculty Members

Table 4 Research Support of Participating Faculty Members

Table 5 Publications of Those in Training: International Trainees

Table 8 Program Outcomes: International Trainees

Concepts: Variations in Mentoring Relationships

- John Rombeau
 - Reverse academic mentoring pyramid.
 - With this approach, the most experienced surgeons are mentors to those individuals who are just beginning their surgical career.
 - Mosaic mentoring
 - Mentors fill different roles, such as resident mentors, administrative/business mentors, clinical specialist mentors, research mentors, and so on, based on their specific interests and abilities
 - Technology innovations/simulation based
 - Scrub- sink and operating room style
- Thorndyke et al, 2009
 - Functional mentoring???

Mentor and Mentee Responsibilities

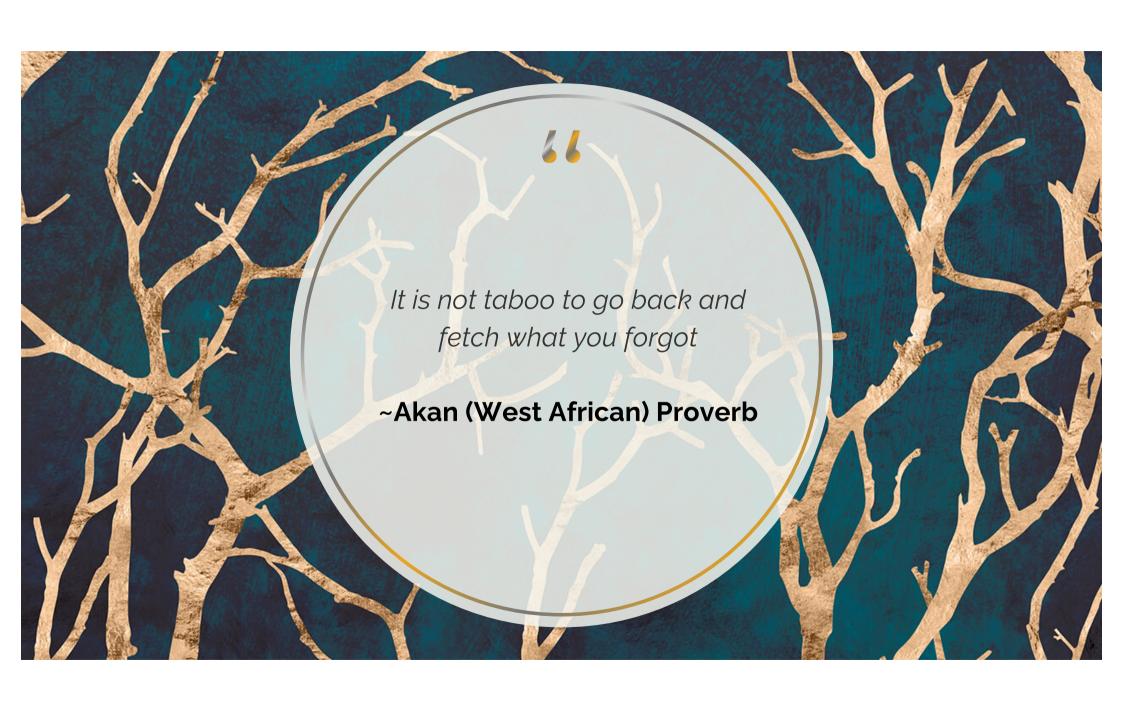
- Foster Confidentiality
- Recap, Recap, Update
- Cultivate a Teacher and Pupil Relationship
- Be Laser-Focused and Create Structure
- Accomplish Goals
- Build Trust Through Engagement
- Challenge Each Other With Open-Ended and Curious Questions
- Facilitate Learning Opportunities
- Provide Feedback Going Both Ways
- Follow-through and Avoid Generic Tips
- Share Core Values

Elmore, et al. (2022) 11 Roles and Responsibilities for You to Build a Better Mentor and Mentee Relationship; June 30, 2022

Finding a Mentor:

Does the mentee seek a mentor, or does the mentor seek a mentee?

