#### **Networks and Fault lines**

The role of housing associations in supporting vulnerable places and people; a way forward in the 'Participation Society'?

Presentation Dr. Gerard van Bortel Housing and Communities Research NetworkSeminar Series 4: 2016/17: 05-10-16

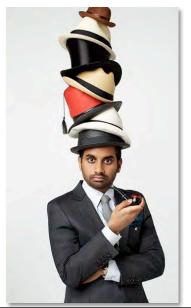


Challenge the future

### Introduction

- Assistant professor Housing Management at Delft University of Technology in the Netherlands, Architecture and the Built Environment Faculty
- **Coordinator of the Housing Section** the Management in the Built Environment (MBE) Department
- Chair of the supervisory board of housing Association Parteon (16.000 units) (North of Amsterdam)
- Member of the Performance Audit Board for Flemish (Belgium) housing associations (until October 1<sup>st</sup>, chairman of the board)
- **Performance auditor** for Dutch Housing associations





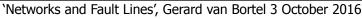






Image: A construction of the constr



#### Problem



Rising complexity and conflict in neighbourhood regeneration decision-making as a result of the multitude of actors and interests involved



# **Objectives PhD research**

- Increase knowledge on the role of housing association in neighbourhood regeneration decision-making in vulnerable neighbourhoods
- 2. Explore how contextual factors impact this role
- 3. Use the increased understanding to improve the contribution of housing associations to better performing neighbourhood networks