- Short answer
 - It depends
- Both ways
- Stage in both careers, characteristics, green light, proclivities, "click"
- Long answer
- The mentee is primarily responsible
- Progression and growth
- More options for the mentor



- Step1
 - Define your needs
- Global life or career advice?
- What are you trying to achieve (career/ academic)?
- Specific project expertise?
- List skills

https://www.umassmed.edu/ofa/development/mentori/findmentor/

Office of Faculty Affairs

Mentoring Checklist

Name:

Department:

This checklist will help you assess the areas where you are currently receiving mentoring and the areas where you may need mentoring.

Review the areas listed below and mark the appropriate column. Then review the areas where you have checked "Need Mentoring" and mark the most important area.

Learning new skills, knowledge or behaviors	Not Relevant	Have Mentoring	Need Mentoring
Research skills			
Clinical skills			
Educational skills			
Writing a grant			
Writing a paper			
Giving a presentation			
Other:			
Advancing an academic or professional careers	Not Relevant	Have Mentoring	Need Mentoring
General career guidance: focusing your efforts			
Seeking a promotion			
Getting tenure			
Developing scholarship			
Developing/enhancing your professional identity			
Identifying resources			
Networking			
Other:			
Personal and professional situations	Not Relevant	Have Mentoring	Need Mentoring
Interpersonal communication			
Leadership responsibilities			
Managing people			
Negotiation			
Resolving conflicts			
Work-life integration			
Other:			

- Step2
 Identify Your Mentor
- Personal Networks
 - Talk with division chiefs, department chairs, colleagues
 - Don't be afraid to ask a senior, experienced faculty members
 - Look for the best fit for you
- Online Resources
 - **Institution Faculty Profiles**
 - PubMed:

https://www.umassmed.edu/ofa/development/mentoring/find mentor/

Name: Description of Yo	·					
Description of Yo	·	oartmen	t:			
	our Project:		Department:			
Maior tasks or a	ctivities associated with the p	roiect (e	e.g., writing a grant, collecting preliminary da			
setting up a data						
1.						
2.						
3.						
1. 2. 3.						
I'd prefer a ment	tor who is					
i u preier a mem	in my department		outside my department			
	same gender as me		different gender			
	same race/ethnicity as me		different race/ethnicity \square			
Names (Departm	nents) of Possible Mentors:					
1.						
2.						

- Identify Your Mentor (ideal)

- Available?
 - How many mentees they have
 - How much time they can spare
- Attentive Listener?
- Affirming?
- Good communicator?
- Willing?
- Advocate?
- Selfless?



 "Mentorship is a brain to pick, an ear to listen and a push in the right direction" ~John Crosby HAND (2012) 7:30-36 DOI 10.1007/s11552-011-9379-8

REVIEW ARTICLES OF TOPICS

Mentorship in surgical training: a systematic review

Pouva Entezami · Lauren E. Franzblau Kevin C. Chung

Published online: 29 November 2011 C American Association for Hand Surgery 2011

Abstract

Springer

Objective This review systematically examines the literature regarding mentor-mentee relationships in surgery.

Background The usefulness of mentorship in surgical training has been expressed in many articles. However, to date, there has been no systematic review on mentoring surgical trainees. This surgical environment is different from other areas of medicine and requires young surgeons to learn skills not readily available from textbooks. Instead, mentors are a valuable mode of transferring this knowledge to the next generation of surgeons. Thus, mentorship is a worthy area of research and attention.

Methods We identified all articles discussing mentorship in surgery between January 1985 and August 2010 using PubMed and ISI Web of Knowledge, Predetermined exclusion and inclusion criteria were used to screen articles by title, abstract, and full text in sequence. We extracted the relevant data, and then analyzed the prevalence of major surgical mentoring themes in the literature

Results Of the 1,091 unique articles found during our original literature search, 38 were selected for review. The majority (68%) were commentary/editorial articles. The most discussed themes include the desirable qualities of a surgical mentor, the structure of mentor-mentee relationships, and advice for overcoming barriers to mentoring. Much less discussed themes include the desirable traits in a mentee and the appreciation of generational and cultural differences in mentorship.

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Conclusions Several barriers to effective surgical mentoring were identified, such as time constraints and a lack of female mentors. By focusing on the positive traits found in this review, for example, developing formal programs to alleviate time constraints, these barriers can be overcome and effective mentor-mentee relationships can be built. Many articles draw attention to the dying art of mentorship in surgical training programs, and currently, the literature on mentorship in surgery is somewhat scarce. These concerns should serve as motivation to revive mentorship in surgery education and to expand the literature regarding underexplored themes and overcoming the current barriers. Although mentorship may not always take on a structured form, it should not be treated casually because proper mentorship is the foundation for training quality surgeons

Keywords Mentorship · Surgery · Systematic review

Contemporary surgery training programs rely heavily on mentors to produce well-trained surgeons. In addition to imparting the techniques of clinical care, mentors are responsible for instructing trainees in the "vital aspects of compassion, communication, professionalism, and patient care ethics" [19]. However, as Rohrich noted in his commentary on mentoring in medicine, he is "fearful that mentoring is becoming a lost art in medicine and plastic surgery" [34]-a concern shared by many educators in all surgical specialties. Therefore, it is imperative to systematically assess the available articles regarding surgical mentorship in order to identify important themes of mentorship and to distill from the literature the essential components of surgical mentorship to advance surgical training.

What should you look out for in a mentor?

- 36 articles: 68% commentaries
- **Essential properties**
 - Professional role model 58%
 - Staying involved (time and effort) 48%
 - Compassionate/kind/supportive 39%
 - Critic/evaluator/assessor 32%
 - Leader in the field 29%
- Entezami et al, 2012

What should you look out for in a mentor?

- Choose someone you like and respect
- Someone who is knowledgeable in your area of interest
- Someone who shares your values and ethics
- Someone who has TIME
- Carlos A. Pellegrini (ACS)- look for Professionalism, Excellence, Innovation, Introspection, and Inclusion.



What should you look out for in a mentor?

- Do you respect them and their career path?
- Do you have similar values/ethics?
- Do they excel in an area that you need help with?
- Do they have any secondary/competing interests?
- Can they commit the time that you need?



- Step3
 - Start a relationship
- Brief introductory email
- Be specific about request
- Name mutual colleagues or interests
- Prepare for your first (virtual or in-person) meeting
- Convince your potential mentor to help you
- Assess whether he/she will provide guidance needed and if you are comfortable
- Agree to establish a mentoring relationship

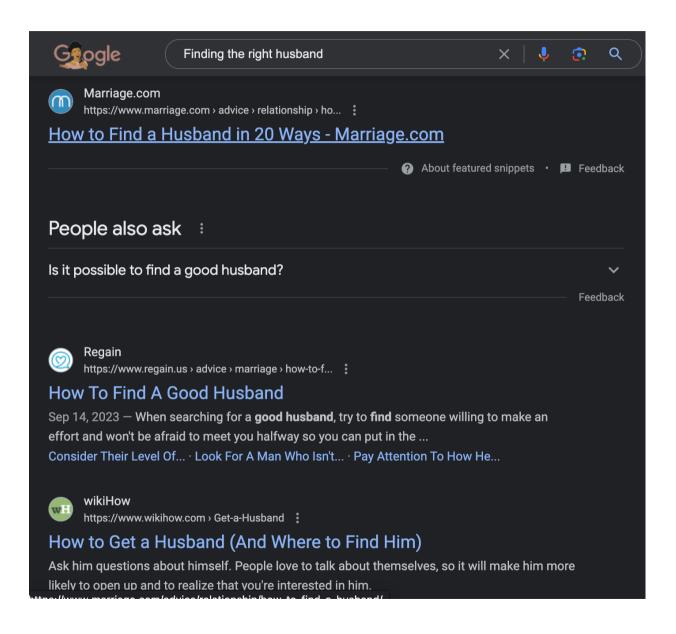


- Step 4
 - If your potential mentor agrees
- Schedule meeting
- Define an agenda (your responsibility)
- Prepare for first (virtual or in-person) meeting
- Convince potential mentor
- Assess whether he/she will provide guidance needed and <u>if you are</u> <u>comfortable</u>
- Agree to establish mentoring relationship