#### Vulnerable places and people



Security



Housing



Public Realm



Housing and Care



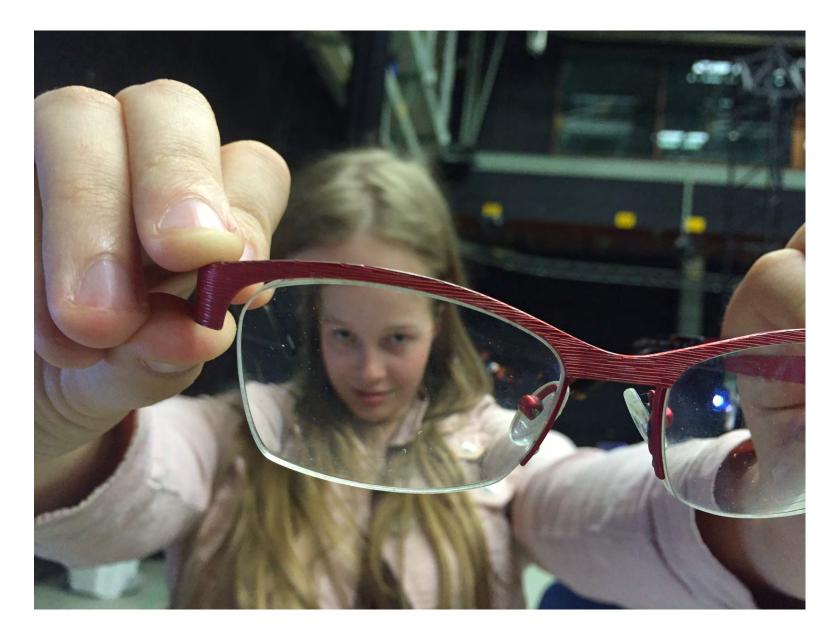
Jobs and training



#### Network governance perspective

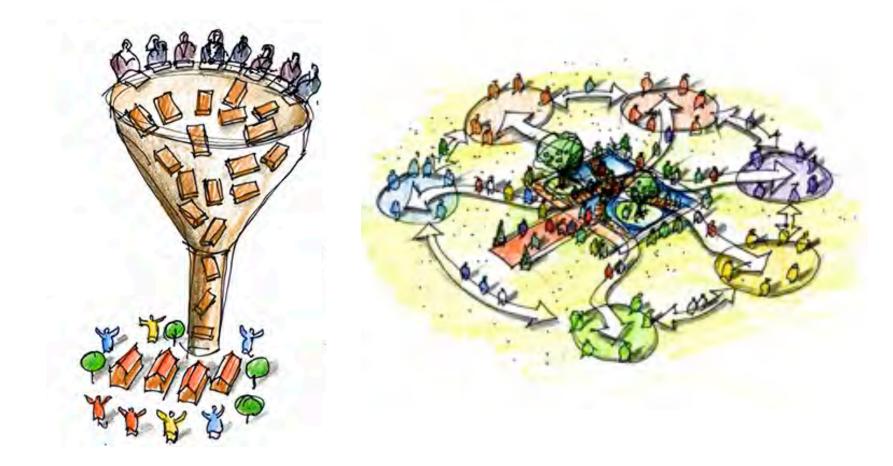








#### **Governance Networks**



Tekeningen: Jan Metz. 'Kennis voor Krachtige Steden', 2015





#### **Decision-making processes**



Look! This is how we are going to transform your neighbourhood



# **Research approach** Strategies and methods

#### **Research strategy:**

- Qualitative
- Case studies
- Longitudinal
- International comparative

#### **Research methods:**

- Interviews
- Participative observations
- Document analysis







#### **Case studies: housing associations**

# midland heart

#### housing, care and opportunity







#### Case 1: Lozells, Birmingham





#### Case 2: De Hoogte, Groningen





Neighbourhood Council, De Hoogte





'Networks and Fault Lines', Gerard van Bortel 3 October 2016



# 2005-2015: 10 years of policy change and crises















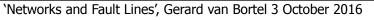
#### **Housing Act 2015**





## Some conclusions from my PhD

- Local networks matter in vulnerable neighbourhoods and housing association can support these networks
- Long-term approach needed: indications that neighbourhood investments have impact, but many areas and residents remain vulnerable
- Despite good will and effort by housing associations it proved difficult to involve residents in decision-making in a meaningful way
- Involving residents in the 'Participation Society' calls for craftsmanship that is still insufficiently acknowledged and understood