Securing the commitments of and commitment to a mentor





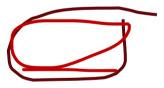


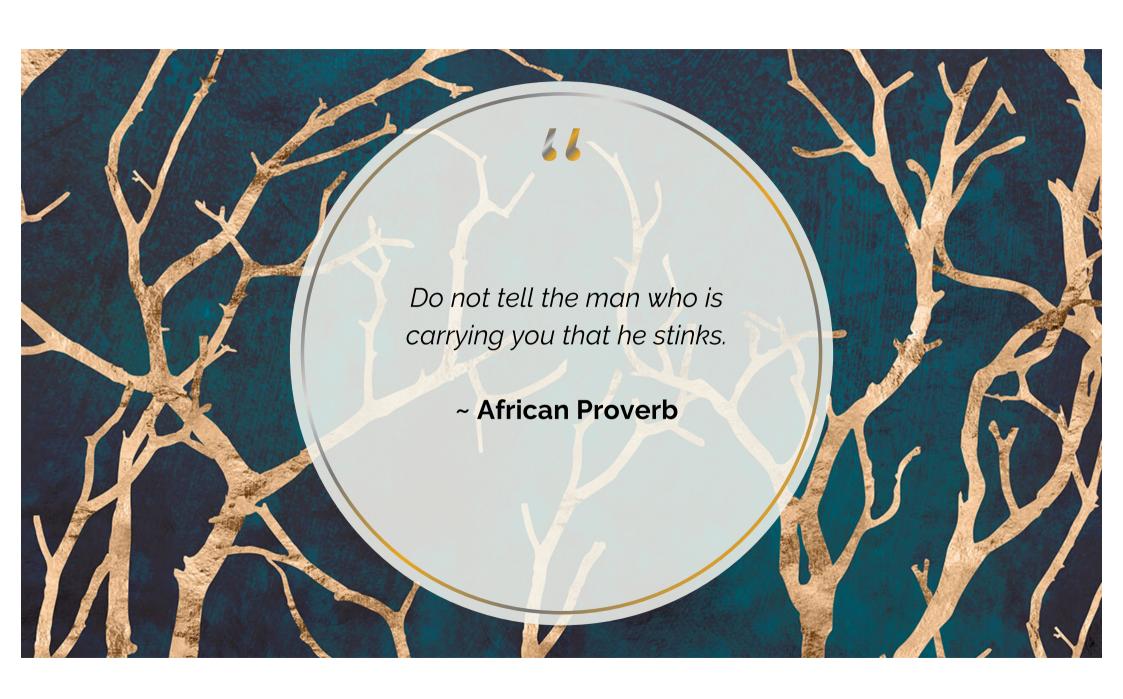
Mentee focus on finding the ideal mentor and not on becoming the ideal mentee

- Enthusiastic
- Passionate/Knows what they want
- Good follow through
- Persistent
- Resilience
- Accepts failure
- Communicates needs
- Responds well to feedback
- Willing to step out of their comfort zone

Managing Mentorship Meetings

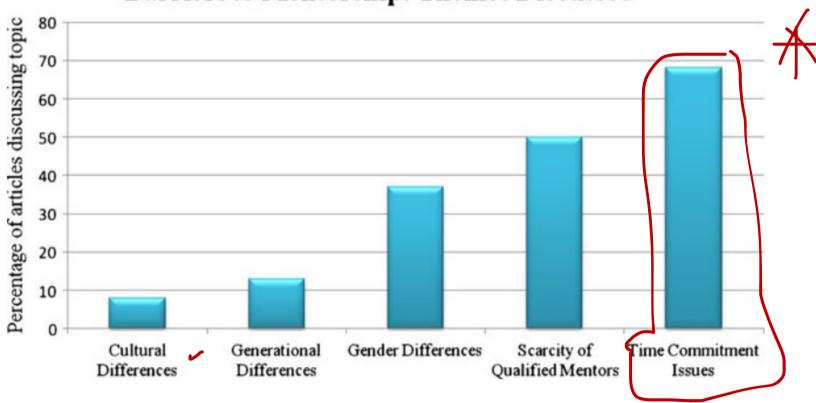
- You initiate and plan meetings and come prepared
- Regular scheduled meetings on you and your mentor's calendar
 - Send calendar invite
 - Email reminder close to meeting with proposed agenda
 - Shorter more frequent meetings keep work on track





Challenges

Barriers to Mentorship: Themes Discussed



Entezami et al, 2012

Challenges

Mentorship programs are lacking

- 46% of institutions have no mentorship program
- Mentor/Mentee training is lacking
- 82% have no formal training for mentors
- Mentors are often not acknowledged
- 68% of mentors are not acknowledged financially or academically by their departments

Kibbe JAMA Surg 2016

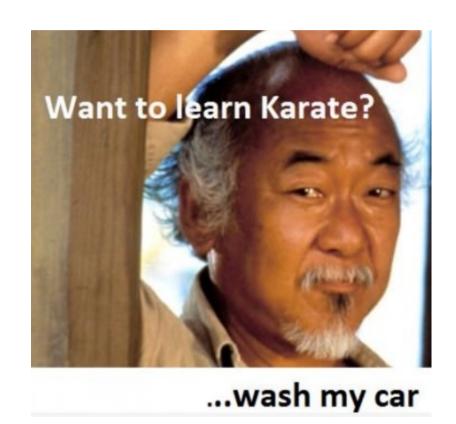
Challenges: Disadvantages to the mentor and mentee

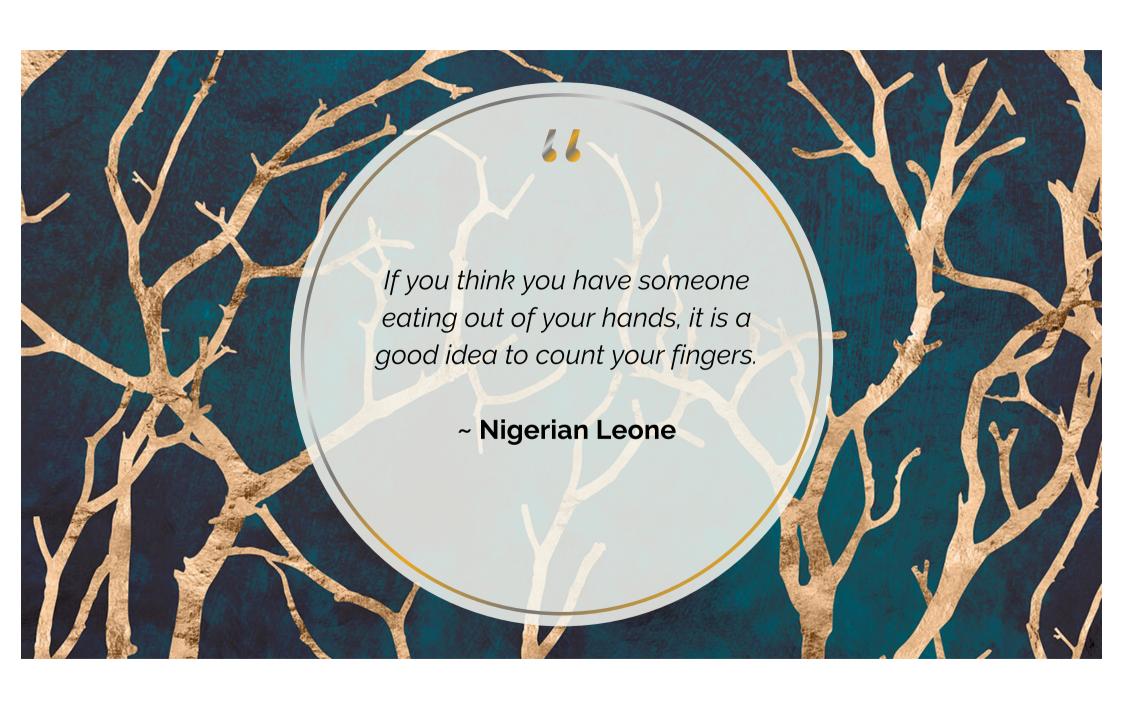
- Mentor
- Mentee dependence on mentor
- Time, energy commitment to mentee
- Negative halo from mentee who fails

- Mentee
- Overdependence on mentor
- Micromanagement from the mentor
- Negative halo from mentor who fails