#### A way forward in the 'Participation Society'?





#### Problem



Residents and Local Communities

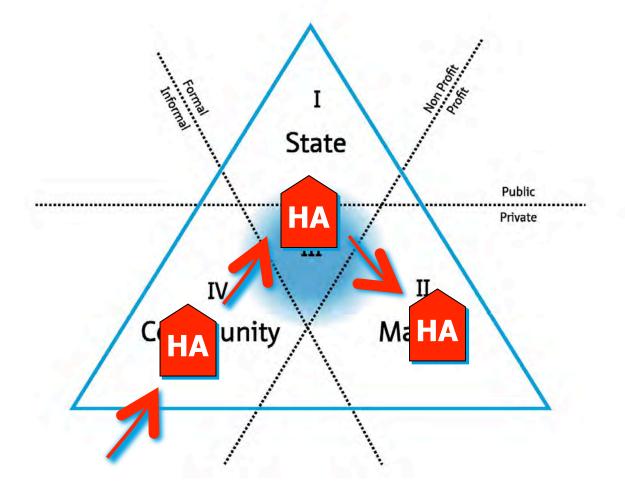
Lifeworld

Housing Associations and Local Authorities

System

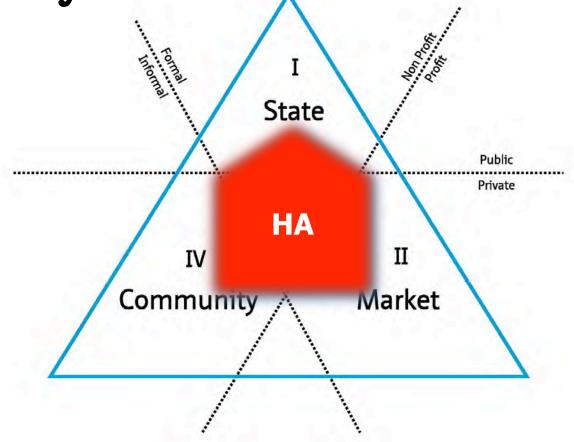


# The long march of Dutch housing associations





### Social entrepreneurship in housing: intra-organisational hybridity





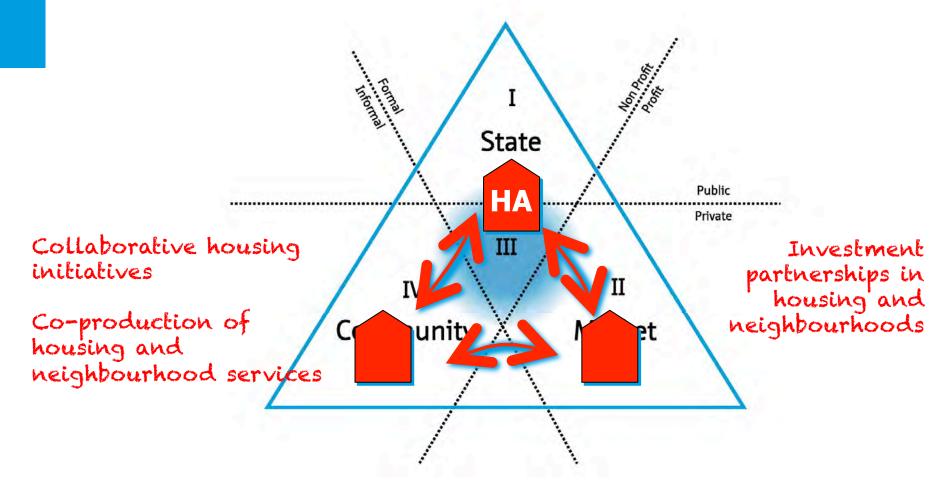


### "Housing associations need to move out of the Bermuda Triangle of accountability"

Dutch Central Planning Bureau (CPB), Rapport March 2010



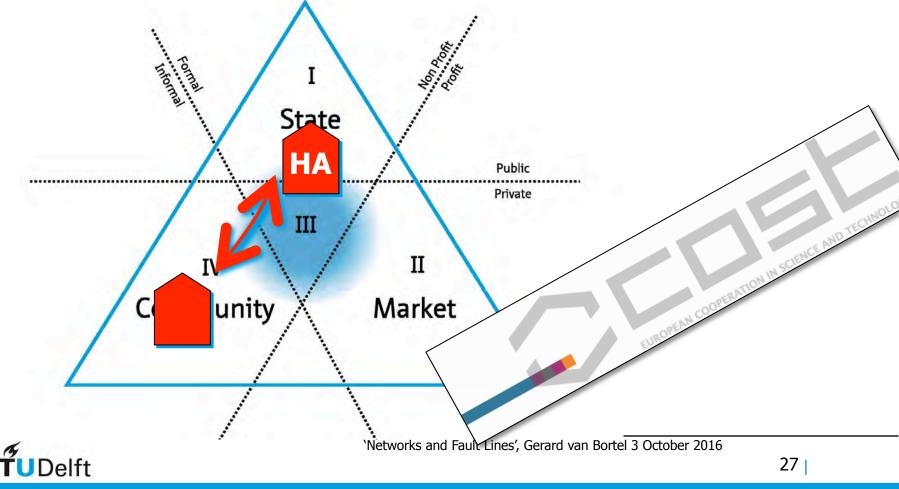
#### Welcome to the new reality of Dutch housing associations: inter-organisational hybridity in housing and communities





# **COST Action Call for Consortium** partners

 Knowledge and innovation exchange network on affordable housing partnerships across Europe

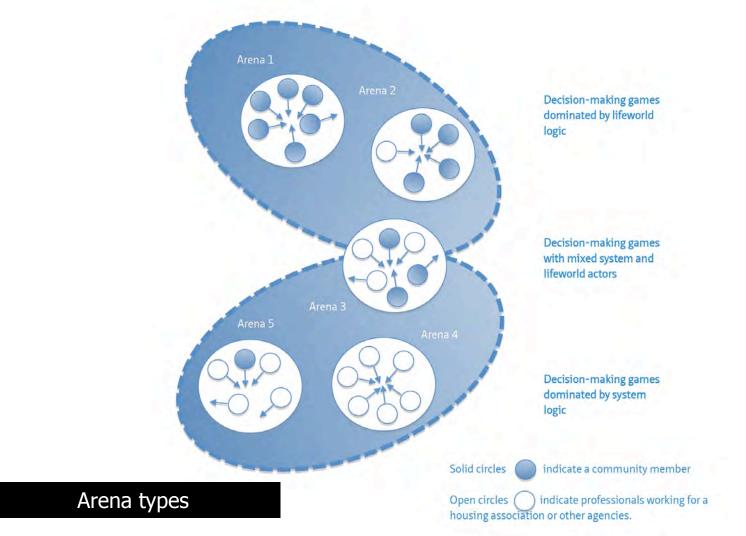




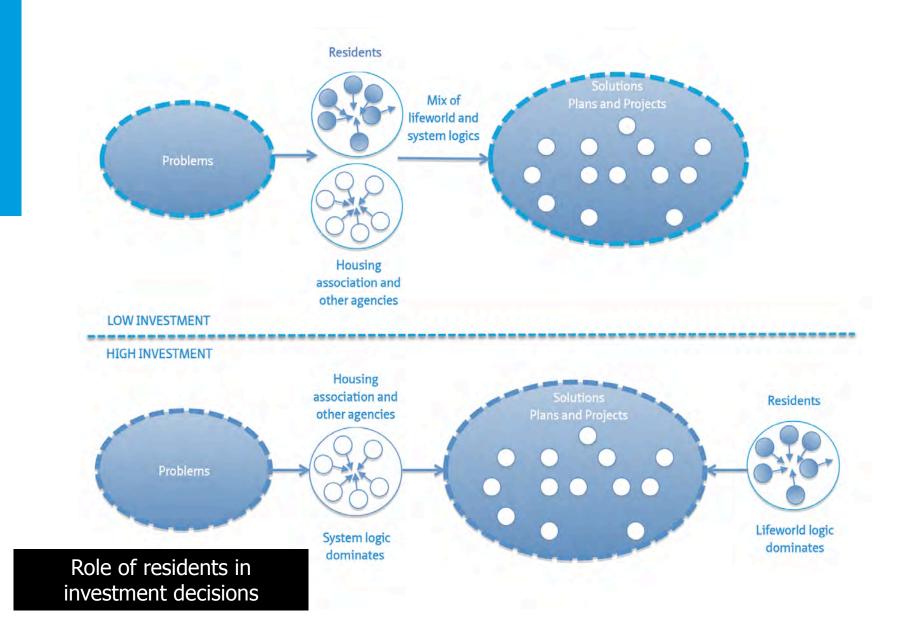
#### www.gerardvanbortel.nl



#### **Backup slide**







**T**UDelft

#### **Decision-making processes**



Look! This is how we are going to transform your neighbourhood