Challenges: Potential Problem Areas

- Confidentiality Issues
- Conflicting roles- manager, assessor (mentee or mentor)
- Obstructions
- Impact on others
- Conflicts with others
- Undefined mentorship parametersrole confusion, confidentiality breeches, and pre-existing biases
- Crossed boundaries (not agreed)





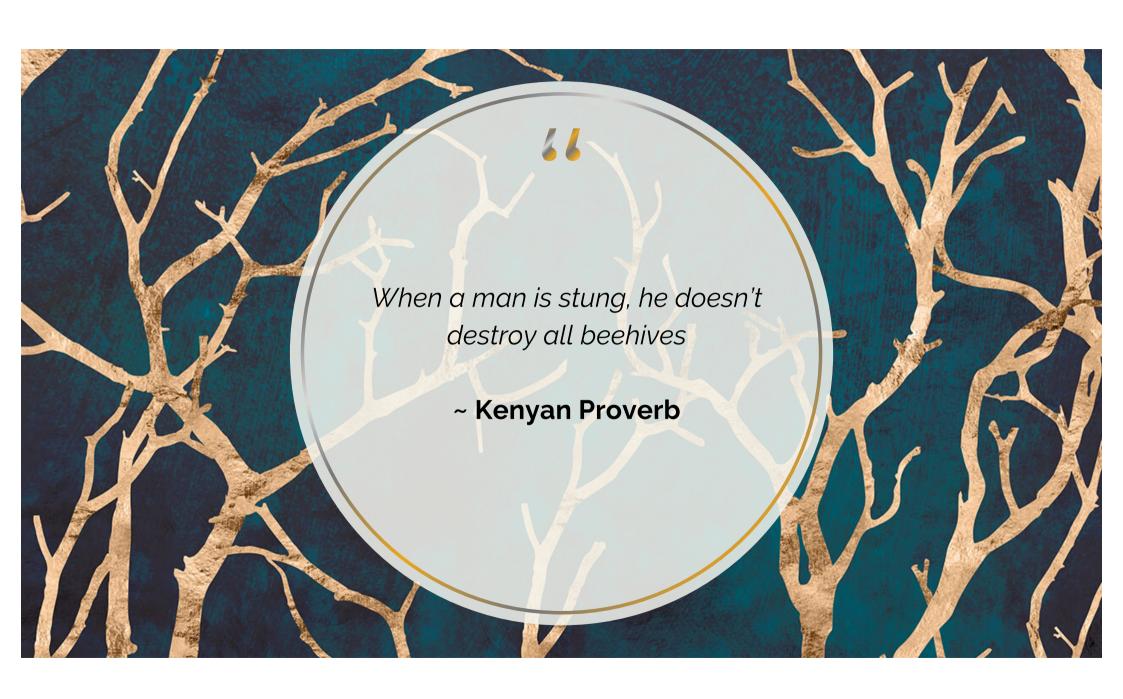
Challenges: Potential Problem Areas

- Mentor-Mentee Mismatch
- Unfulfilled expectations
- Reluctant mentee/mentor (test phase!)
- Overzealous mentee
- Poor value off mentorship in the organization
- Culture, race, gender mismatch
- Emotional involvement

Diagnosing a failing Mentor/Mentee Relationship

- Mentor
- Character failures and unethical shifts
- Gives inadequate direction
- Takes ownership of your publications, grants, patents, research, your mentees
- Does not show interest
- Does not give time
- Is excessively critical

- Mentee
- Lacks respect for mentor
- Deviates from agreed plan



Exiting a Failed (or Failing) Mentee-Mentor relationship

- Wrong
- Stop answering emailscold stop
- Abrupt call- "I can't do this anymore"
- Public contradiction and fault
- Maligned

- Acknowledge that mentors can change
- Plan exit from entry based on certain criteria
- Dialogue and agreed
- May require arbitration in some cases by someone the mentor (particularly)and mentee respect

Concepts: Mentorship Team



Athena also appeared to teach Telemachus as shepherd, seagull, ship captain's daughter, or swallow

Concepts: Mentorship Team

- Unlikely that 1 individual has all that you need
- May need separate mentors for different aspects
- Clinical
 - Research
 - Work/Life Balance
- Time is a precious commodity, use the mentor's time to focus on what they do best



Benefits and Challenges: Mentorship Team

- Multiple Perspectives
 - Strengthens Research Plans
 - Enhances Career Development
- Prepares you for working in a team
- Variety of Strengths
- Diversity of Expertise
- Can show you differing models
- Expand research networks/ and other resources critical for success in clinical practice and research

- Scheduling meetings can be challenging
- Multiple perspectives sometimes do not all agree
- Clarify roles of each mentor
- You will need to choose the best path for you

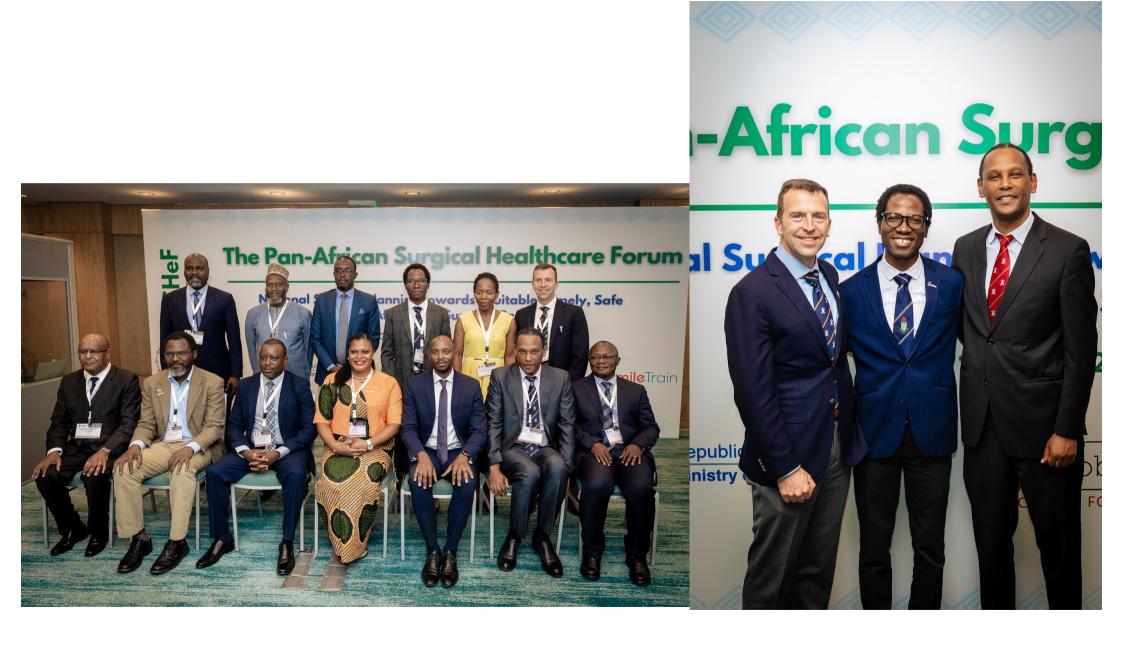
4 Mentorship Myths

- Your mentor is all-knowing and has a solution for every one of your challenges?
- Mentorship must always be structured?
- Mentorship relationships are always forever?
- The mentor is always right?



Tips and Conclusions

- Focused mentoring is more successful than broad requests
- Respect your mentor's time and efforts
- -Make sure that your mentor is mentored



Thank you!

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References and Acknowledgements

Kibbe MR, Pellegrini CA, Townsend CM Jr, Helenowski IB, Patti MG. Characterization of Mentorship Programs in Departments of Surgery in the United States. JAMA Surg. 2016 Oct 1;151(10):900-906. doi: 10.1001/jamasurg.2016.1670. PMID: 27383863.

Elmore et al, 11 Roles and Responsibilities for You to Build a Better Mentor and Mentee Relationship June 30, 2022 Rebecca S. Sippel, MD, FACS; Importance of a mentorship team; AAS

Prof. O. A. Atoyebi; Mentorship and the Challenges of Contemporary Surgical Practice in Nigeria; NSRS 72nd Scientific Conference and Biannual meeting, 2017 December Coaching and mentoring modern surgeons